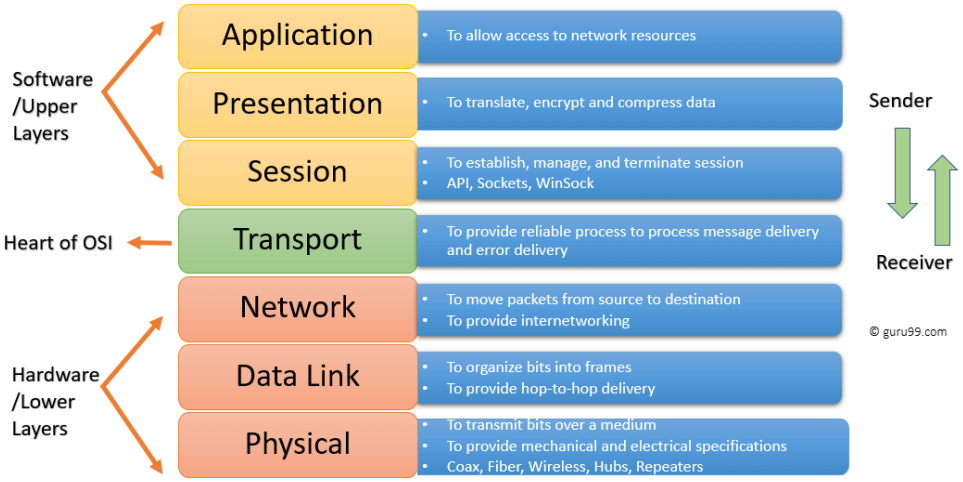
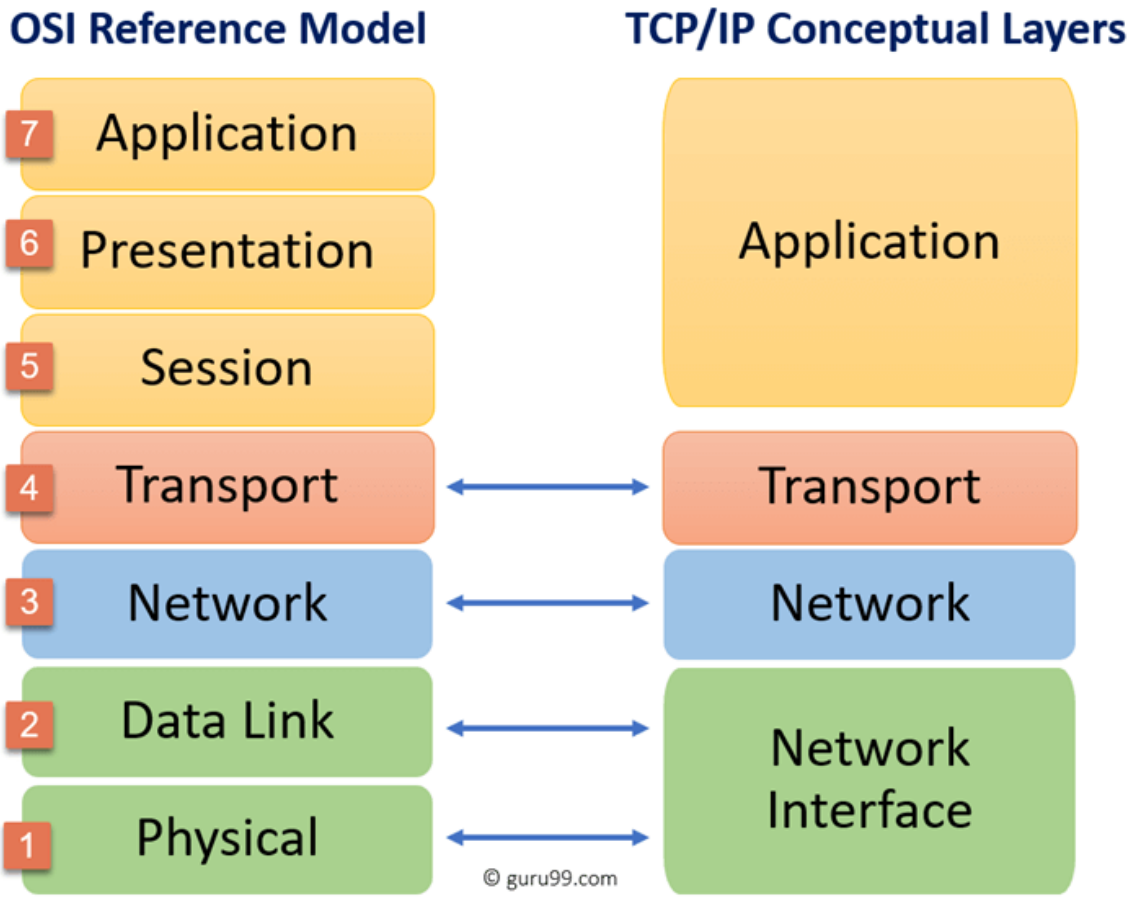
# Network

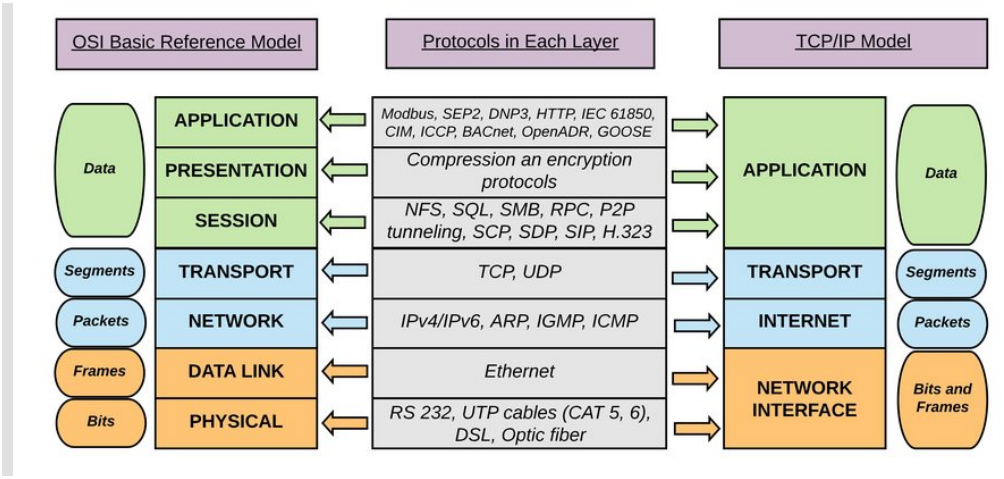
## Network OSI Model

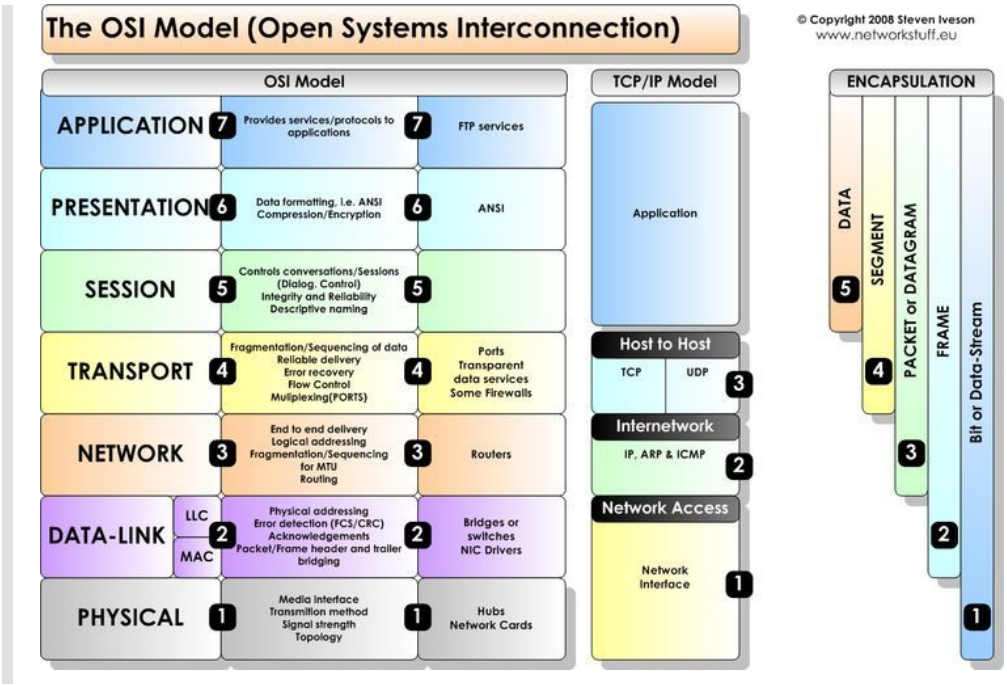



## OSI vs TCP/IP




## Application Layer - Protocol


OSI Basic Reference Model
Protocols in Each Layer
TCP/IP Model
Data
Segments
Packets
Frames
Bits
APPLICATION
PRESENTATION
SESSION
TRANSPORT
NETWORK
DATA LINK
PHYSICAL
Modbus, SEP2, DNP3, HTTP, IEC 61850, CIM, ICCP, BACnet, OpenADR, GOOSE
Compression an encryption protocols
NFS, SQL, SMB, RPC, P2P tunneling, SCP, SDP, SIP, H.323
TCP, UDP
IPv4/IPv6, ARP, IGMP, ICMP
Ethernet
RS 232, UTP cables (CAT 5, 6), DSL, Optic fiber
APPLICATION
TRANSPORT
INTERNET
NETWORK INTERFACE
Data
Segments
Packets
Bits and Frames


The OSI Model (Open Systems Interconnection)
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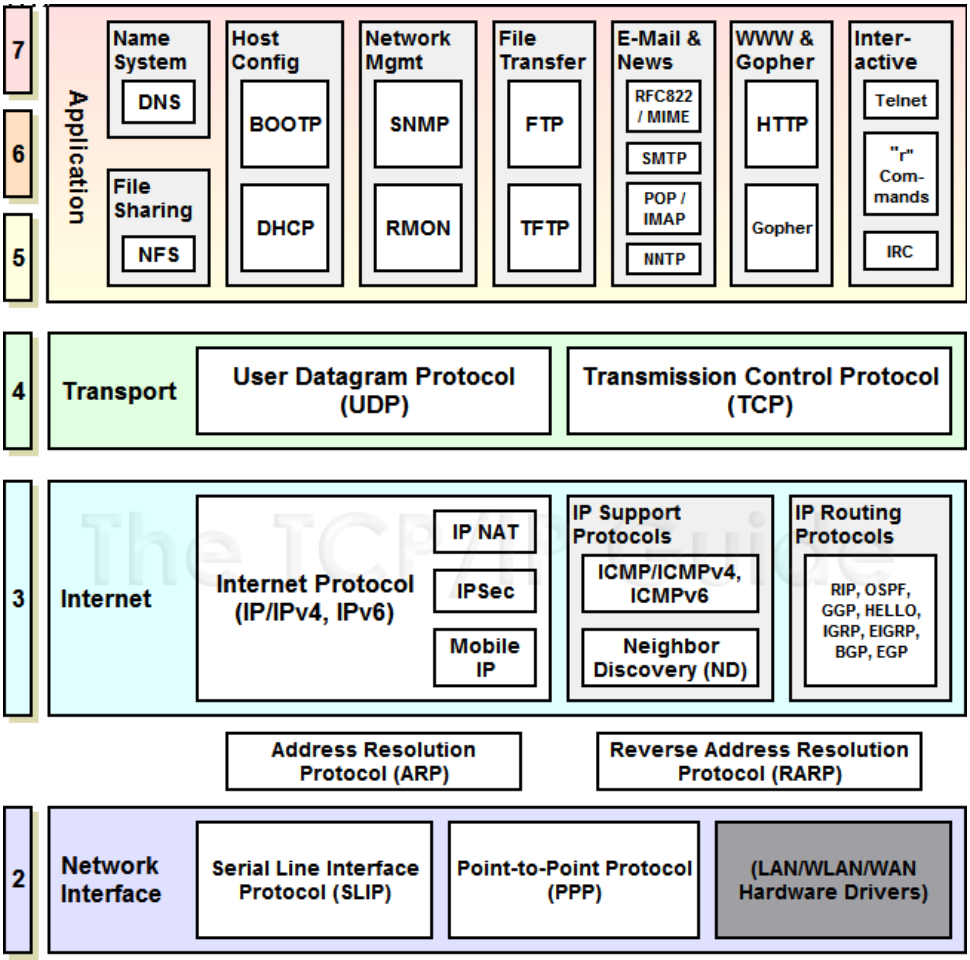
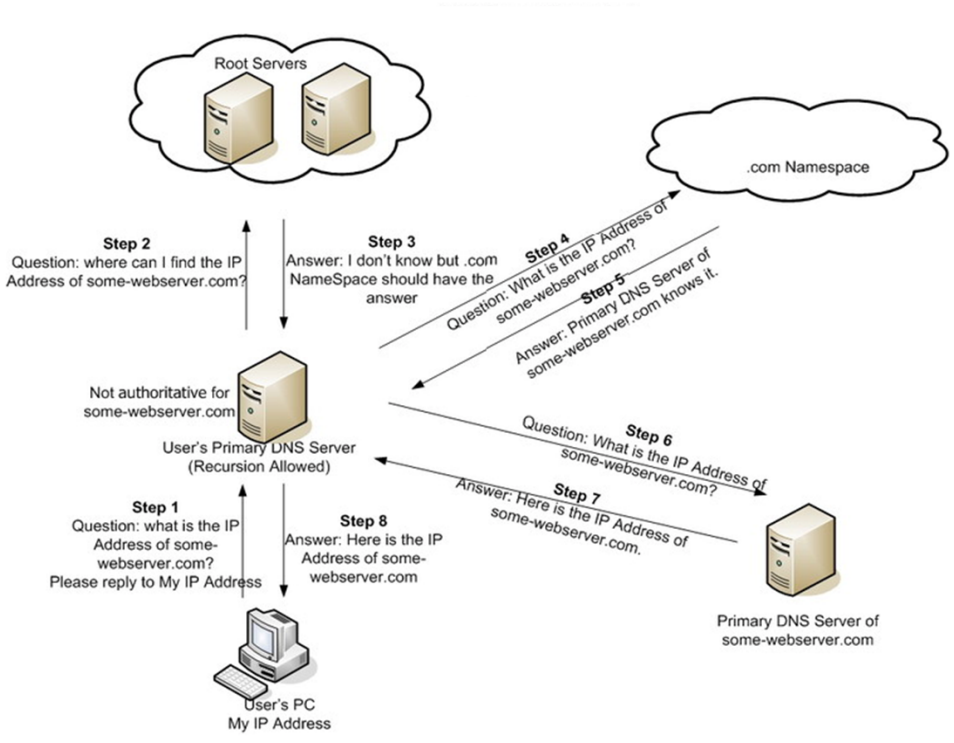
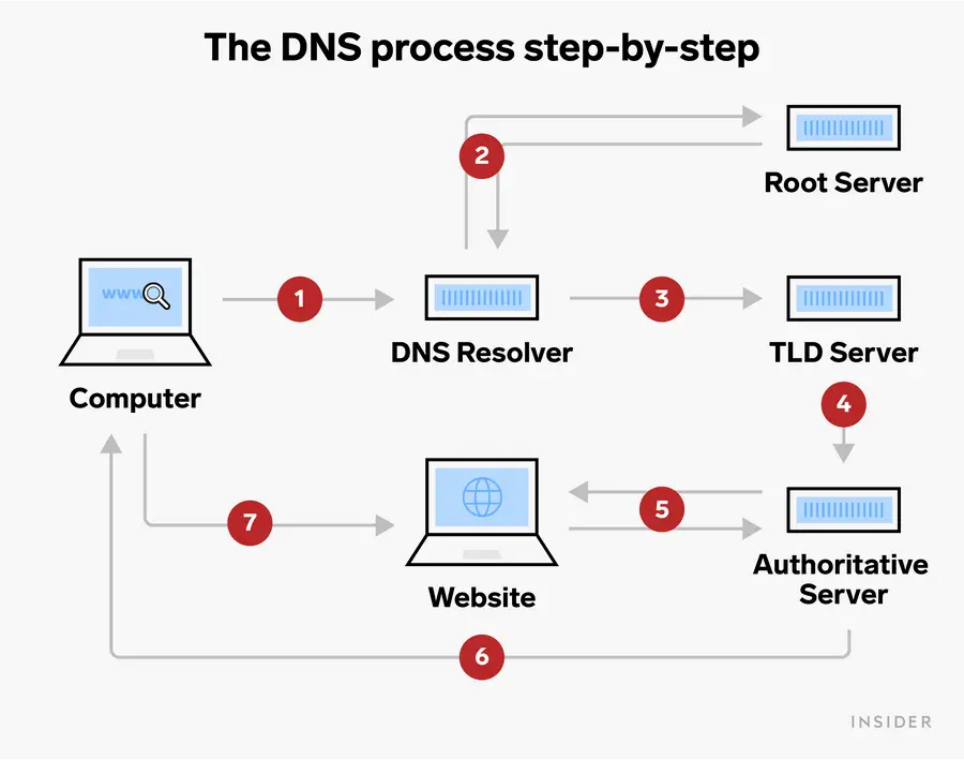
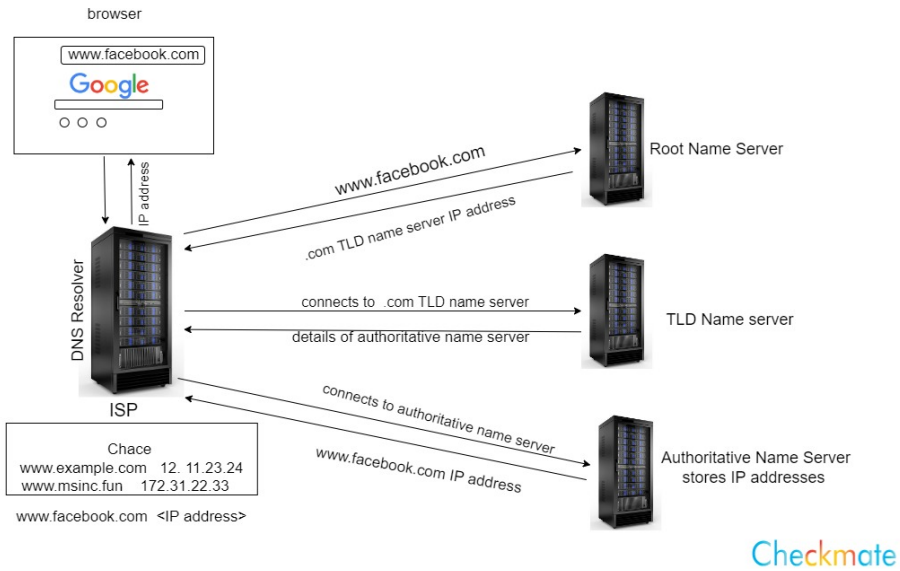
www.networkstuff.eu
OSI Model
TCP/IP Model
ENCAPSULATION
APPLICATION 7 Provides services/protocols to applications 7 FTP services
PRESENTATION 6 Data formatting, i.e. ANSI Compression/Encryption 6 ANSI
SESSION 5 Controls conversations/Sessions (Dialog. Control) Integrity and Reliability Descriptive naming 5
TRANSPORT 4 Fragmentation/Sequencing of data Reliable delivery Error recovery Flow Control Mulitplexing(PORTS) 4 Ports Transparent data services Some Firewalls
NETWORK 3 End to end delivery Logical addressing Fragmentation/Sequencing for MTU Routing 3 Routers
DATA-LINK LLC MAC 2 Physical addressing Error detection (FCS/CRC) Acknowledgements Packet/Frame header and trailer bridging 2 Bridges or switches NIC Drivers
PHYSICAL 1 Media interface Transmition method Signal strength Topology 1 Hubs Network Cards
Application
Host to Host
TCP UDP 3
Internetwork
IP, ARP & ICMP 2
Network Access
Network Interface 1
DATA 5
SEGMENT 4
PACKET or DATAGRAM 3
FRAME 2
Bit or Data-Stream 1

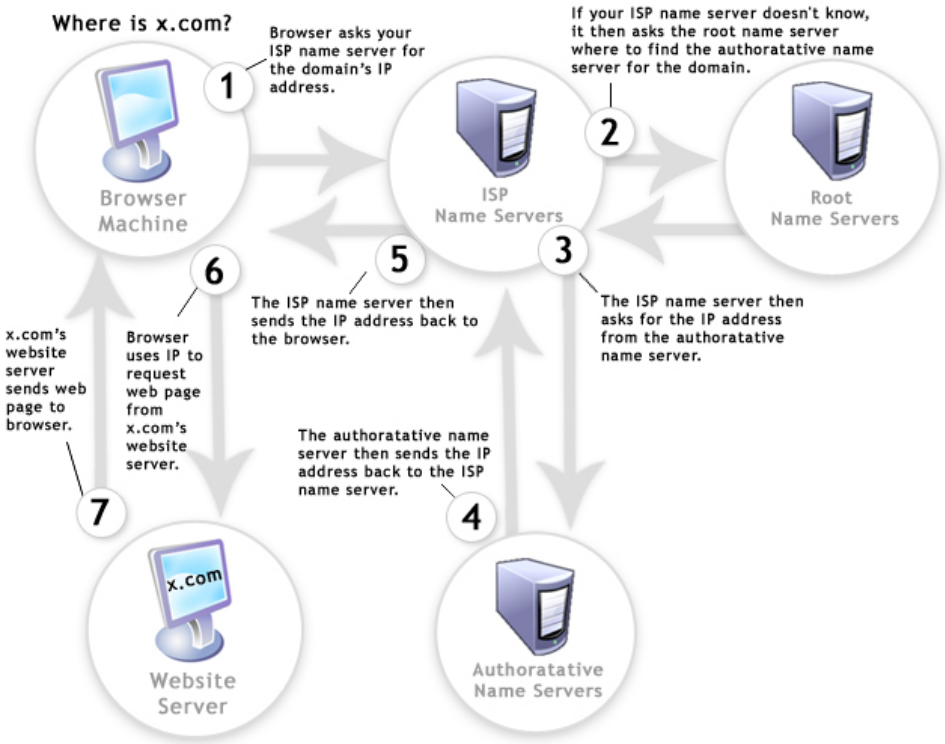



# Application Layer - DNS(Domain Name System)

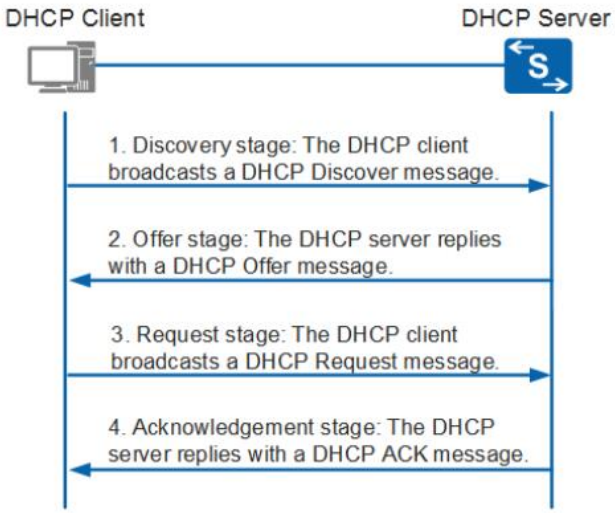


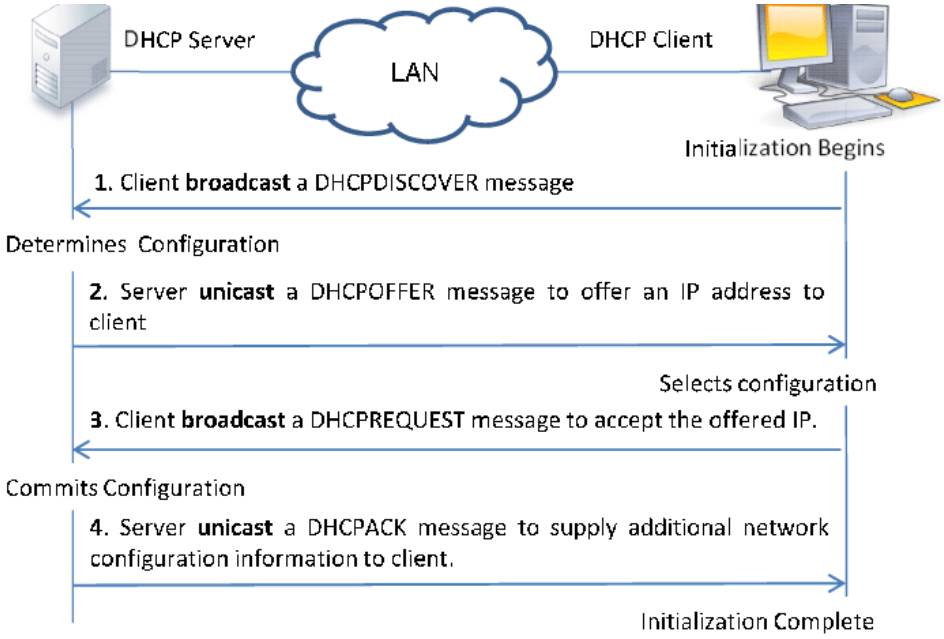

The DNS process step-by-step
Root Server
2
1
DNS Resolver
3
TLD Server
Computer
4
7
5
Website
Authoritative Server
6
INSIDER

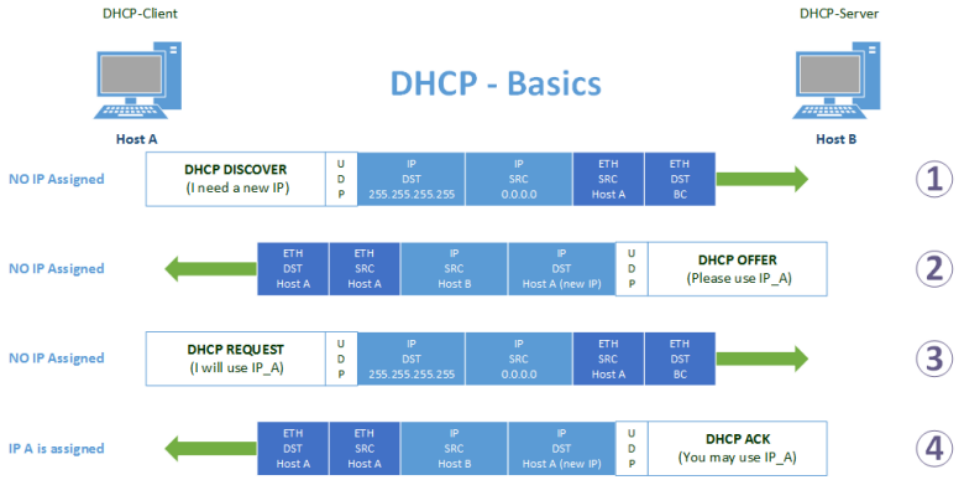

browser
www.facebook.com
Google
IP address
www.facebook.com
.com TLD name server IP address
Root Name Server
DNS Resolver
connects to .com TLD name server
details of authoritative name server
TLD Name server
ISP
connects to authoritative name server
www.facebook.com IP address
Authoritative Name Server
stores IP addresses
Chace
www.example.com 12. 11.23.24
www.msinc.fun 172.31.22.33
www.facebook.com <IP address>
Checkmate




# Application Layer - DHCP






# Application Layer - APIPA

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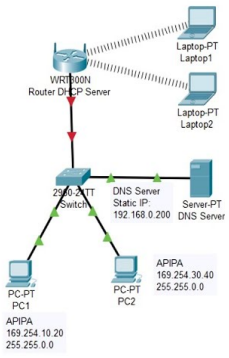
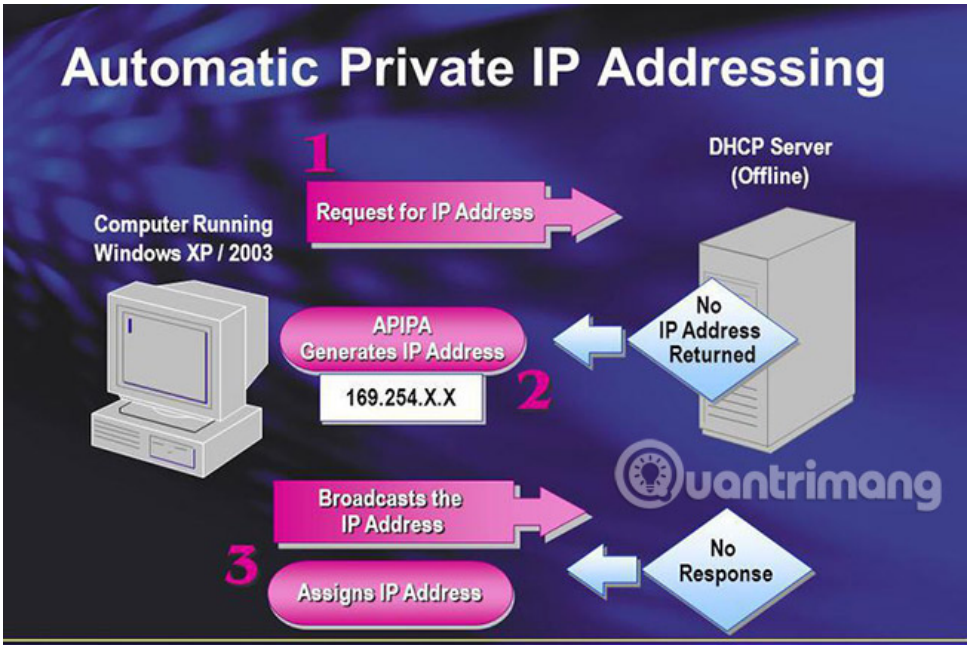
## APIPA Class B Private IP v4 Address

❖ Automatic Private IP Address

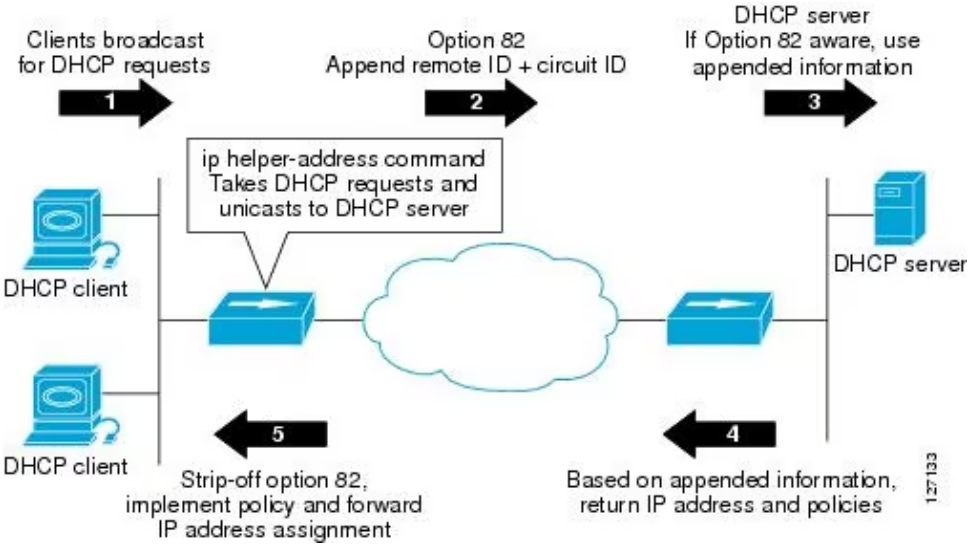
169.254. x. x

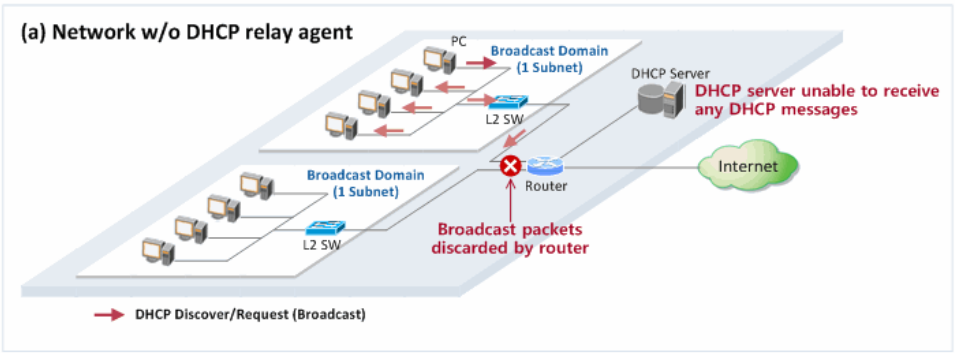
❑ When connection between DHCP Server & N/W device (Switch) goes DOWN, APIPA addresses are AUTOMATICALLY created on END User Devices like Desktops, PCs, Laptops, Printers etc.
❑ END User Devices who have APIPA addresses can ONLY communicate INSIDE the own LOCAL N/W
❑ APIPA addresses DO NOT go out of their OWN N/W
❑ APIPA addresses are NOT ROUTABLE
❑ If APIPA addresses are seen on END Devices than this is a INTERNAL N/W problem
❑ Check the MEDIA or CABLE between DHCP server (Router) & N/W device (Switch) inside LOCAL N/W

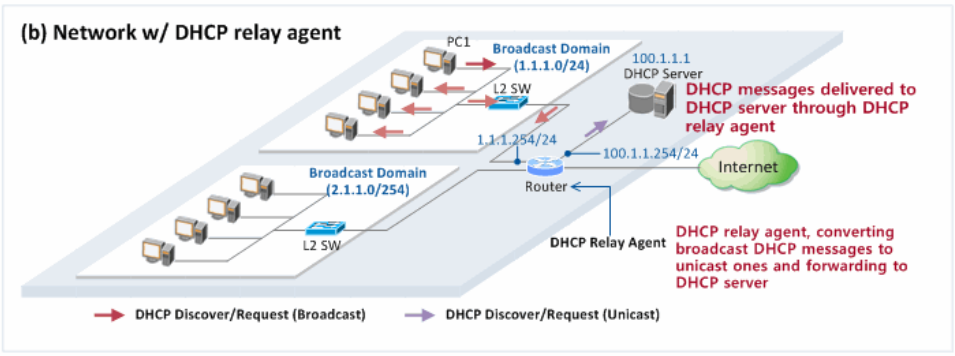




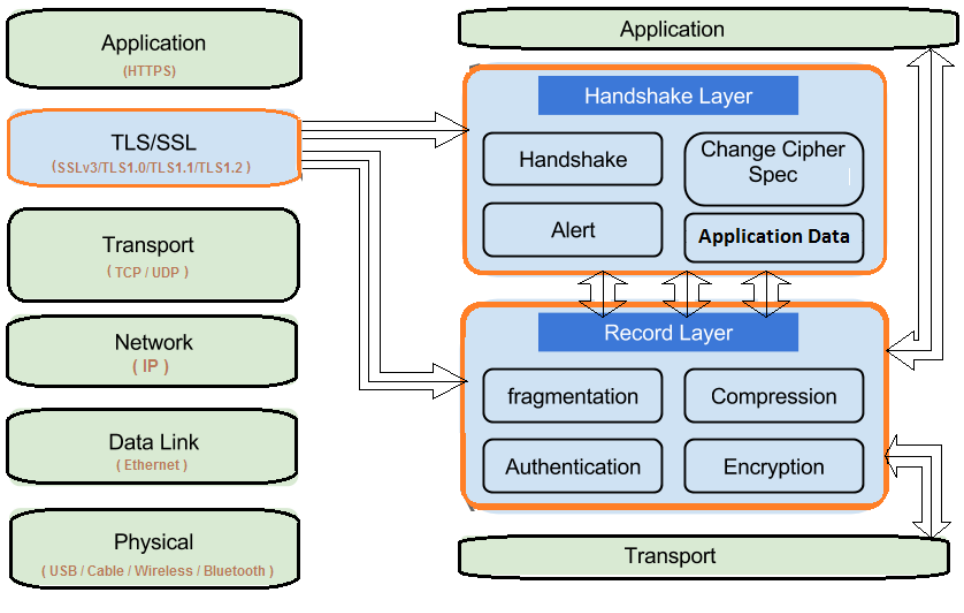

# Application Layer - DHCP Relay = IP Helper

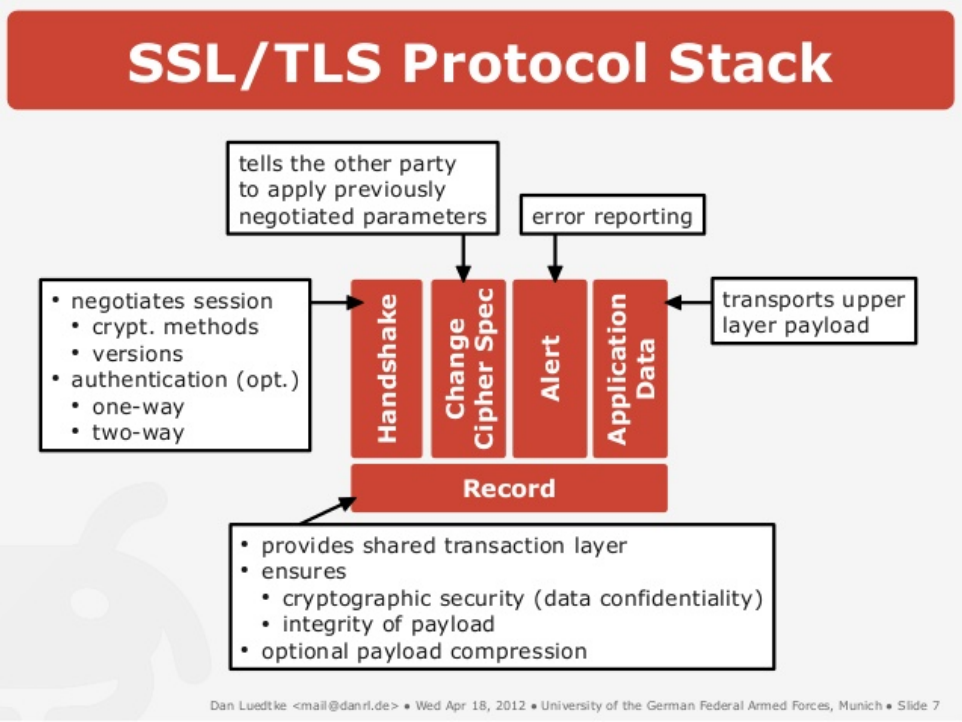




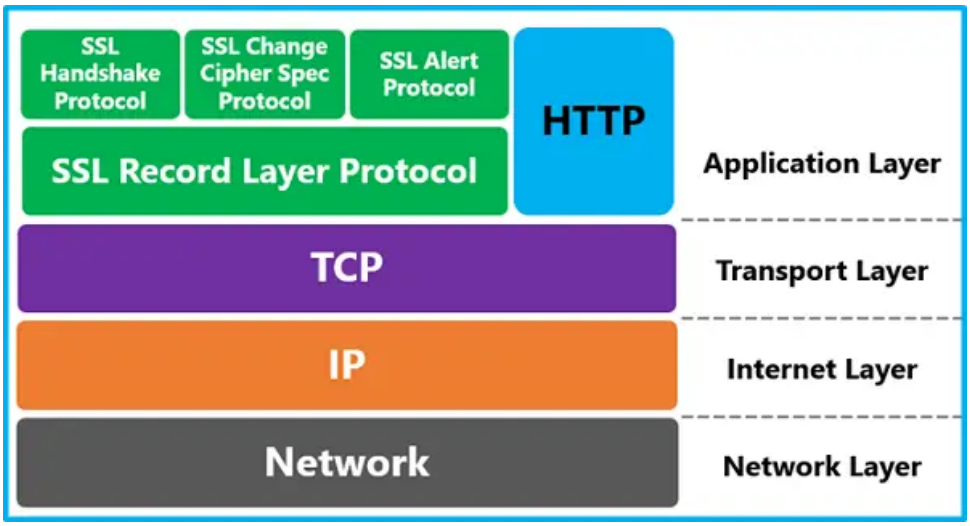



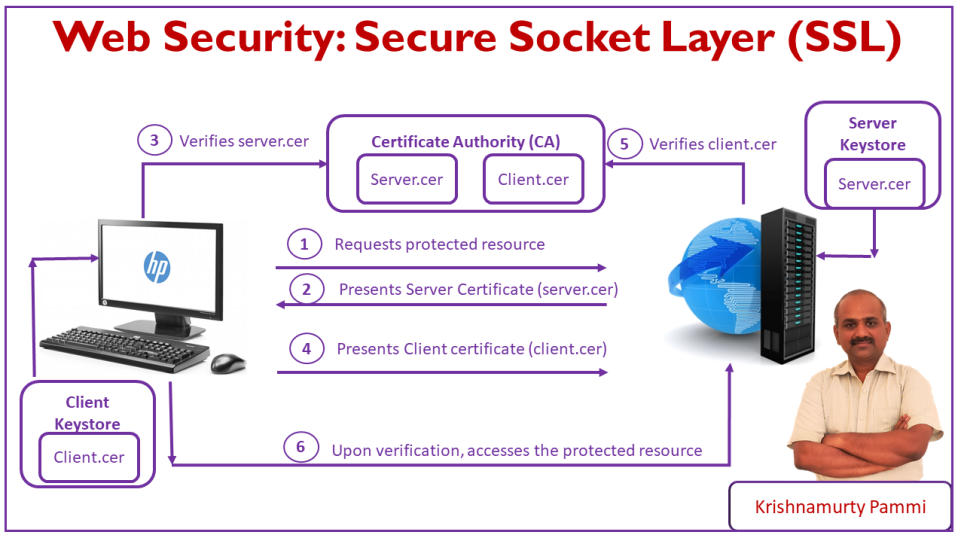

# CyberSecurity - SSL and TLS

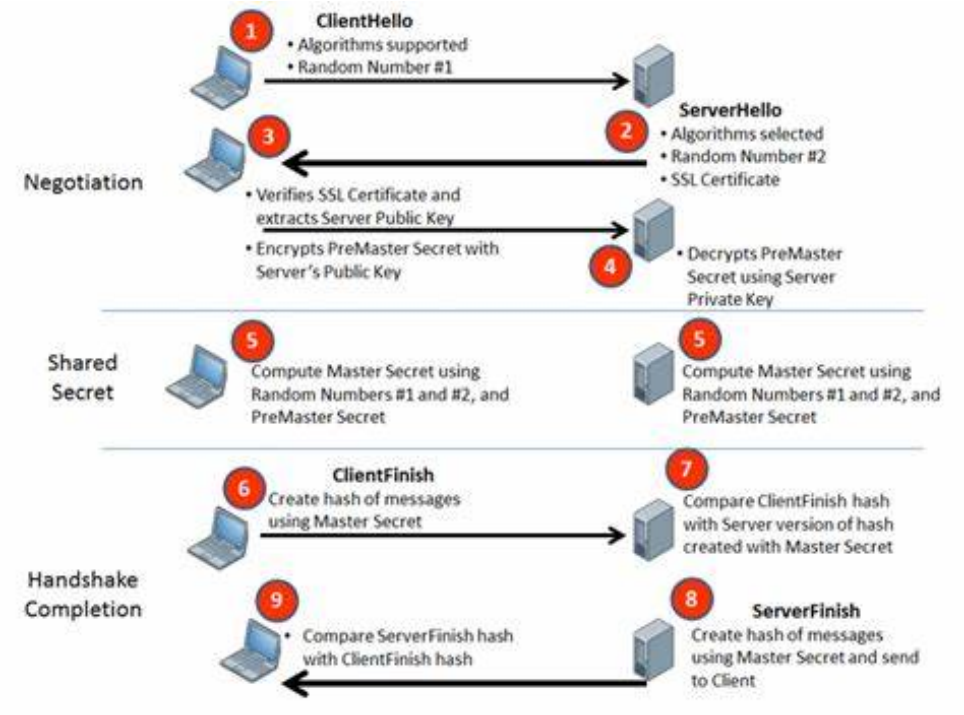




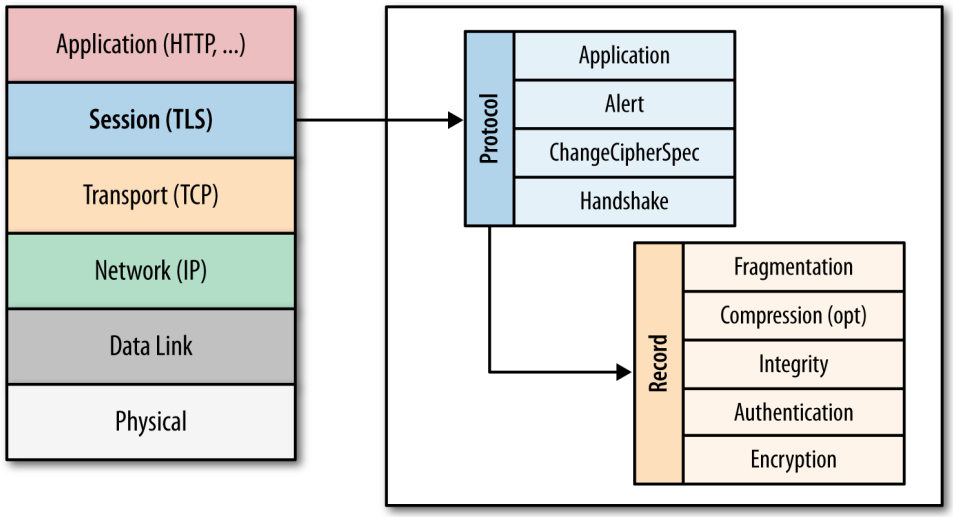

# SSL(Secure Sockets Layers)

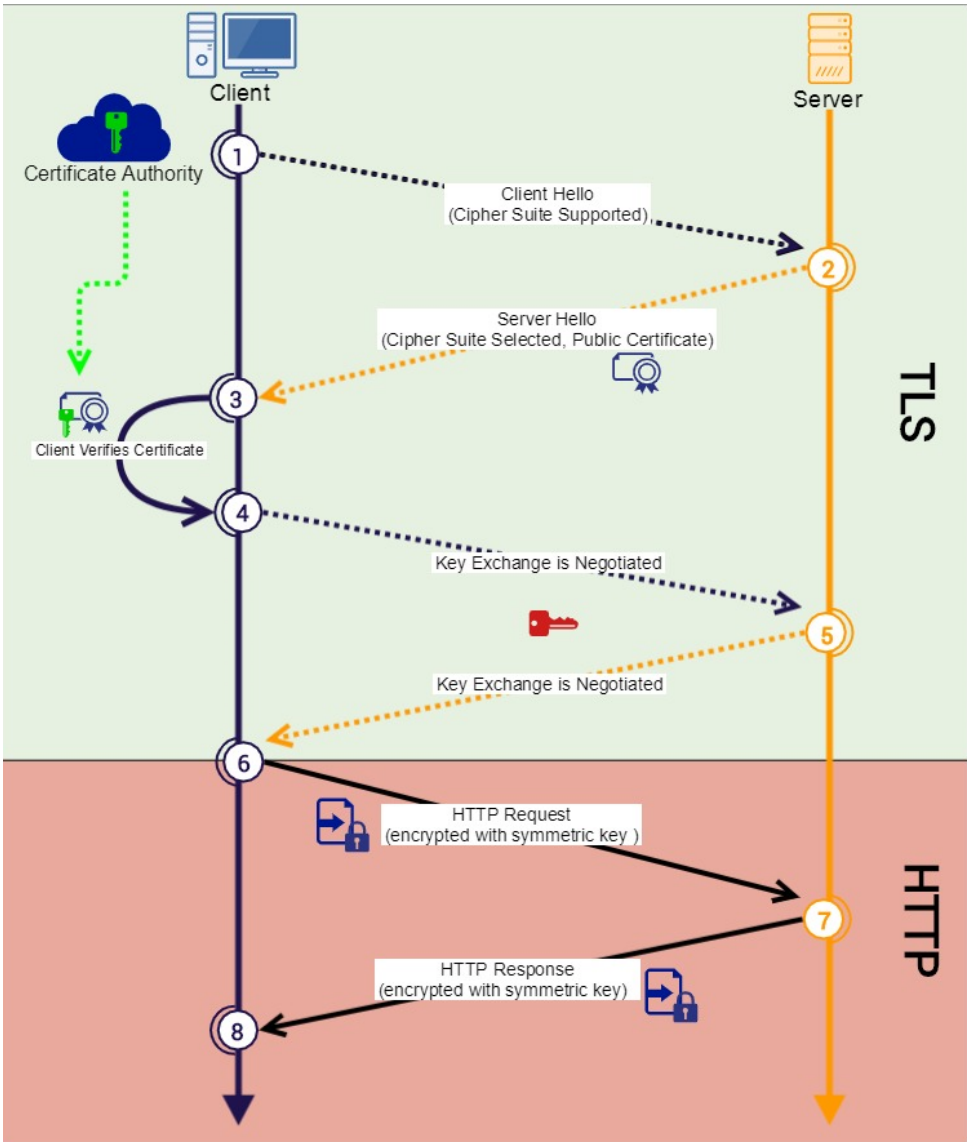


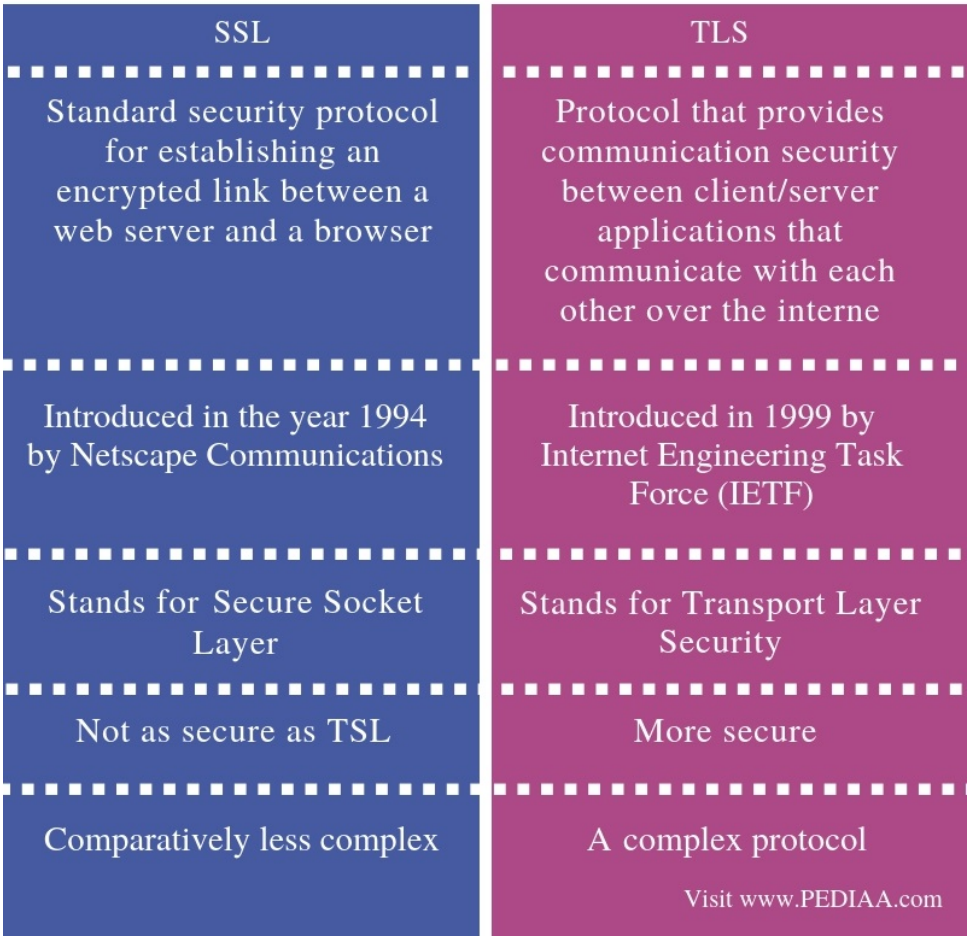



# TLS(Transport Layer Security)

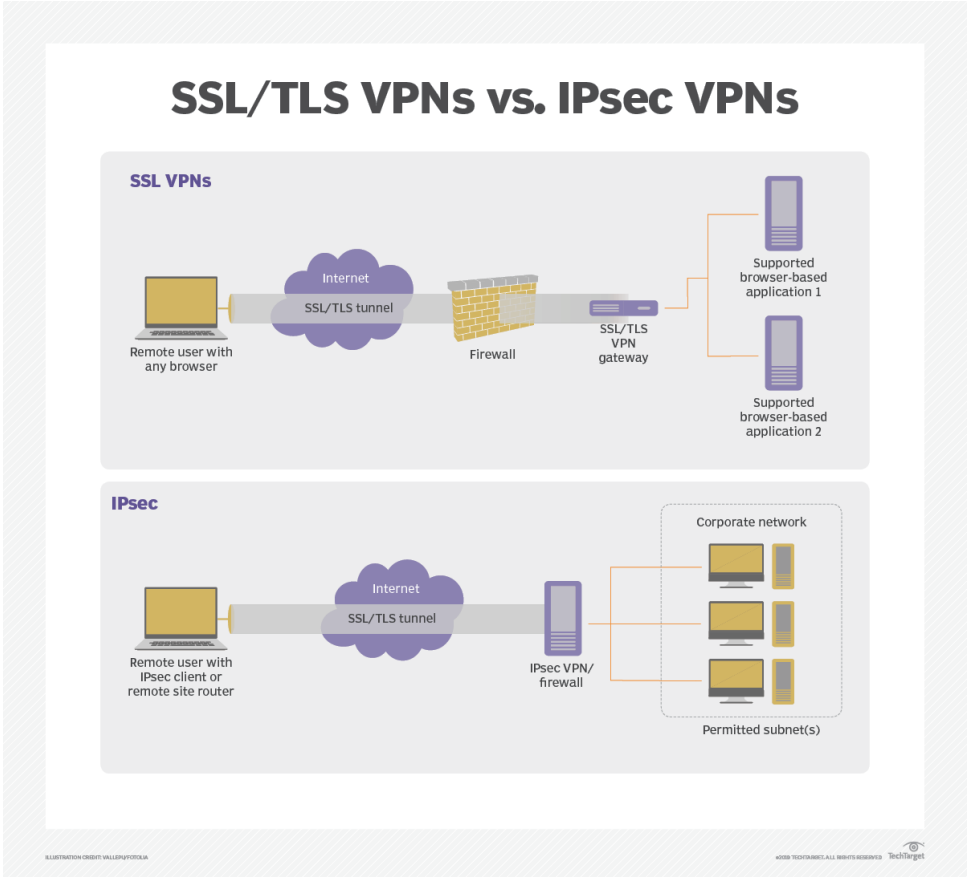


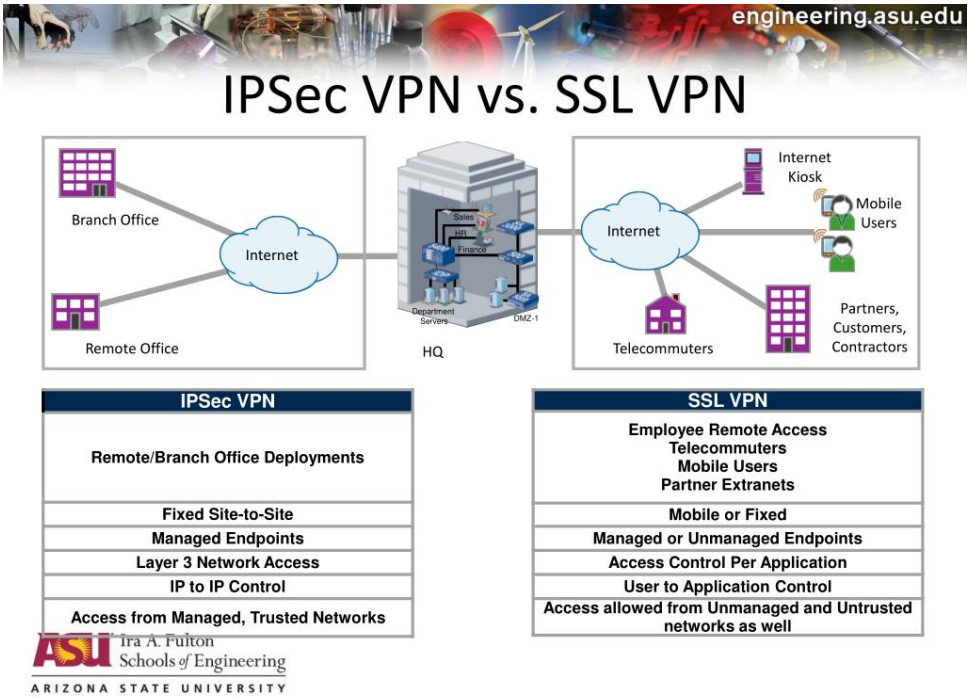

Client
Server
Certificate Authority
1
Client Hello
(Cipher Suite Supported)
2
Server Hello
(Cipher Suite Selected, Public Certificate)
3
Client Verifies Certificate
4
Key Exchange is Negotiated
5
Key Exchange is Negotiated
6
HTTP Request
(encrypted with symmetric key )
7
HTTP Response
(encrypted with symmetric key)
8
TLS
HTTP

## SSL vs TSL

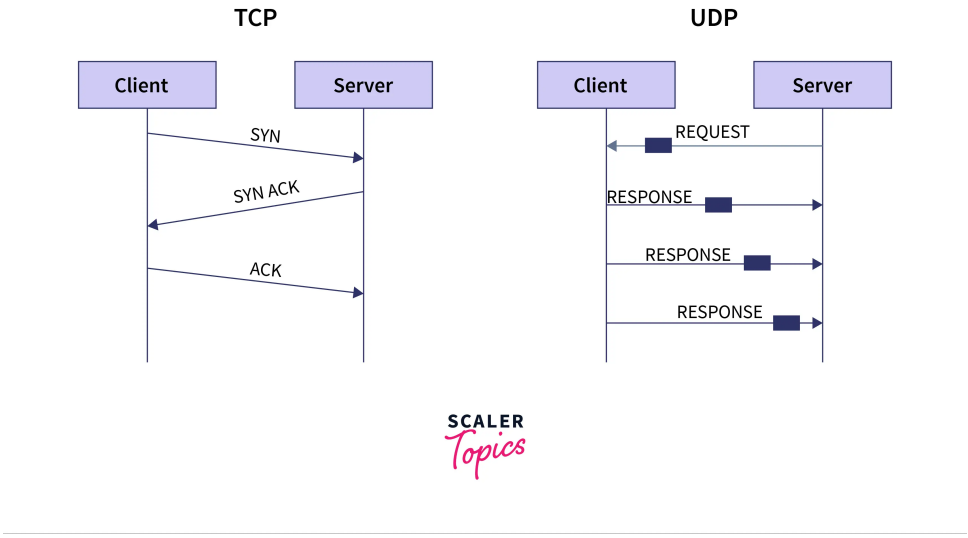


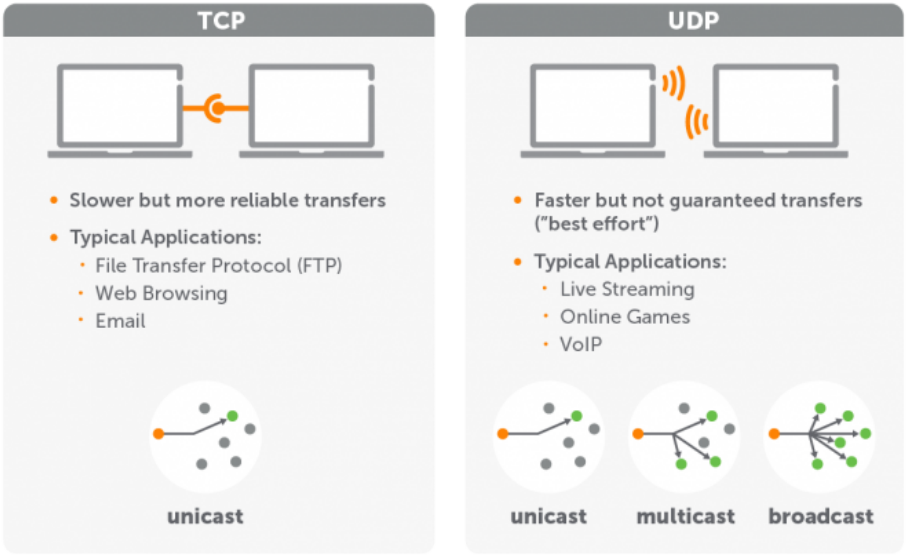

# CyberSecurity for VPN






# Transport Layer - TCP vs UDP





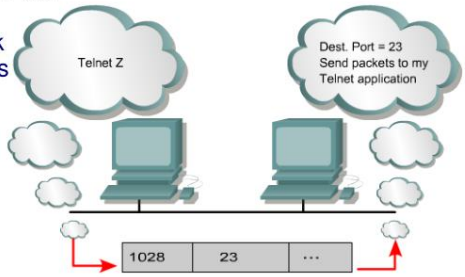

| TCP | UDP |
|---|---|
| Secure | Unsecure |
| Connection-Oriented | Connectionless |
| Slow | Fast |
| Guaranteed Transmission | No Guarantee |
| Used by Critical Applications | Used by Real-Time Applications |
| Packet Reorder Mechanism | No Reorder Mechanism |
| Flow Control | No Flow Control |
| Advanced Error Checking | Basic Error Checking (Checksum) |
| 20 Bytes Header | 8 Bytes Header |
| Acknowledgement Mechanism | No Acknowledgement |
| Three-Way Handshake | No Handshake Mechanism |
| DNS, HTTPS, FTP, SMTP etc. | DNS, DHCP, TFTP, SNMP etc. |



# Transport Layer - TCP/UDP Port

# Transport Layer Ports

- Port numbers are used to keep track of different **conversations** that cross the network at the same time.
- Port numbers identify which upper layer service is needed, and are needed when a host communicates with a server that uses multiple services.




- Both TCP and UDP use port numbers to pass to the upper layers.
- Port numbers have the following **ranges**:
  - 0-255 used for public applications, 0-1023 also called **well-known ports,** regulated by IANA (Internet assigned numbers authority)**.**
  - Numbers from 255-1023 are assigned to marketable applications
  - 1024 through 49151 Registered Ports, not regulated.
  - 49152 through 65535 are Dynamic and/or Private Ports .

Dr. Muazzam A. Khan 4

| Port # | Application Layer Protocol | Type | Description |
|---|---|---|---|
| 20 | FTP | TCP | File Transfer Protocol - data |
| 21 | FTP | TCP | File Transfer Protocol - control |
| 22 | SSH | TCP/UDP | Secure Shell for secure login |
| 23 | Telnet | TCP | Unencrypted login |
| 25 | SMTP | TCP | Simple Mail Transfer Protocol |
| 53 | DNS | TCP/UDP | Domain Name Server |
| 67/68 | DHCP | UDP | Dynamic Host |
| 80 | HTTP | TCP | HyperText Transfer Protocol |
| 123 | NTP | UDP | Network Time Protocol |
| 161,162 | SNMP | TCP/UDP | Simple Network Management Protocol |
| 389 | LDAP | TCP/UDP | Lightweight Directory Authentication Protocol |
| 443 | HTTPS | TCP/UDP | HTTP with Secure Socket Layer |

**TCP/UDP Port Numbers**

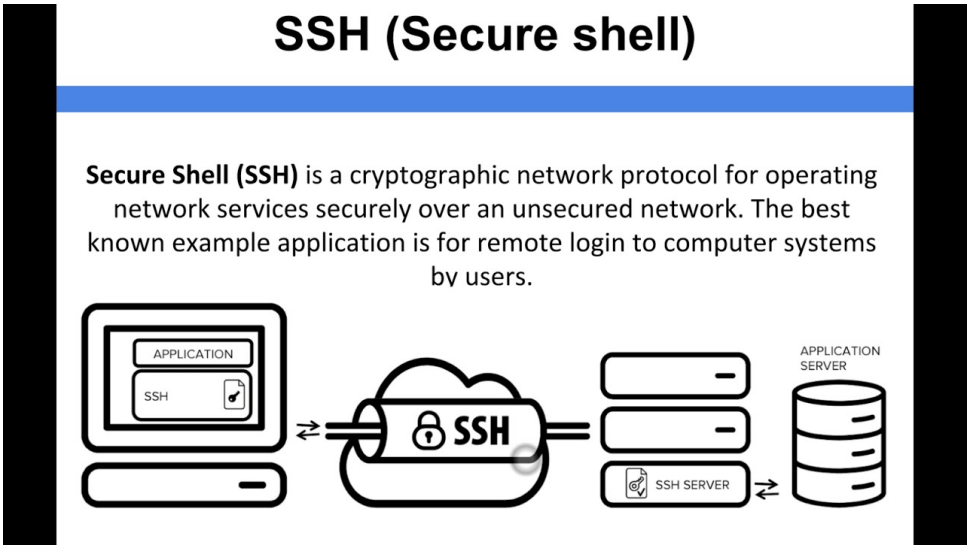
| | | | |
|---|---|---|---|
| 7 Echo | 554 RTSP | 2745 Bagle.H | 6891-6901 Windows Live |
| 19 Chargen | 546-547 DHCPv6 | 2967 Symantec AV | 6970 Quicktime |
| 20-21 FTP | 560 rmonitor | 3050 Interbase DB | 7212 GhostSurf |
| 22 SSH/SCP | 563 NNTP over SSL | 3074 XBOX Live | 7648-7649 CU-SeeMe |
| 23 Telnet | 587 SMTP | 3124 HTTP Proxy | 8000 Internet Radio |
| 25 SMTP | 591 FileMaker | 3127 MyDoom | 8080 HTTP Proxy |
| 42 WINS Replication | 593 Microsoft DCOM | 3128 HTTP Proxy | 8086-8087 Kaspersky AV |
| 43 WHOIS | 631 Internet Printing | 3222 GLBP | 8118 Privoxy |
| 49 TACACS | 636 LDAP over SSL | 3260 iSCSI Target | 8200 VMware Server |
| 53 DNS | 639 MSDP (PIM) | 3306 MySQL | 8500 Adobe ColdFusion |
| 67-68 DHCP/BOOTP | 646 LDP (MPLS) | 3389 Terminal Server | 8767 TeamSpeak |
| 69 TFTP | 691 MS Exchange | 3689 iTunes | 8866 Bagle.B |
| 70 Gopher | 860 iSCSI | 3690 Subversion | 9100 HP JetDirect |
| 79 Finger | 873 rsync | 3724 World of Warcraft | 9101-9103 Bacula |
| 80 HTTP | 902 VMware Server | 3784-3785 Ventrilo | 9119 MXit |
| 88 Kerberos | 989-990 FTP over SSL | 4333 mSQL | 9800 WebDAV |
| 102 MS Exchange | 993 IMAP4 over SSL | 4444 Blaster | 9898 Dabber |
| 110 POP3 | 995 POP3 over SSL | 4664 Google Desktop | 9988 Rbot/Spybot |
| 113 Ident | 1025 Microsoft RPC | 4672 eMule | 9999 Urchin |
| 119 NNTP (Usenet) | 1026-1029 Windows Messenger | 4899 Radmin | 10000 Webmin |
| 123 NTP | 1080 SOCKS Proxy | 5000 UPnP | 10000 BackupExec |
| 135 Microsoft RPC | 1080 MyDoom | 5001 Slingbox | 10113-10116 NetIQ |
| 137-139 NetBIOS | 1194 OpenVPN | 5001 iperf | 11371 OpenPGP |
| 143 IMAP4 | 1214 Kazaa | 5004-5005 RTP | 12035-12036 Second Life |
| 161-162 SNMP | 1241 Nessus | 5050 Yahoo! Messenger | 12345 NetBus |
| 177 XDMCP | 1311 Dell OpenManage | 5060 SIP | 13720-13721 NetBackup |
| 179 BGP | 1337 WASTE | 5190 AIM/ICQ | 14567 Battlefield |
| 201 AppleTalk | 1433-1434 Microsoft SQL | 5222-5223 XMPP/Jabber | 15118 Dipnet/Oddbob |
| 264 BGMP | 1512 WINS | 5432 PostgreSQL | 19226 AdminSecure |
| 318 TSP | 1589 Cisco VQP | 5500 VNC Server | 19638 Ensim |
| 381-383 HP Openview | 1701 L2TP | 5554 Sasser | 20000 Usermin |
| 389 LDAP | 1723 MS PPTP | 5631-5632 pcAnywhere | 24800 Synergy |
| 411-412 Direct Connect | 1725 Steam | 5800 VNC over HTTP | 25999 Xfire |
| 443 HTTP over SSL | 1741 CiscoWorks 2000 | 5900+ VNC Server | 27015 Half-Life |
| 445 Microsoft DS | 1755 MS Media Server | 6000-6001 X11 | 27374 Sub7 |
| 464 Kerberos | 1812-1813 RADIUS | 6112 Battle.net | 28960 Call of Duty |
| 465 SMTP over SSL | 1863 MSN | 6129 DameWare | 31337 Back Orifice |
| 497 Retrospect | 1985 Cisco HSRP | 6257 WinMX | 33434+ traceroute |
| 500 ISAKMP | 2000 Cisco SCCP | 6346-6347 Gnutella | |
| 512 rexec | 2002 Cisco ACS | 6500 GameSpy Arcade | |
| 513 rlogin | 2049 NFS | 6566 SANE | |
| 514 syslog | 2082-2083 cPanel | 6588 AnalogX | |
| 515 LPD/LPR | 2100 Oracle XDB | 6665-6669 IRC | |
| 520 RIP | 2222 DirectAdmin | 6679/6697 IRC over SSL | |
| 521 RIPng (IPv6) | 2302 Halo | 6699 Napster | |
| 540 UUCP | 2483-2484 Oracle DB | 6881-6999 BitTorrent | |

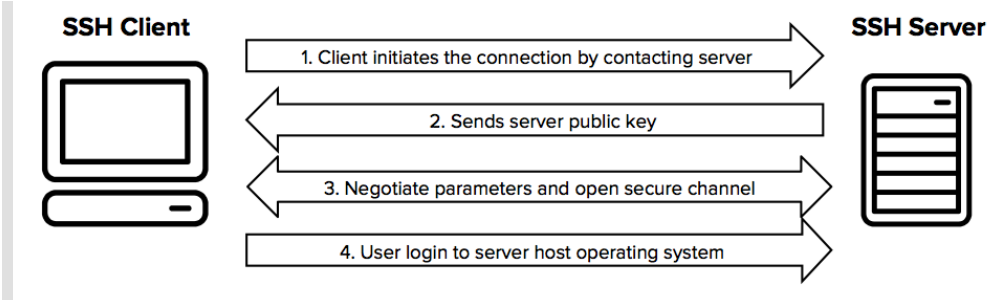
**Legend**

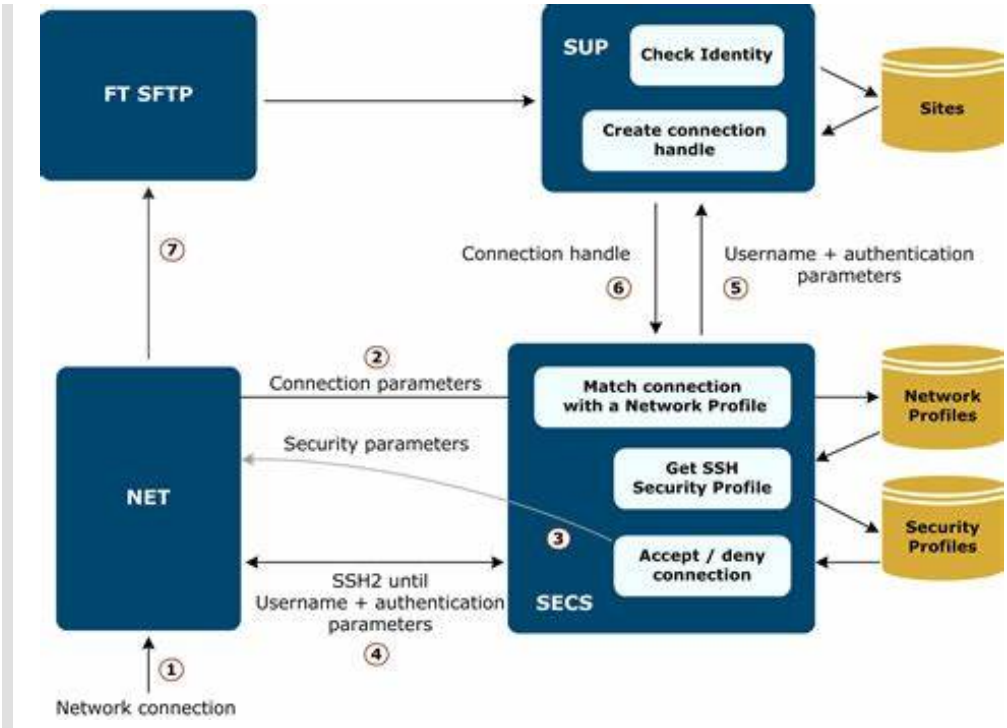
- Chat
- Encrypted
- Gaming
- Malicious
- Peer to Peer
- Streaming

IANA port assignments published at **http://www.iana.org/assignments/port-numbers**

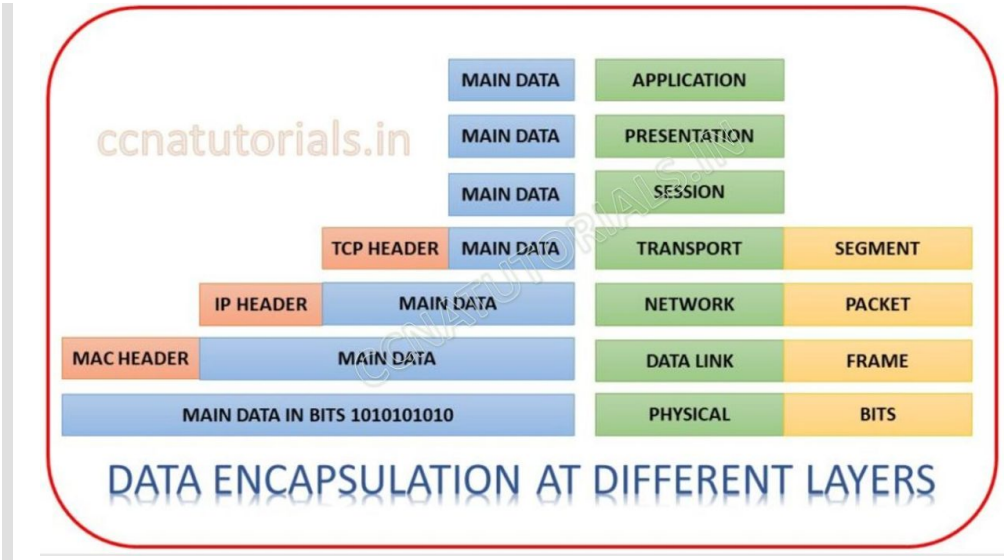
# Transport Layer - SSH(Secure Shell)

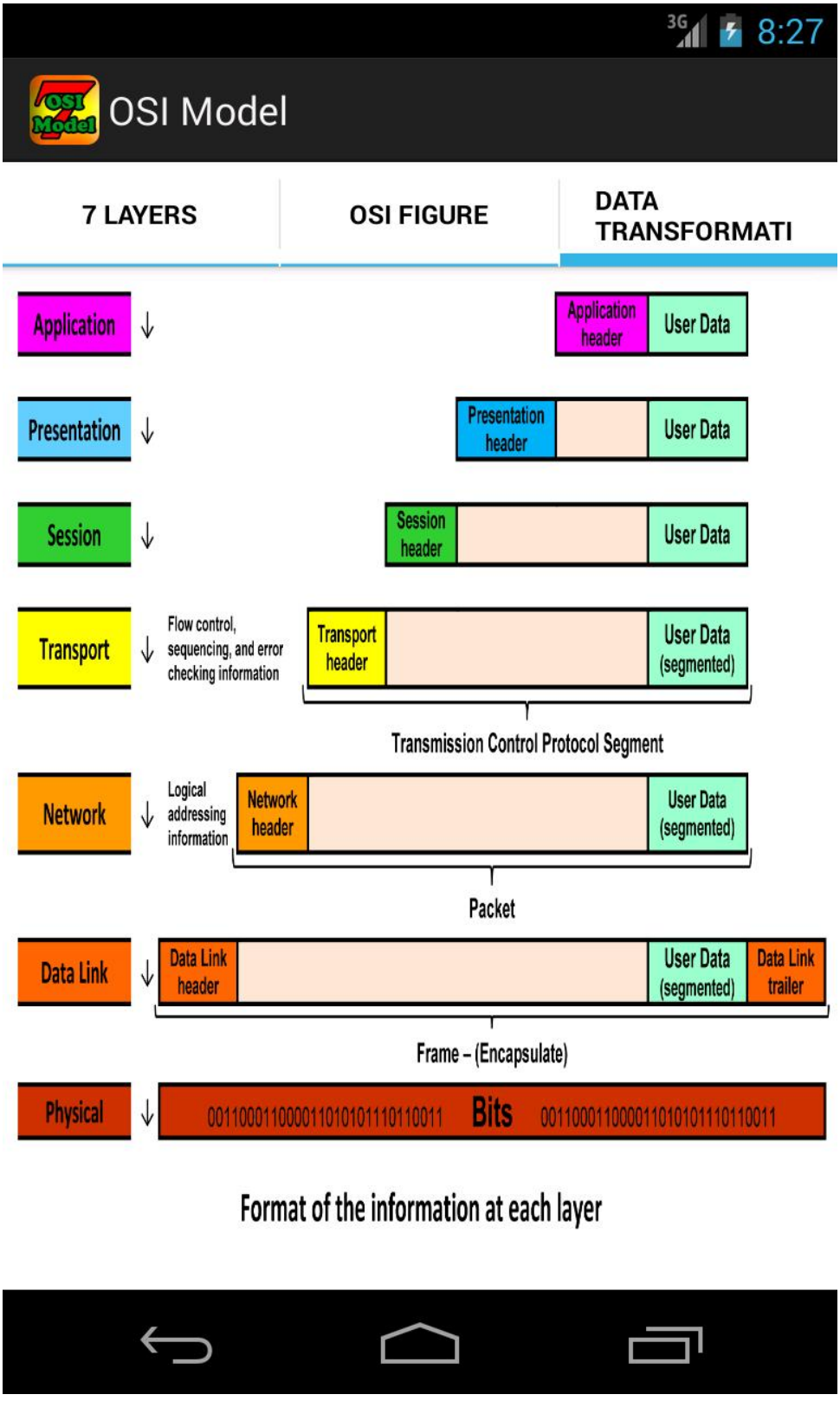


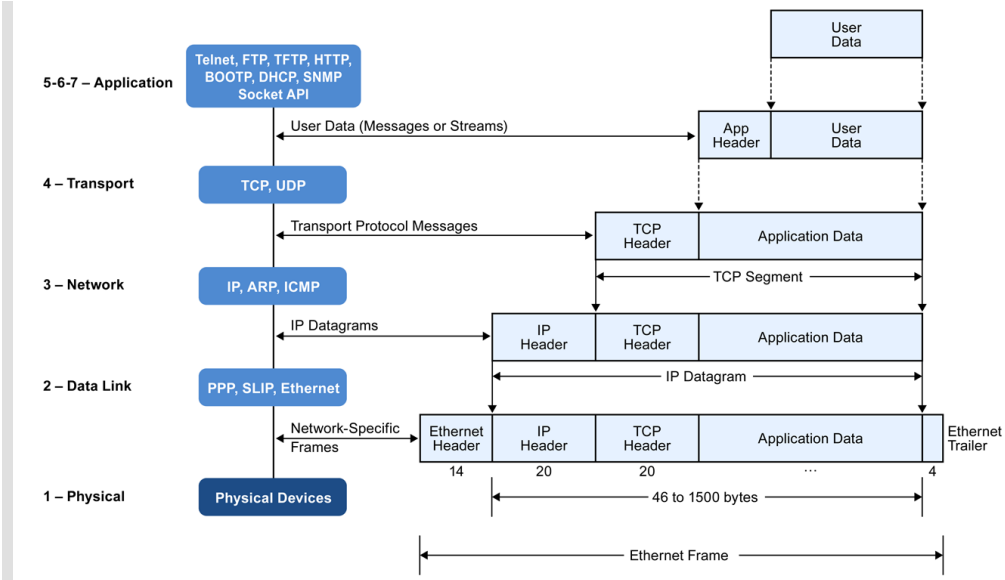


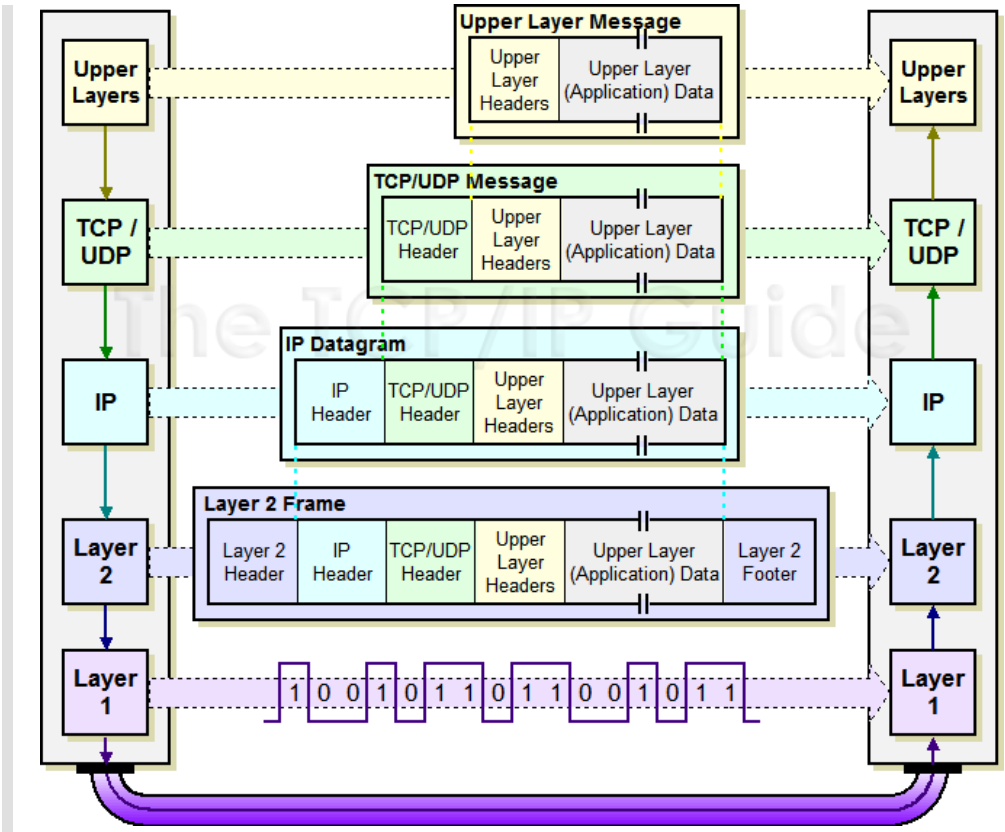



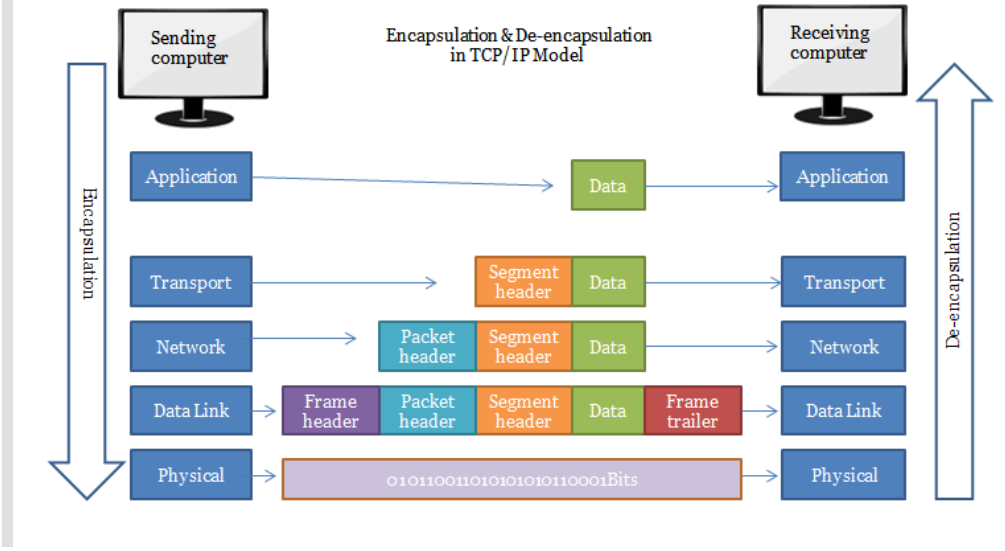

# Network Layer - Encapsulation and Communication

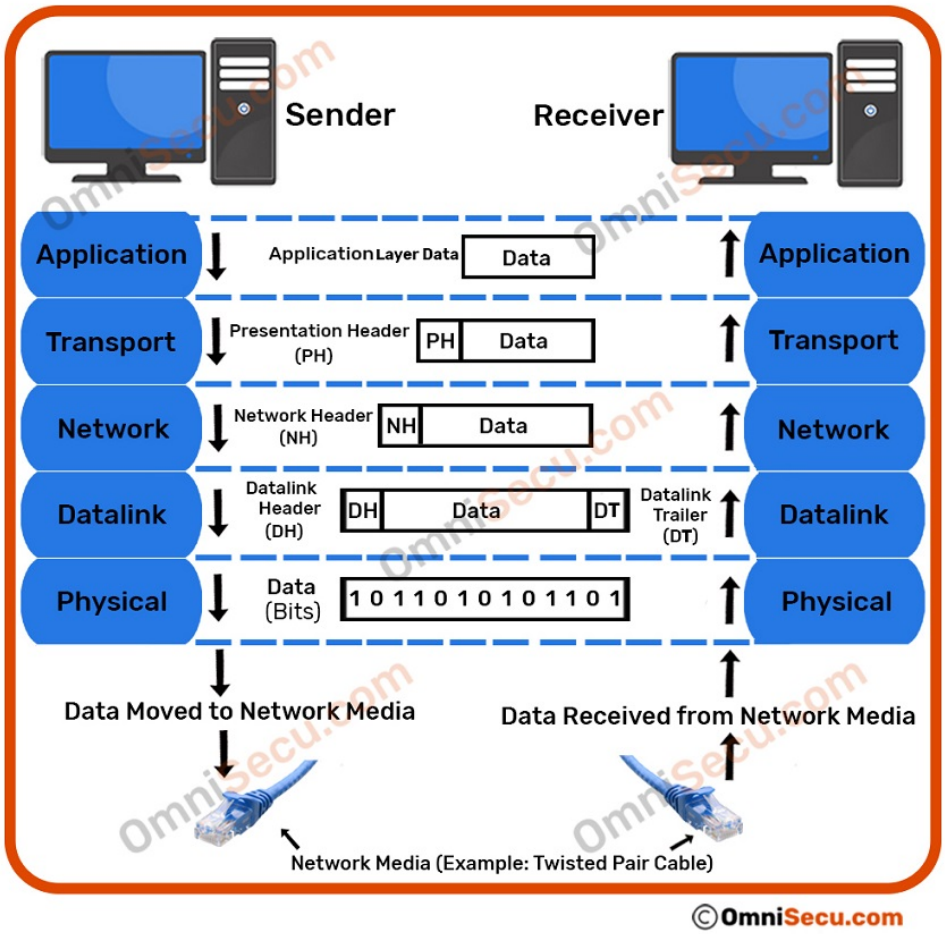


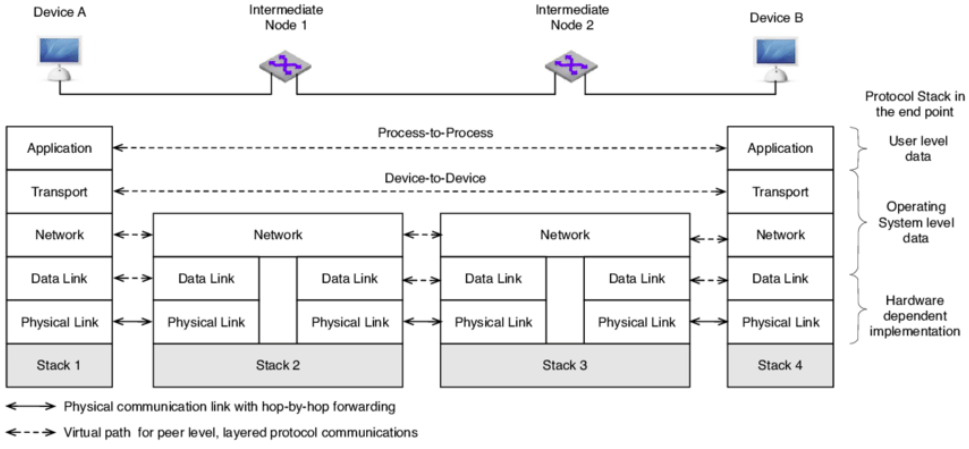

8:27
OSI Model
7 LAYERS
OSI FIGURE
DATA TRANSFORMATI
Application
Application header
User Data
Presentation
Presentation header
User Data
Session
Session header
User Data
Transport
Flow control, sequencing, and error checking information
Transport header
User Data (segmented)
Transmission Control Protocol Segment
Network
Logical addressing information
Network header
User Data (segmented)
Packet
Data Link
Data Link header
User Data (segmented)
Data Link trailer
Frame – (Encapsulate)
Physical
00110001100001101010111010011 Bits 00110001100001101010111010011
Format of the information at each layer


User Data
5-6-7 – Application
Telnet, FTP, TFTP, HTTP, BOOTP, DHCP, SNMP Socket API
User Data (Messages or Streams)
App Header
User Data
4 – Transport
TCP, UDP
Transport Protocol Messages
TCP Header
Application Data
TCP Segment
3 – Network
IP, ARP, ICMP
IP Datagrams
IP Header
TCP Header
Application Data
IP Datagram
2 – Data Link
PPP, SLIP, Ethernet
Network-Specific Frames
Ethernet Header
IP Header
TCP Header
Application Data
Ethernet Trailer
14
20
20
...
4
1 – Physical
Physical Devices
46 to 1500 bytes
Ethernet Frame


Upper Layers
TCP / UDP
IP
Layer 2
Layer 1
Upper Layer Message
Upper Layer Headers
Upper Layer (Application) Data
TCP/UDP Message
TCP/UDP Header
IP Datagram
IP Header
Layer 2 Frame
Layer 2 Header
Layer 2 Footer
1 0 0 1 0 1 1 0 1 1 0 0 1 0 1 1
The TCP/IP Guide

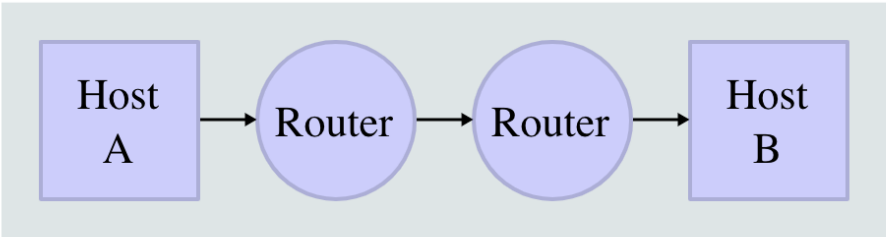

Sending computer
Encapsulation & De-encapsulation in TCP/IP Model
Receiving computer
Encapsulation
De-encapsulation
Application
Data
Transport
Segment header
Network
Packet header
Data Link
Frame header
Frame trailer
Physical
0101100110101010101100001Bits



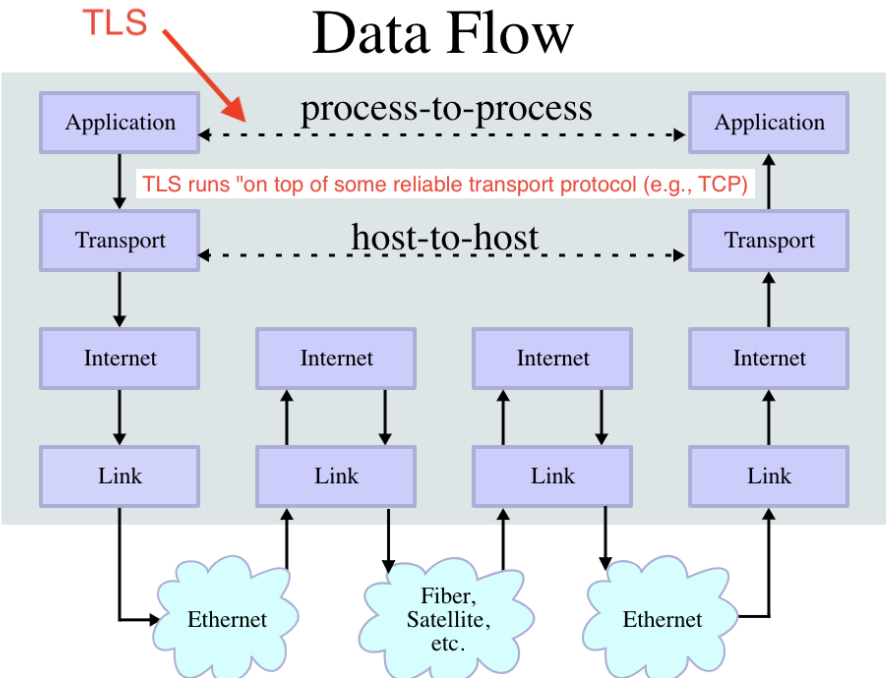



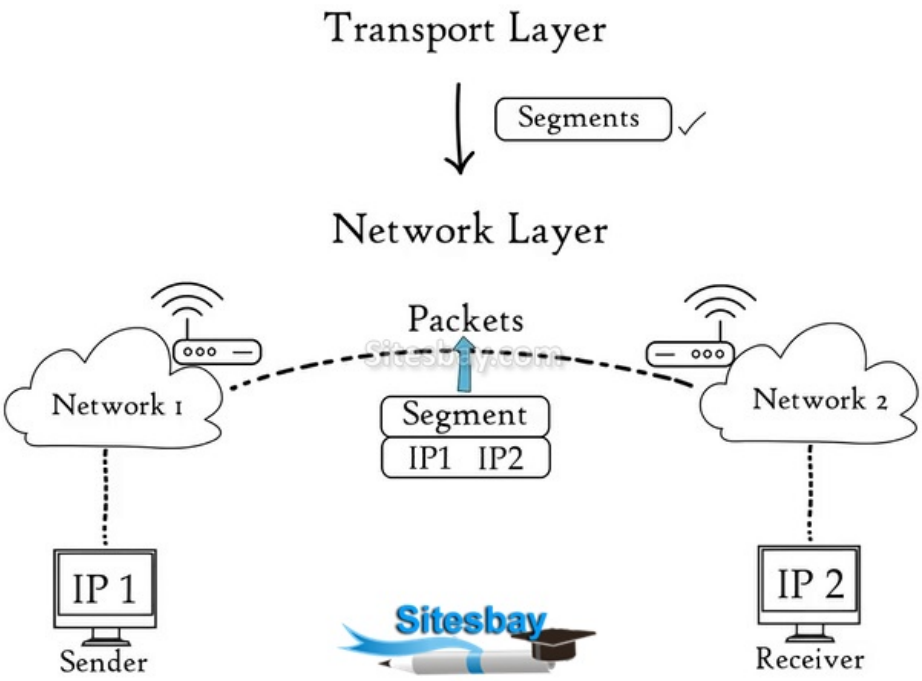

# Network Layer - Data Flow

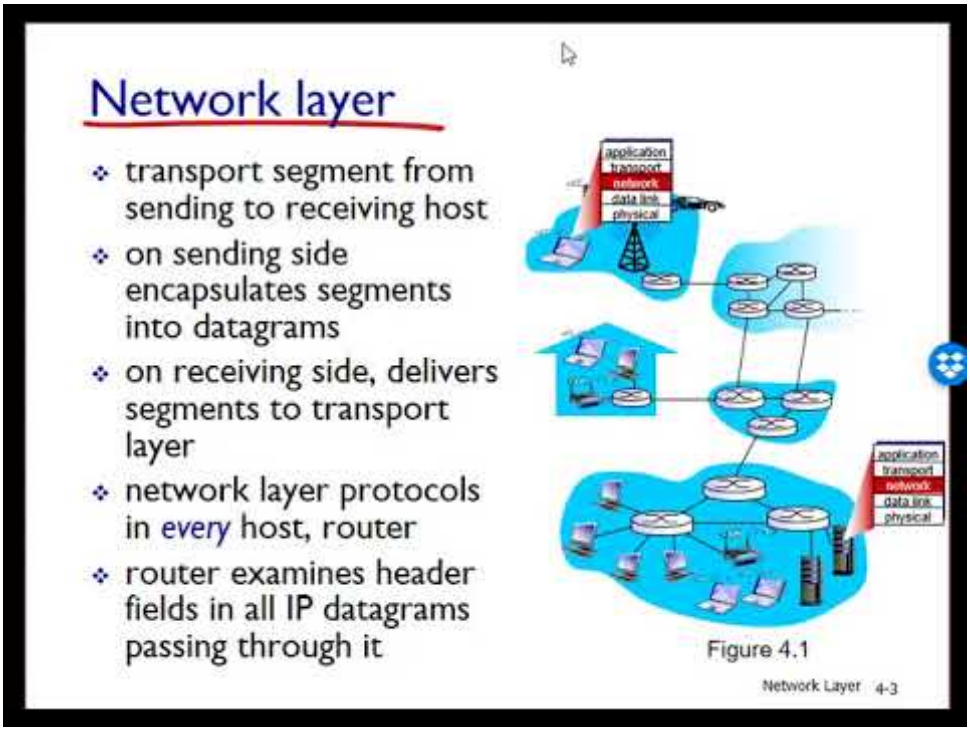
# Network Topology



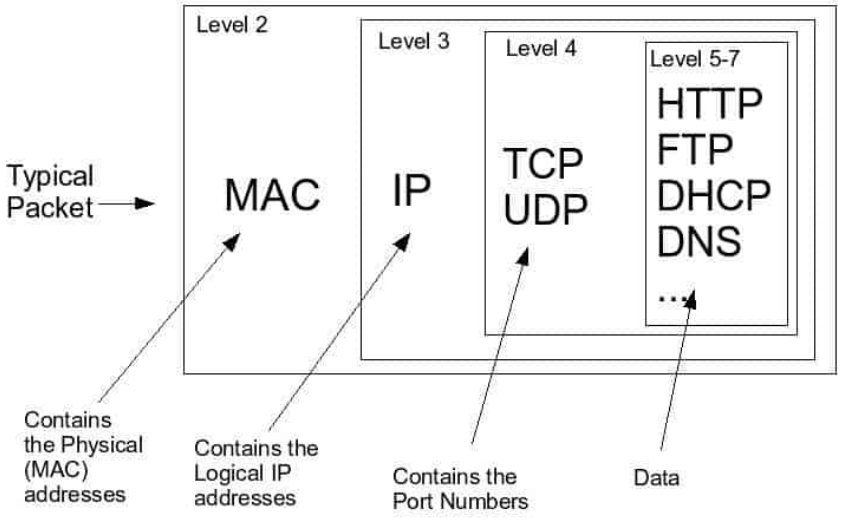

# Data Flow






## Network Layer - Packet




## Network Layer - Packet Switch

# How TCP/IP Works

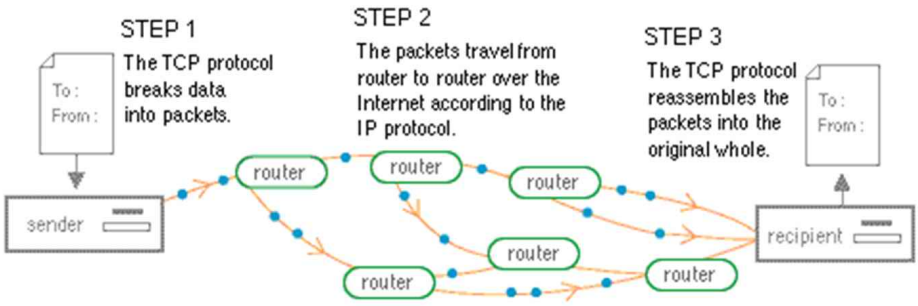



Figure 2. How data travels over the Net.

Dr. Vinton Cerf

MCI

## Packet Switching

- To improve the efficiency of transferring information over a shared communication line, messages are divided into fixed-sized, numbered **packets**
- Network devices called routers are used to direct packets between networks

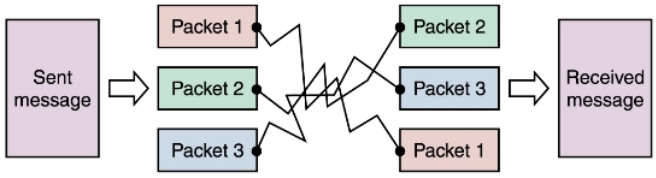



Figure 15.4
Messages sent by packet switching

Message is divided into packets

Packets are sent over the Internet by the most expedient route

Packets are reordered and then reassembled

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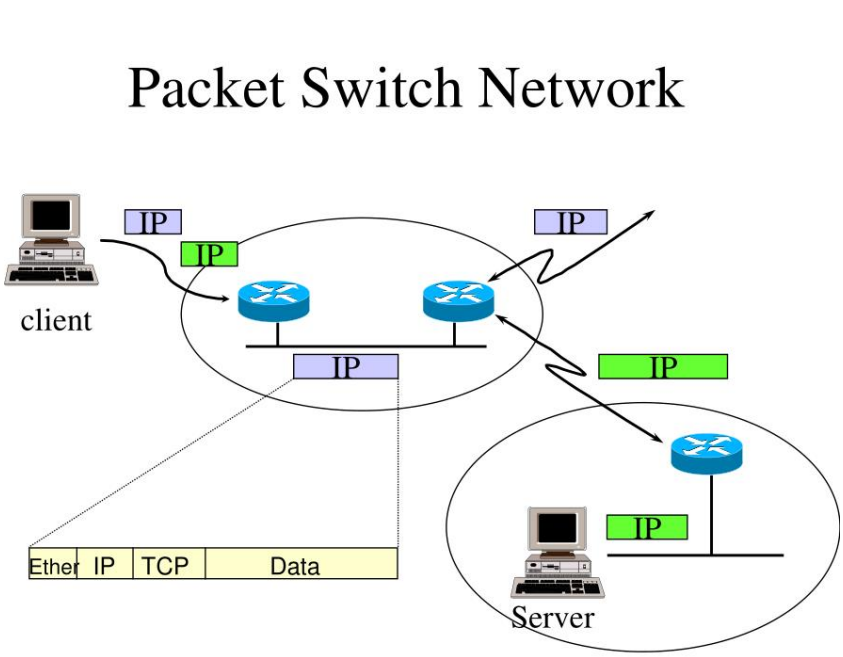
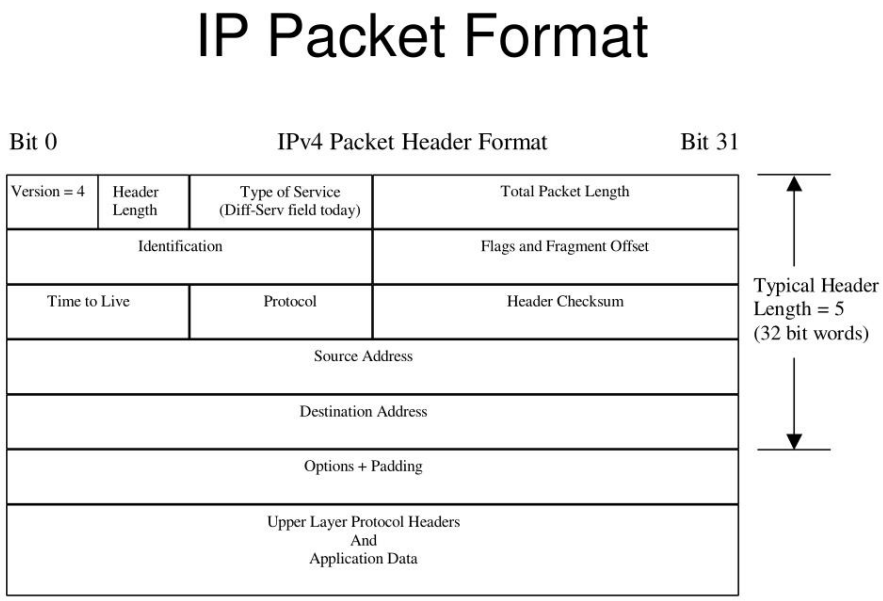
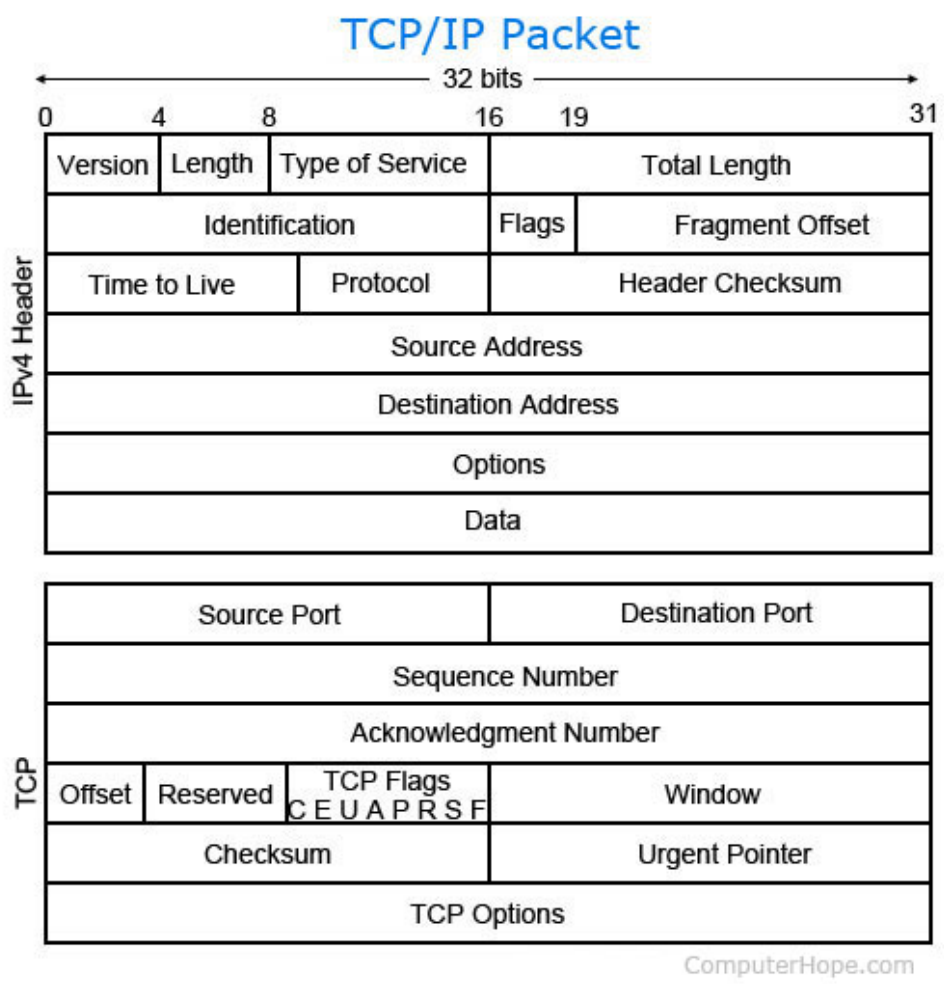



## Network Layer - IP Packet Format






# Network Layer - IP4 vs IP6

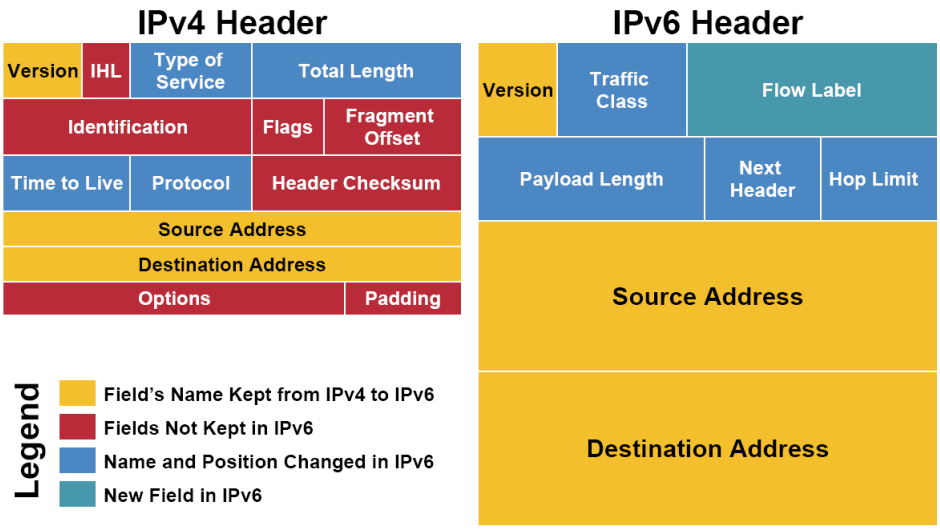
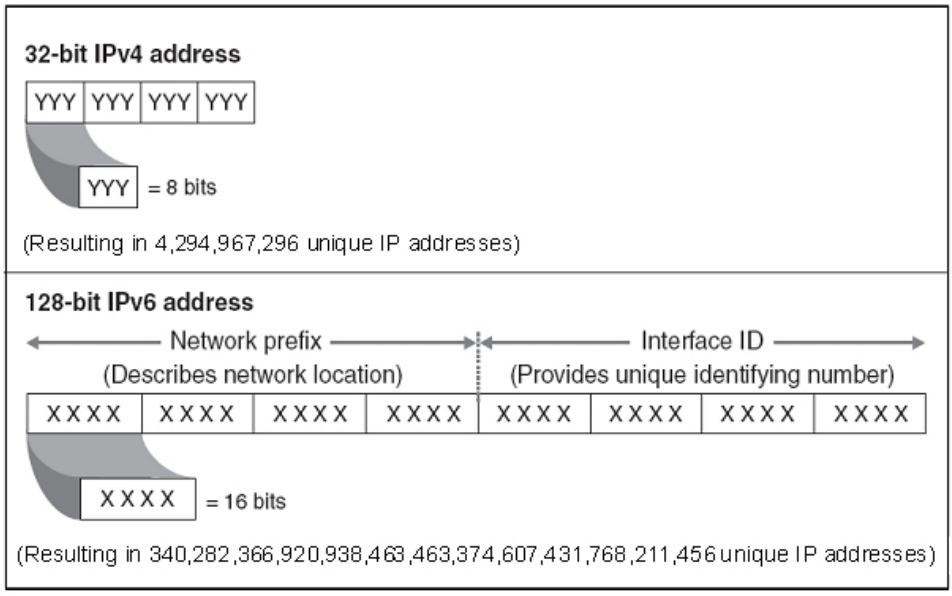


**Figure 1: Comparison of IPv6 and IPv4 Address Scheme**




Source: GAO.

## Differences Between IPv4 and IPv6

| Feature | IPv4 | IPv6 |
|---|---|---|
| Fragmentation | Performed by routers and sending host | Performed only by sending host |
| Address Resolution | Broadcast ARP Request frames | Multicast Neighbor Solicitation messages |
| Manage multicast group membership | IGMP | Multicast listener discovery |
| Router Discovery | ICMP Router Discovery (optional) | ICMPv6 Router Solicitation and Router Advertisement (required) |
| DNS host records | A records | AAAA records |
| DNS reverse lookup zones | IN-ADDR.ARPA | IP6.ARPA |
| Minimum packet size | 576 bytes | 1280 bytes |

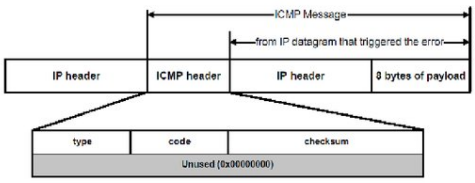
**IPv4/IPv6 Differences**

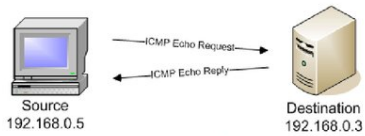
| | IPv4 | IPv6 |
|---|---|---|
| **Address** | 32 bits (4 bytes)<br>12:34:56:78 | 128 bits (16 bytes)<br>1234:5678:9abc:defo:1234:5678:9abc:defo |
| **Packet size** | 576 bytes required, fragmentation optional | 1280 bytes required without fragmentation |
| **Packet fragmentation** | Routers and sending hosts | Sending hosts only |
| **Packet header** | Does not identify packet flow for QoS handling | Contains Flow Label field that specifies packet flow for QoS handling |
| | Includes a checksum | Does not include a checksum |
| | Includes options up to 40 bytes | Extension headers used for optional data |
| **DNS records** | Address (A) records, maps host names | Address (AAAA) records, maps host names |
| | Pointer (PTR) records, IN-ADDR.ARPA DNS domain | Pointer (PTR) records, IP6.ARPA DNS domain |
| **Address configuration** | Manual or via DHCP | Stateless address autoconfiguration (SLAAC) using Internet Control Message Protocol version 6 (ICMPv6) or DHCPv6 |
| **IP to MAC resolution** | broadcast ARP | Multicast Neighbor Solicitation |
| **Local subnet group management** | Internet Group Management Protocol (IGMP) | Multicast Listener Discovery (MLD) |
| **Broadcast** | Yes | No |
| **Multicast** | Yes | Yes |
| **IPSec** | optional, external | required |

# Network Layer - ICMP

## Internet Control Message Protocol (ICMP)

- The Internet Control Message Protocol (**ICMP**) is one of the main IP protocols; it is used by network devices, like routers, to send error messages (e.g., a requested service is not available or a host or router could not be reached)

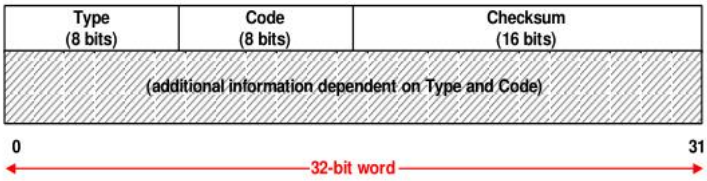



The host must respond to all echo requests with an echo reply containing the exact data received in the request message

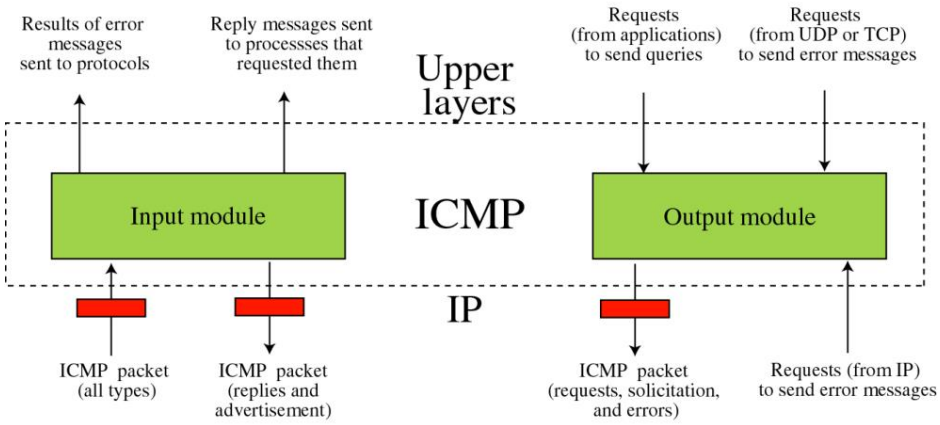
## ICMP: A helper protocol to IP

- The **Internet Control Message Protocol (ICMP)** is the protocol used for error and control messages in the Internet.
- ICMP provides an error reporting mechanism of routers to the sources.
- All ICMP packets are encapsulated as IP datagrams.
- The packet format is simple:



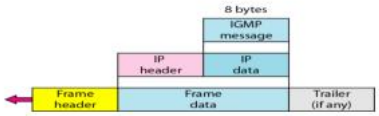
## ICMP package




# Network Layer - IGMP

# IGMP: Encapsulation at Network Layer

- The IGMP message is encapsulated in an IP datagram, which is itself encapsulated in a frame.




- The IP packet that carries an IGMP packet has a value of 1 in its TTL field

| *Type* | *IP Destination Address* |
|---|---|
| Query | 224.0.0.1 All systems on this subnet |
| Membership report | The multicast address of the group |
| Leave report | 224.0.0.2 All routers on this subnet |

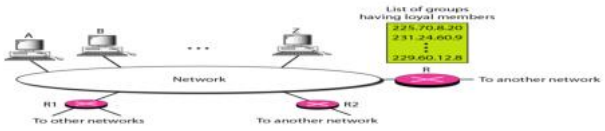


# IGMP Operation

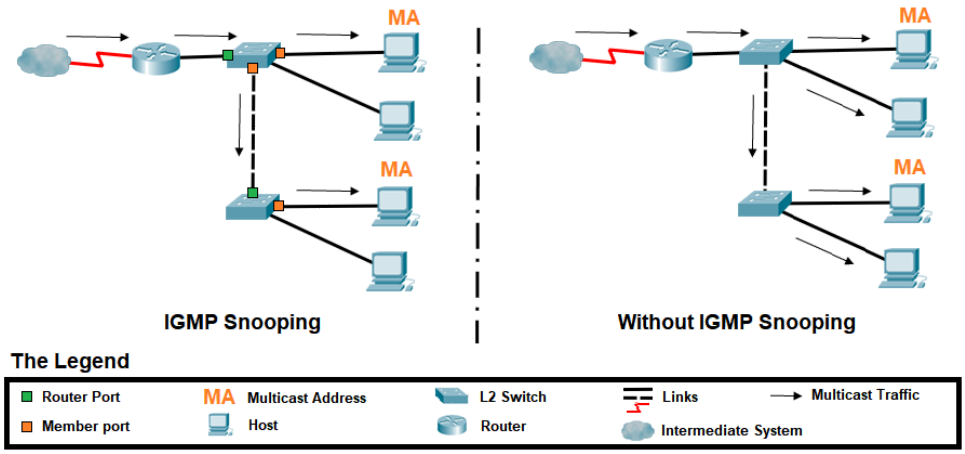
•A multicast router connected to a network has a list of multicast addresses of the groups with at least one loyal member in that network.

•For each group, there is one router that has the duty of distributing the multicast packets destined for that group.

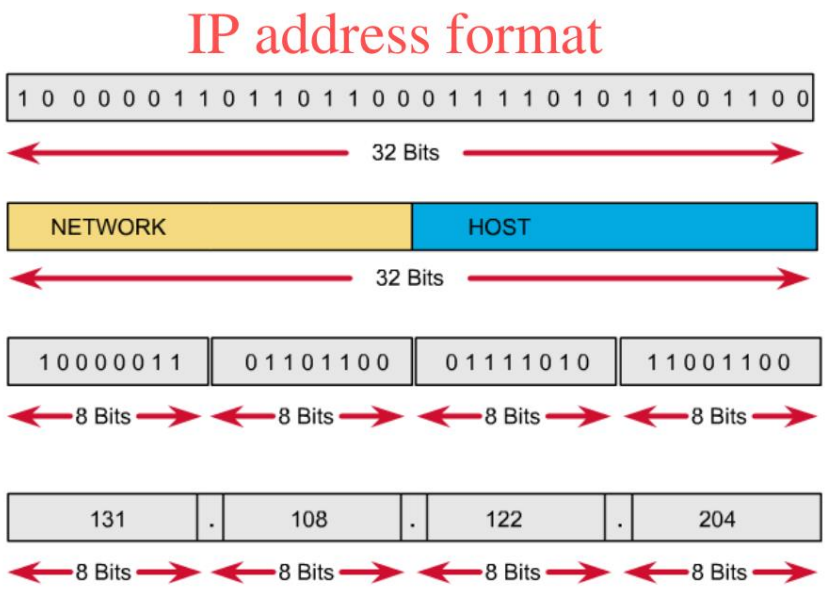
•This means that if there are three multicast routers connected to a network, their lists of group ids are mutually exclusive.

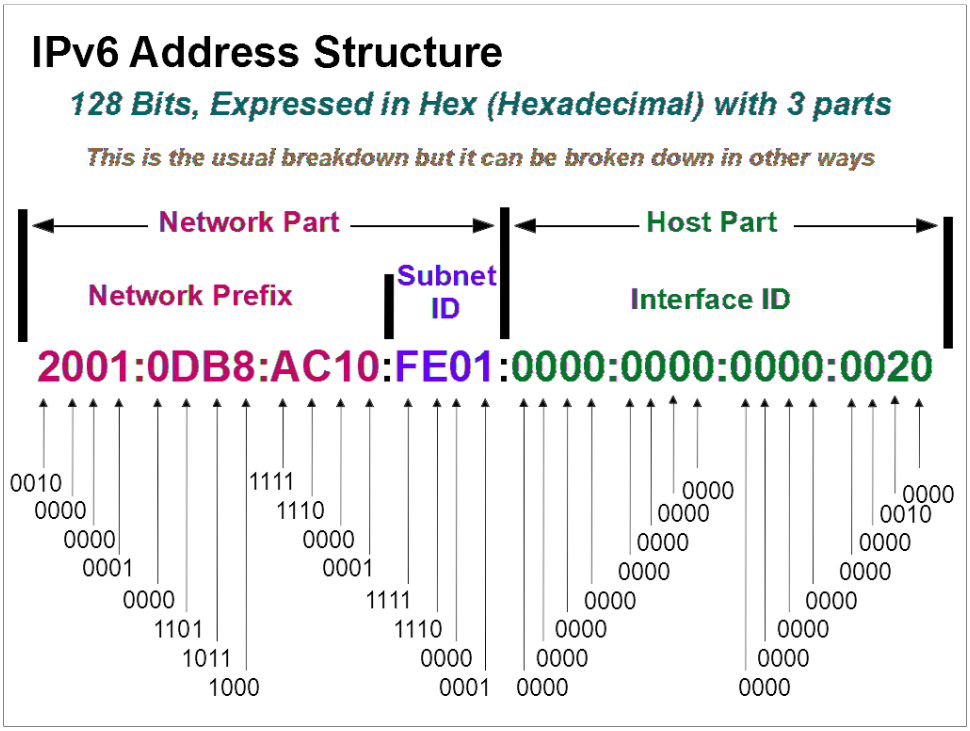




# Network Layer - IP Address



## IPv6 Address Notation

| Dec. | Hex. | Binary | Dec. | Hex. | Binary |
|---|---|---|---|---|---|
| 0 | 0 | 0000 | 8 | 8 | 1000 |
| 1 | 1 | 0001 | 9 | 9 | 1001 |
| 2 | 2 | 0010 | 10 | A | 1010 |
| 3 | 3 | 0011 | 11 | B | 1011 |
| 4 | 4 | 0100 | 12 | C | 1100 |
| 5 | 5 | 0101 | 13 | D | 1101 |
| 6 | 6 | 0110 | 14 | E | 1110 |
| 7 | 7 | 0111 | 15 | F | 1111 |

One Hex digit = 4 bits

2001:0DB8:AAAA:1111:0000:0000:0000:0100/64

| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
|---|---|---|---|---|---|---|---|
| 2001 | 0DB8 | AAAA | 1111 | 0000 | 0000 | 0000 | 0100 |
| 16 bits | 16 bits | 16 bits | 16 bits | 16 bits | 16 bits | 16 bits | 16 bits |

- IPv6 addresses are 128-bit addresses represented in:
  - Eight 16-bit segments or “hextets” (not a formal term)
  - Hexadecimal (non-case sensitive) between 0000 and FFFF

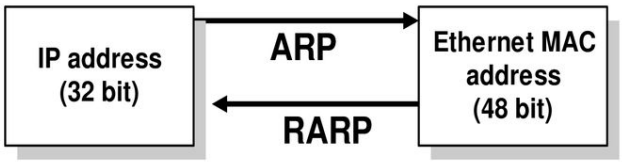


# Network Layer - ARP(Address Resolution Protocl) / RARP (ReverseAddress Resolution Protocl)

- ARP: resolve IP Address to MAC Address
- RARP: resolve MAC Address to IP Address

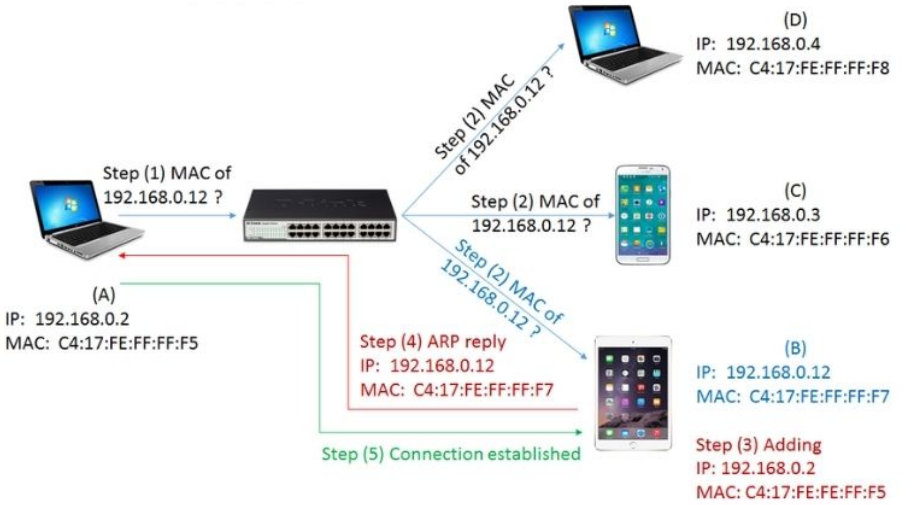
## ARP and RARP

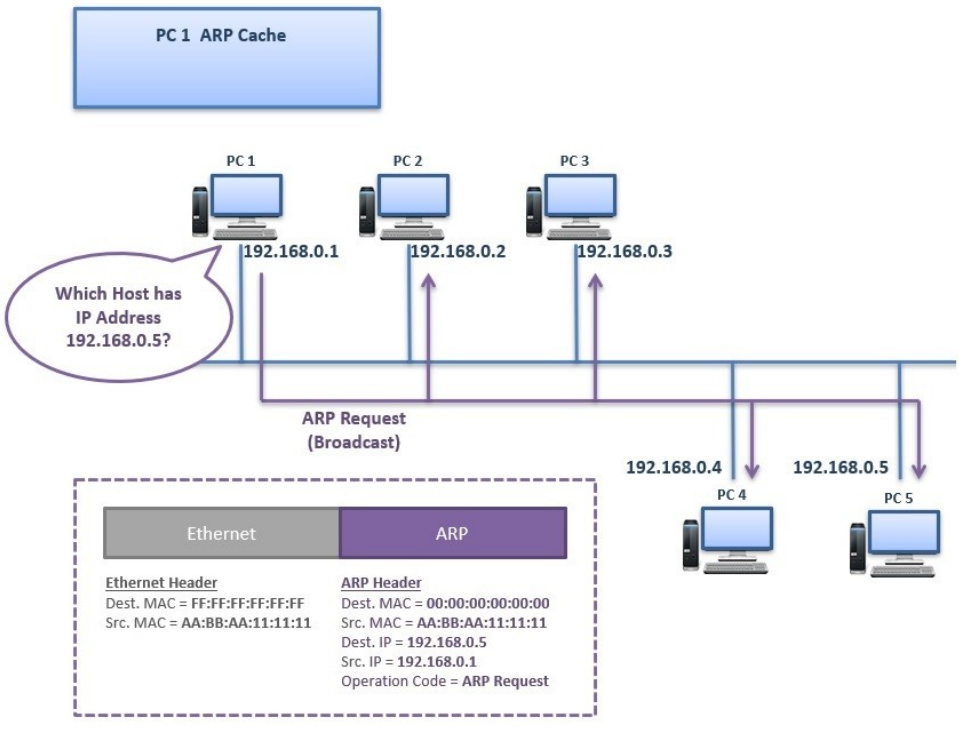
- Note:
  - The Internet is based on IP addresses
  - Data link protocols (Ethernet, FDDI, ATM) may have different (MAC) addresses
- The ARP and RARP protocols perform the translation between IP addresses and MAC layer addresses
- We will discuss ARP for broadcast LANs, particularly Ethernet LANs

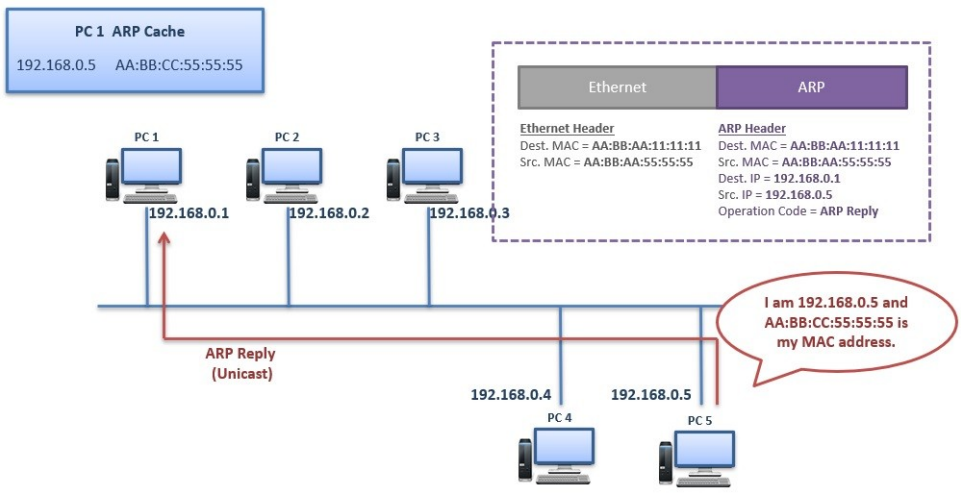


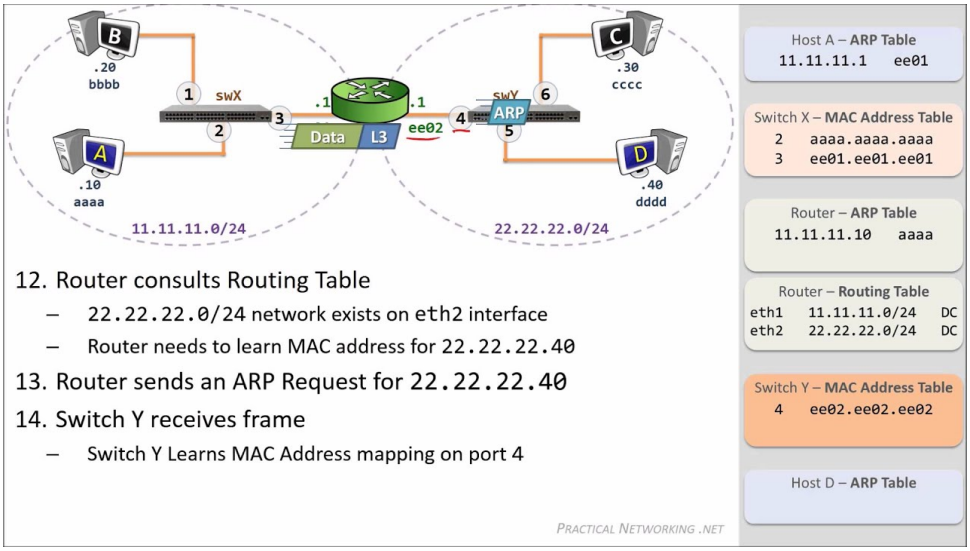

3

| PARAMETERS | ARP | RARP |
|---|---|---|
| **Abbreviation for** | Address resolution protocol | Reverse Address Resolution Protocol |
| **Broadcast MAC/IP** | Nodes use ARP broadcast in LAN by using broadcast MAC address | RARP uses Broadcast IP address |
| **Mapping** | Maps IP address of node to its MAC Address | Maps 48 bit MAC address to IP address |
| **Usage** | Used by host or Router to find physical address of another host/Router in LAN. | Used by thin clients with limited facilities |
| **Table maintained by** | Local Host maintains ARP table | RARP Server maintains RARP table |
| **Reply information** | ARP reply is used to update ARP table | RARP reply is used to configure IP address in local host |
| | | https://ipwithease.com |

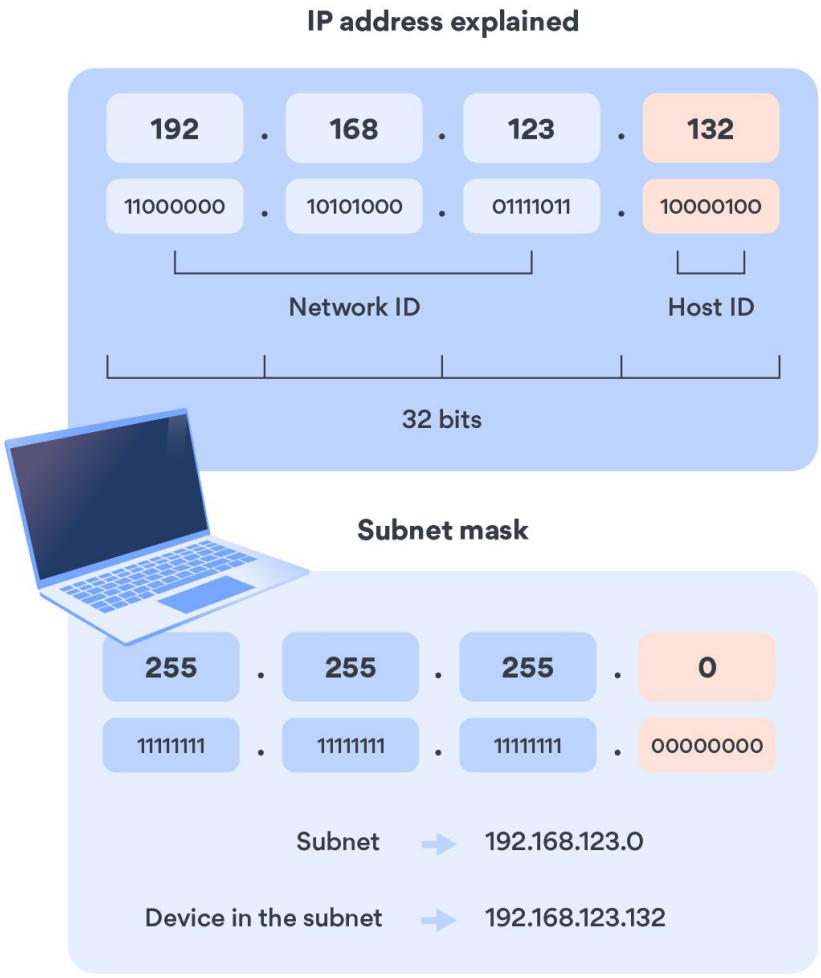

(D)
IP: 192.168.0.4
MAC: C4:17:FE:FF:FF:F8
Step (2) MAC of 192.168.0.12 ?
Step (1) MAC of 192.168.0.12 ?
Step (2) MAC of 192.168.0.12 ?
(C)
IP: 192.168.0.3
MAC: C4:17:FE:FF:FF:F6
(A)
IP: 192.168.0.2
MAC: C4:17:FE:FF:FF:F5
Step (4) ARP reply
IP: 192.168.0.12
MAC: C4:17:FE:FF:FF:F7
(B)
IP: 192.168.0.12
MAC: C4:17:FE:FF:FF:F7
Step (5) Connection established
Step (3) Adding
IP: 192.168.0.2
MAC: C4:17:FE:FF:FF:F5


PC 1 ARP Cache
PC 1
PC 2
PC 3
192.168.0.1
192.168.0.2
192.168.0.3
Which Host has IP Address 192.168.0.5?
ARP Request (Broadcast)
192.168.0.4
192.168.0.5
PC 4
PC 5
Ethernet
ARP
Ethernet Header
Dest. MAC = FF:FF:FF:FF:FF:FF
Src. MAC = AA:BB:AA:11:11:11
ARP Header
Dest. MAC = 00:00:00:00:00:00
Src. MAC = AA:BB:AA:11:11:11
Dest. IP = 192.168.0.5
Src. IP = 192.168.0.1
Operation Code = ARP Request


PC 1 ARP Cache
192.168.0.5 AA:BB:CC:55:55:55
Ethernet
ARP
Ethernet Header
Dest. MAC = AA:BB:AA:11:11:11
Src. MAC = AA:BB:AA:55:55:55
ARP Header
Dest. MAC = AA:BB:AA:11:11:11
Src. MAC = AA:BB:AA:55:55:55
Dest. IP = 192.168.0.1
Src. IP = 192.168.0.5
Operation Code = ARP Reply
PC 1
PC 2
PC 3
192.168.0.1
192.168.0.2
192.168.0.3
I am 192.168.0.5 and AA:BB:CC:55:55:55 is my MAC address.
ARP Reply (Unicast)
192.168.0.4
192.168.0.5
PC 4
PC 5




# Network Layer - Subnet Mask



# The Subnet Mask

- Subnet Mask:
  - Let's not forget about the subnet mask.
    - Each class has a default or "natural" subnet mask based on the default number of bits used for the network and host portion.

| Class | Number of Network Bits | Number of Host Bits | Default Prefix | Default Subnet Mask |
|---|---|---|---|---|
| A | 8 | 24 | /8 | 255.0.0.0 |
| B | 16 | 16 | /16 | 255.255.0.0 |
| C | 24 | 8 | /24 | 255.255.255.0 |



# The Default Subnet Masks (no subnets)

| | 1st octet | 2nd octet | 3rd octet | 4th octet |
|---|---|---|---|---|
| Class A | Network | Host | Host | Host |
| Class B | Network | Network | Host | Host |
| Class C | Network | Network | Network | Host |
| Class A or /8 | 11111111 | 00000000 | 00000000 | 00000000 |
| Class B or /16 | 11111111 | 11111111 | 00000000 | 00000000 |
| Class C or /24 | 11111111 | 11111111 | 11111111 | 00000000 |

- A "1" bit in the subnet mask means that the corresponding bit in the IP address should be read as a network number
- A "0" bit in the subnet mask means that the corresponding bit in the IP address should be read as a host bit.
- /n "slash" tells us how many "1" bits are in the subnet mask.

# Subnet Mask

| Suffix | Hosts | 32-Borrowed=CIDR | 2^Borrowed = Hosts | Binary=> dec = Suffix |
|---|---|---|---|---|
| .255 | 1 | /32 | 0 | 11111111 |
| .254 | 2 | /31 | 1 | 11111110 |
| .252 | 4 | /30 | 2 | 11111100 |
| .248 | 8 | /29 | 3 | 11111000 |
| .240 | 16 | /28 | 4 | 11110000 |
| .224 | 32 | /27 | 5 | 11100000 |
| .192 | 64 | /26 | 6 | 11000000 |
| .128 | 128 | /25 | 7 | 10000000 |

# Network Layer - Private IP Range

| Private IP | Public IP |
|---|---|
| Used with LAN or Network | Used on Public Network |
| Not recognized over Internet | Recognized over Internet |
| Assigned by LAN administrator | Assigned by Service provider / IANA |
| Unique only in LAN | Unique Globally |
| Free of charge | Cost associated with using Public IP |
| Range –<br>Class A -10.0.0.0 to 10.255.255.255<br>Class B – 172.16.0.0 to 172.31.255.255<br>Class C – 192.168.0.0 – 192.168.255.255 | Range –<br>Class A -1.0.0.0 to 9.255.255.255<br>11.0.0.0 – 126.255.255.255<br>Class B -128.0.0.0 to 172.15.255.255<br>172.32.0.0 to 191.255.255.255<br>Class C -192.0.0.0 – 192.167.255.255<br>192.169.0.0 to 223.255.255.255 |



| IP Public Addresses | | | | |
|---|---|---|---|---|
| Class | IP Ranges | Hosts per Network | Default Subnet Mask | Slash Notation |
| A | 1 - 126 | 16,777,214 | 255.0.0.0 | /8 |
| B | 128 - 191 | 65,534 | 255.255.0.0 | /16 |
| C | 192 - 223 | 254 | 255.255.255.0 | /24 |
| D Mulitcast | 224 - 239 | | | |
| E Experimental | 240 - 255 | | | |

## Private IP ranges

- Often it is necessary to connect devices to the network, but not to the internet. RFC 1918 manages the private IP addresses that cannot appear on the internet, but are reserved for private use.
- Private IP ranges managed by IANA:

| Class | From | To | No. Of hosts |
|---|---|---|---|
| 1 x A class | 10.0.0.0 | 10.255.255.255 | $2^{24}$ = 16.777.216 |
| 16 x B class | 172.16.0.0 | 172.31.255.255 | $2^{20}$ = 1.048.576 |
| 256 x C class | 192.168.0.0 | 192.168.255.255 | $2^{16}$ = 65.536 |

- example:
  - 192.168.1.0/24 (mask: 255.255.255.0 | 256 hosts) - 256 networks
  - 172.17.0.0/16 (mask: 255.255.0.0 | 65.536 hosts) 256 networks

## RFC 1918 – Private IPv4 Addresses

| Range | Number of addresses | CIDR and Mask | Classful description |
|---|---|---|---|
| 10.0.0.0 – 10.255.255.255 | 16,777,216 | 10.0.0.0/8 (255.0.0.0) | Single class A network |
| 172.16.0.0 – 172.31.255.255 | 1,048,576 | 172.16.0.0/12 (255.240.0.0) | 16 contiguous class B networks |
| 192.168.0.0 – 192.168.255.255 | 65,536 | 192.168.0.0/16 (255.255.0.0) | 256 contiguous class C networks |

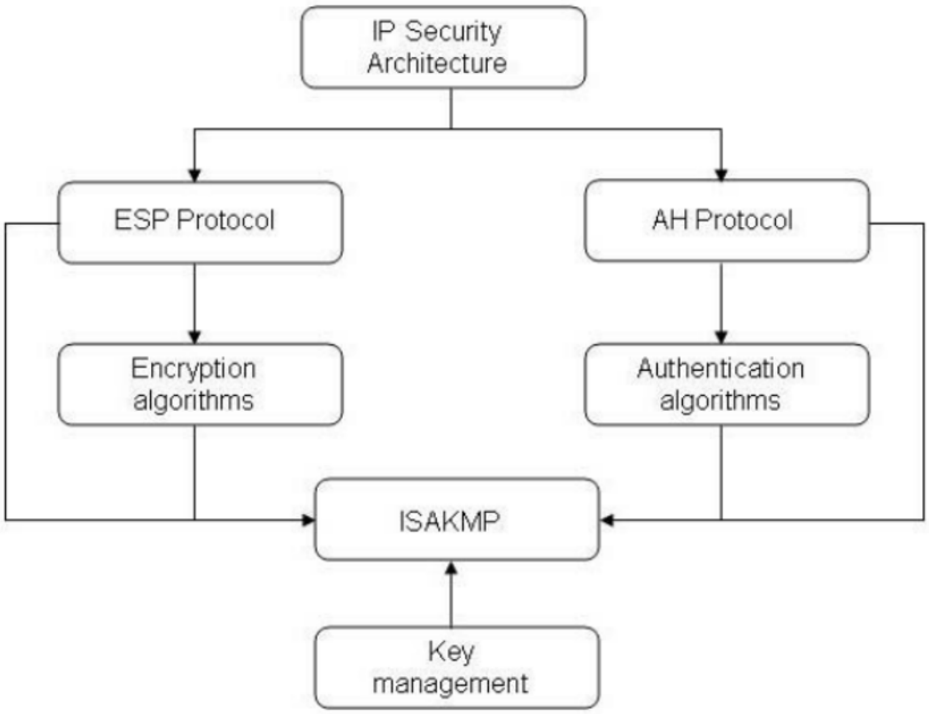
https://tools.ietf.org/html/rfc1918

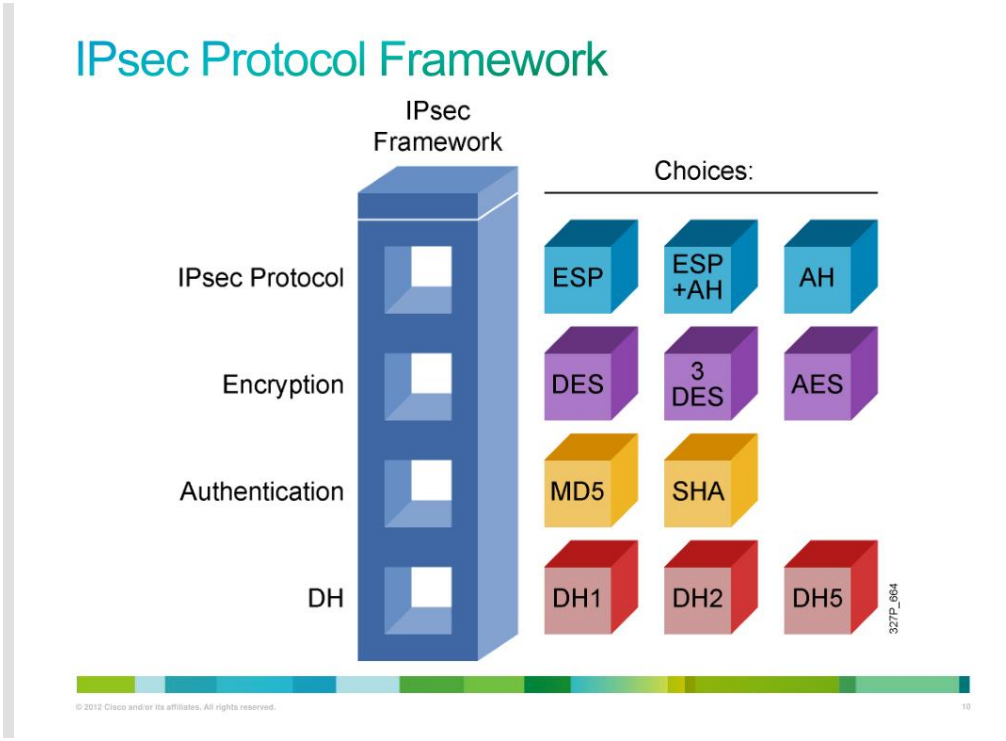
# CyberSecurity - IPSec

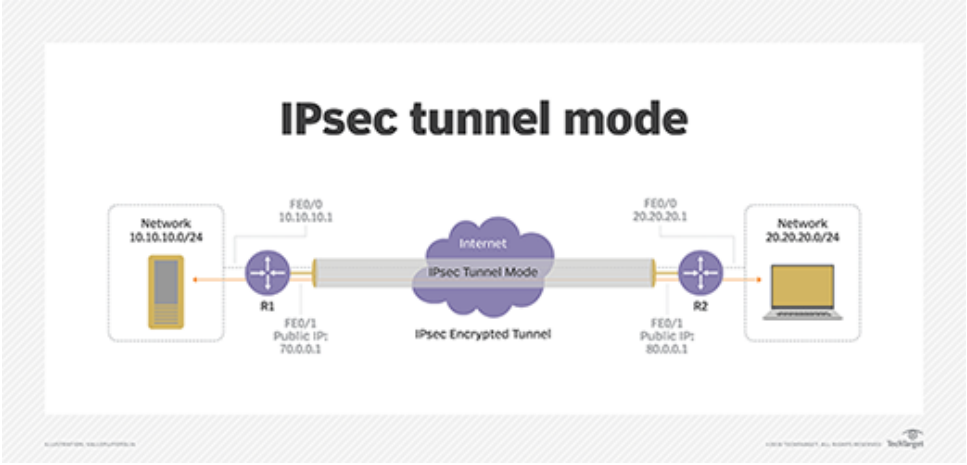
# IPsec: Network Layer Security

- network-layer secrecy:
  - sending host encrypts the data in IP datagram
  - TCP and UDP segments; ICMP and SNMP messages.
- network-layer authentication
  - destination host can authenticate source IP address
- two principal protocols:
  - authentication header (AH) protocol
  - encapsulation security payload (ESP) protocol
- for both AH and ESP, source, destination handshake:
  - create network-layer logical channel called a security association (SA)
- each SA unidirectional.
- uniquely determined by:
  - security protocol (AH or ESP)
  - source IP address
  - 32-bit connection ID

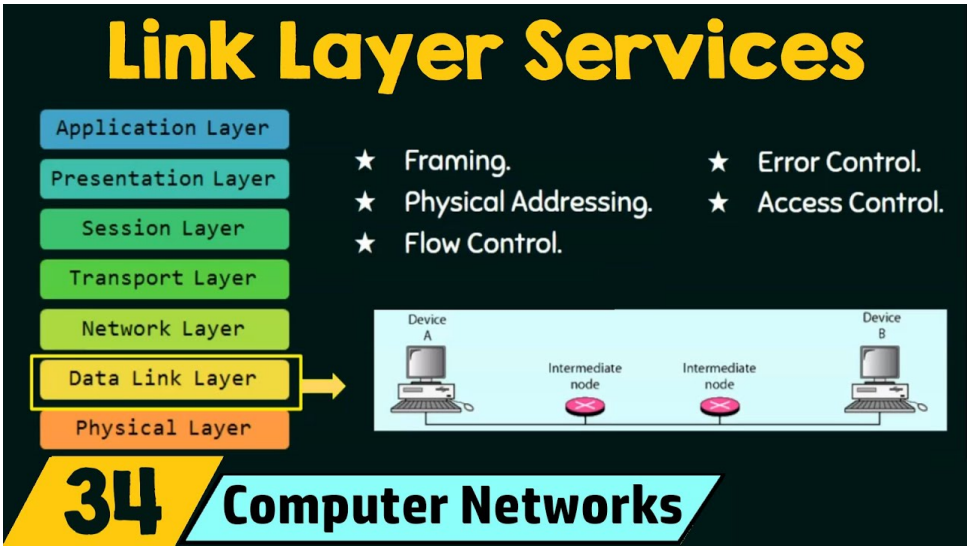


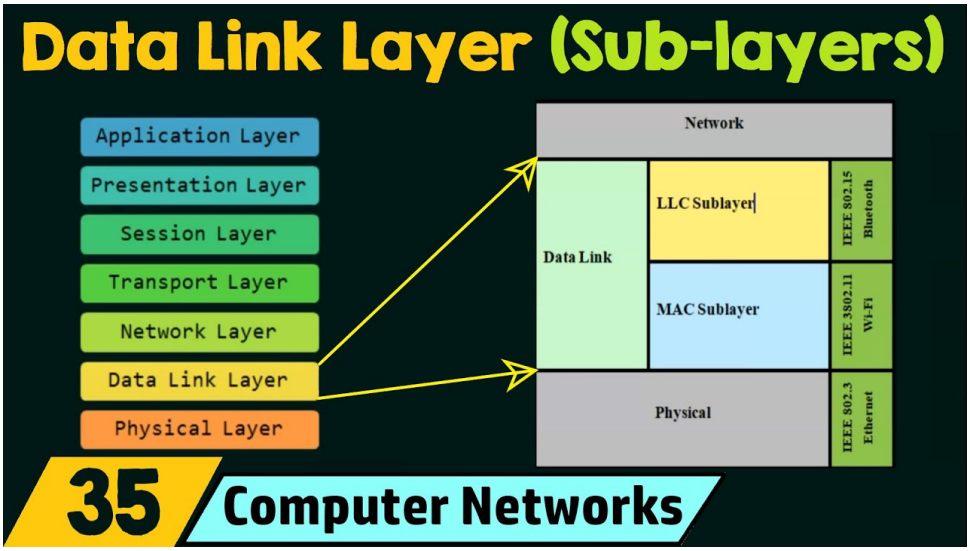


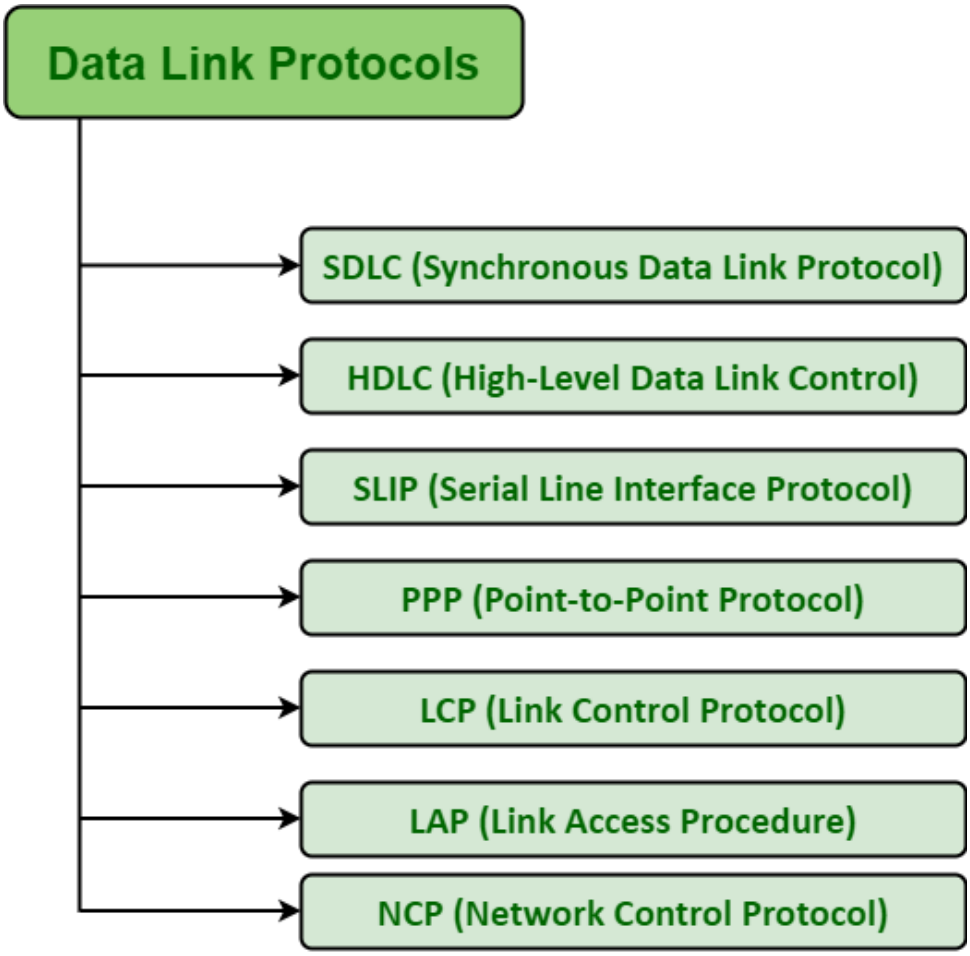


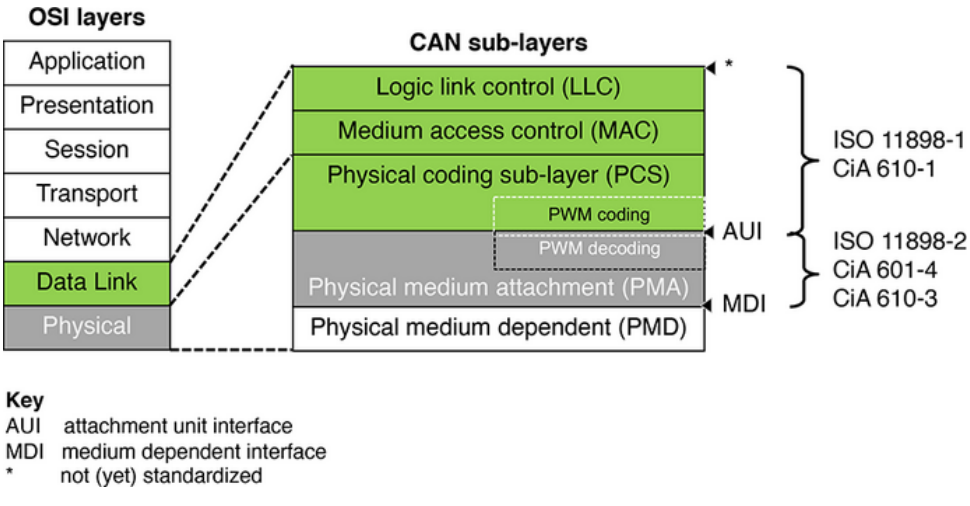



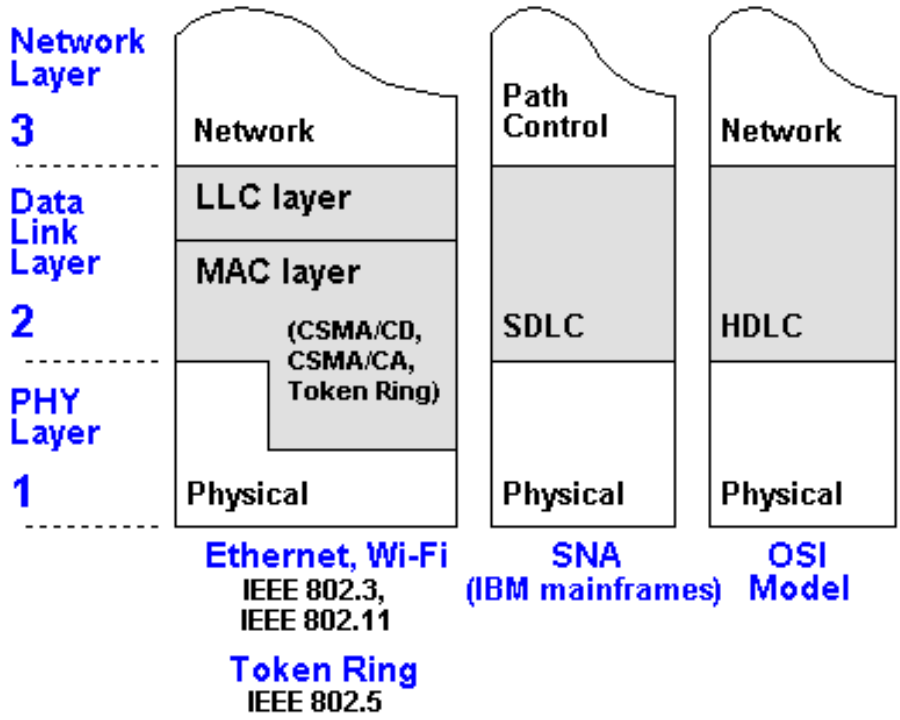

## Datalink Layer

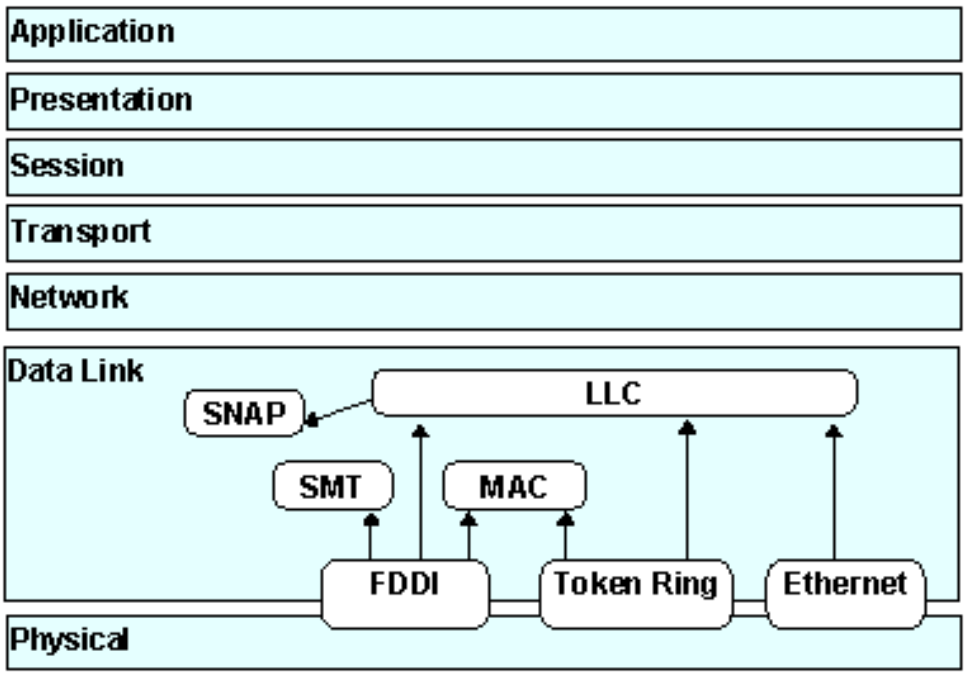


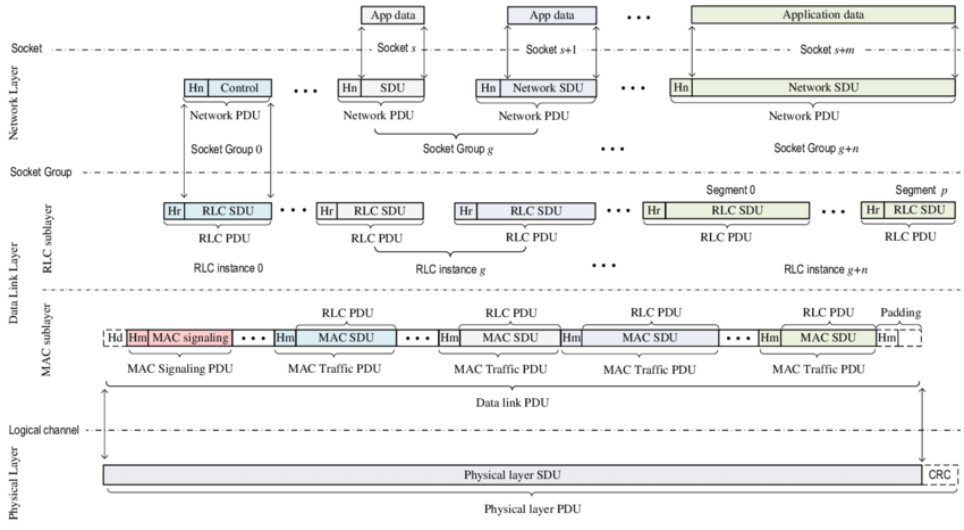

Data Link Layer (Sub-layers)
Application Layer
Presentation Layer
Session Layer
Transport Layer
Network Layer
Data Link Layer
Physical Layer
Network
Data Link
LLC Sublayer
MAC Sublayer
Physical
IEEE 802.15 Bluetooth
IEEE 3802.11 Wi-Fi
IEEE 802.3 Ethernet
35
Computer Networks


Data Link Protocols
SDLC (Synchronous Data Link Protocol)
HDLC (High-Level Data Link Control)
SLIP (Serial Line Interface Protocol)
PPP (Point-to-Point Protocol)
LCP (Link Control Protocol)
LAP (Link Access Procedure)
NCP (Network Control Protocol)

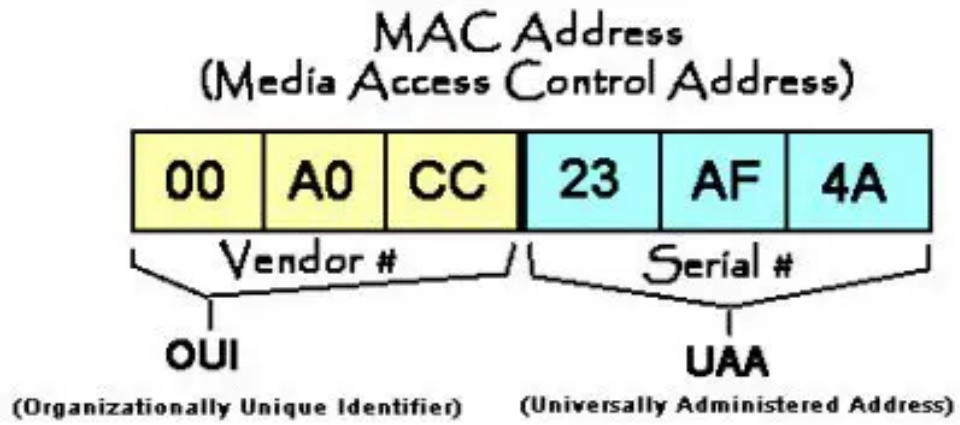

OSI layers
Application
Presentation
Session
Transport
Network
Data Link
Physical
CAN sub-layers
Logic link control (LLC)
Medium access control (MAC)
Physical coding sub-layer (PCS)
PWM coding
PWM decoding
Physical medium attachment (PMA)
Physical medium dependent (PMD)
*
AUI
MDI
ISO 11898-1
CiA 610-1
ISO 11898-2
CiA 601-4
CiA 610-3
Key
AUI attachment unit interface
MDI medium dependent interface
* not (yet) standardized

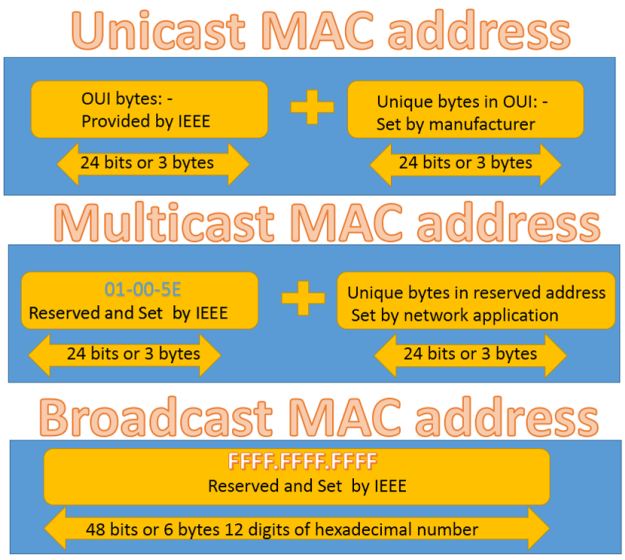

Network Layer
3
Data Link Layer
2
PHY Layer
1
Network
LLC layer
MAC layer
(CSMA/CD, CSMA/CA, Token Ring)
Physical
Path Control
SDLC
Physical
Network
HDLC
Physical
Ethernet, Wi-Fi
IEEE 802.3,
IEEE 802.11
Token Ring
IEEE 802.5
SNA
(IBM mainframes)
OSI Model


Application
Presentation
Session
Transport
Network
Data Link
SNAP
LLC
SMT
MAC
FDDI
Token Ring
Ethernet
Physical

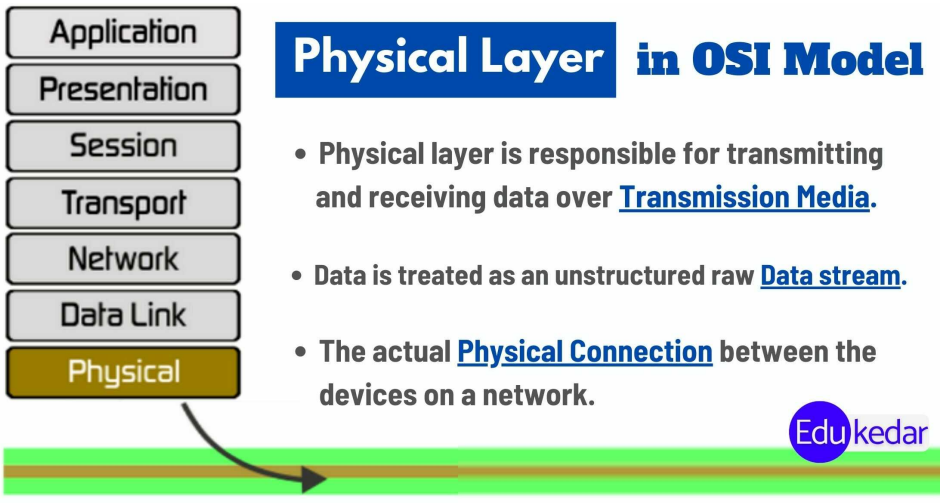

Socket
Network Layer
Socket Group
Data Link Layer
RLC sublayer
MAC sublayer
Logical channel
Physical Layer
App data
Application data
Socket s
Socket s+1
Socket s+m
Hn
Control
SDU
Network SDU
Network PDU
Socket Group 0
Socket Group g
Socket Group g+n
Hr
RLC SDU
RLC PDU
Segment 0
Segment p
RLC instance 0
RLC instance g
RLC instance g+n
Hd
Hm
MAC signaling
MAC SDU
Padding
MAC Signaling PDU
MAC Traffic PDU
Data link PDU
Physical layer SDU
CRC
Physical layer PDU

## Datalink Layer - MAC Address



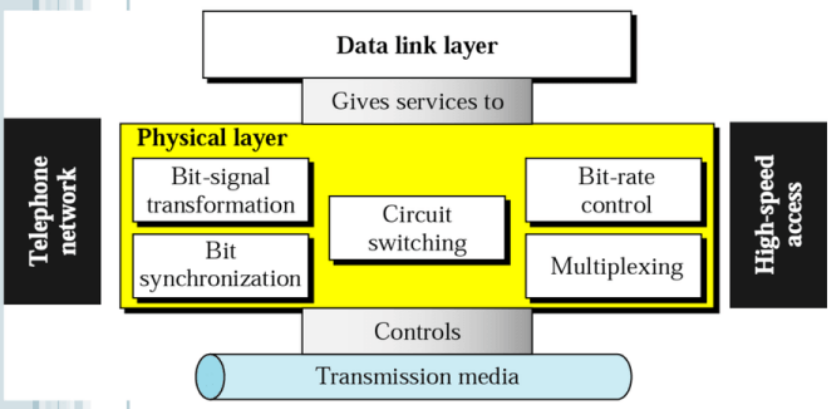

## Physical Layer

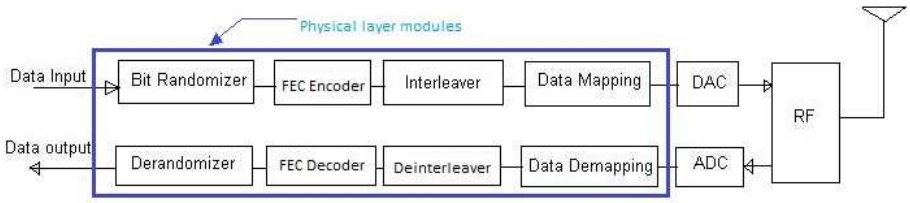



Coaxial Cables, Copper Wire, Optical fiber

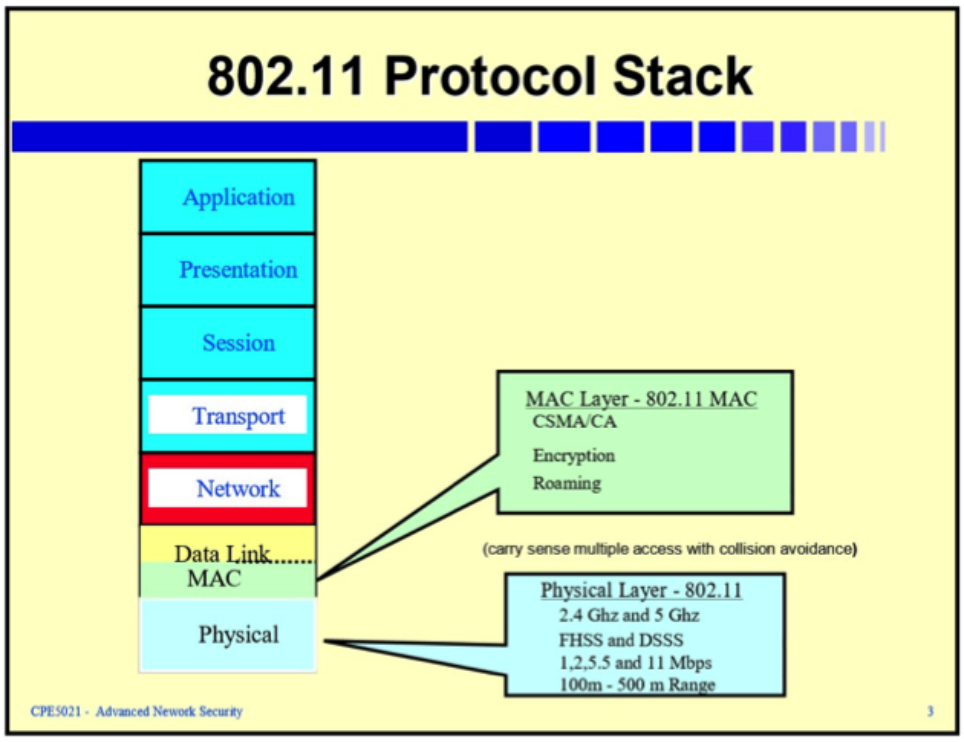
# Chapter 2 The Physical Layer

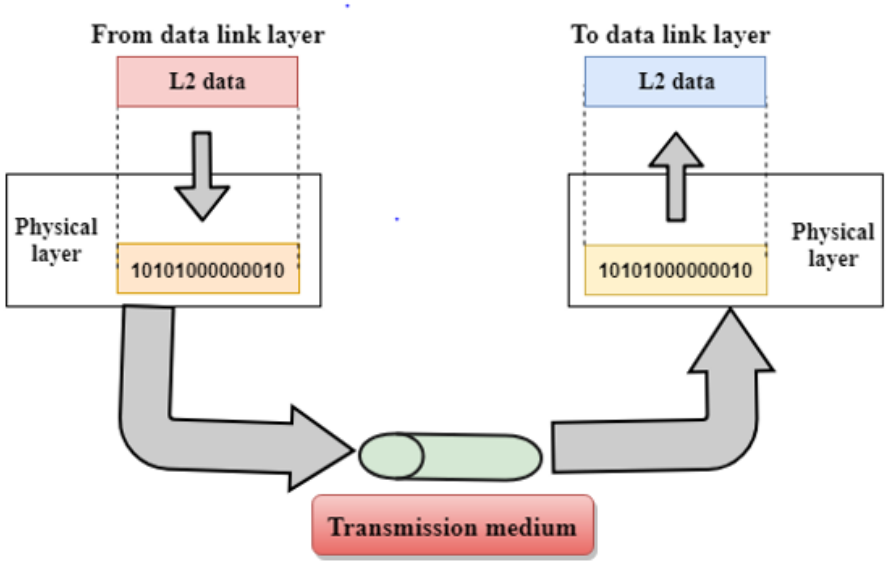
The lowest layer of reference model. It defines the mechanical, electrical, and timing interfaces to the network.



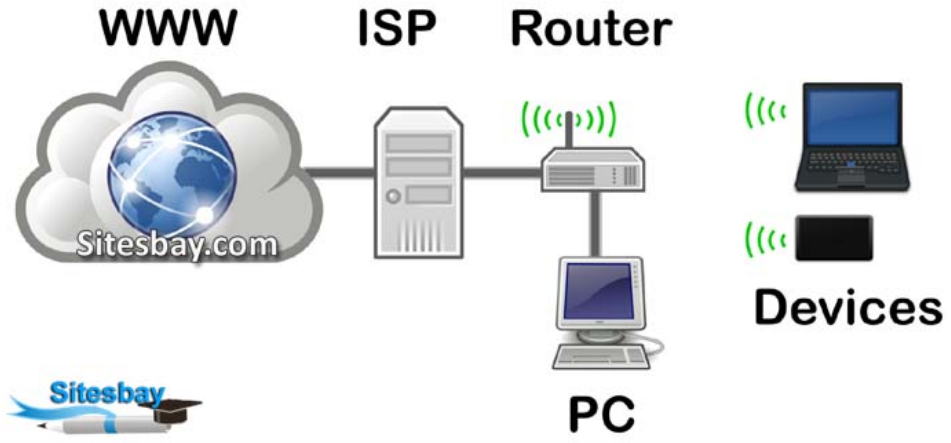




Generic Wireless Physical Layer






## Router



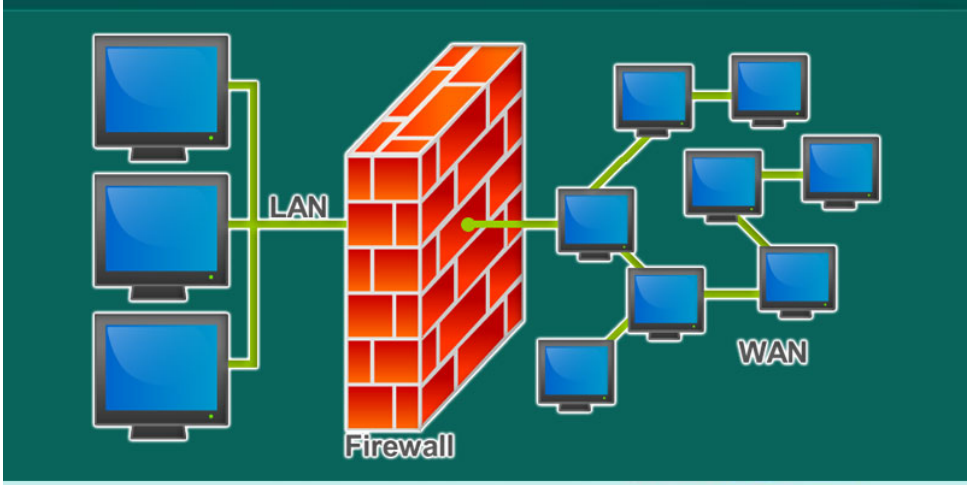

## ACL (Access Control List)

| Parameter | ACL | Firewall |
|---|---|---|
| Asset Type | Feature on Layer 3 devices and Firewalls | Hardware or Software |
| Stateful/Stateless inspection | Performs stateless inspection | Performs Stateful inspection |
| Scope wrt OSI | Upto Layer 4 | Upto Layer 7 |
| Security | Low | High |
| Intrusion detection | Not possible | Possible |
| Target deployment | Setups requiring low level of security | Setups requiring higher level of security |



## Firewall

# Configure Firewall & Internet Security of the QuickBooks Desktop




## What is firewall?

A firewall is nothing but a network security system that monitors and controls over all your incoming and outgoing network traffic based on advanced and a defined set of security rules.

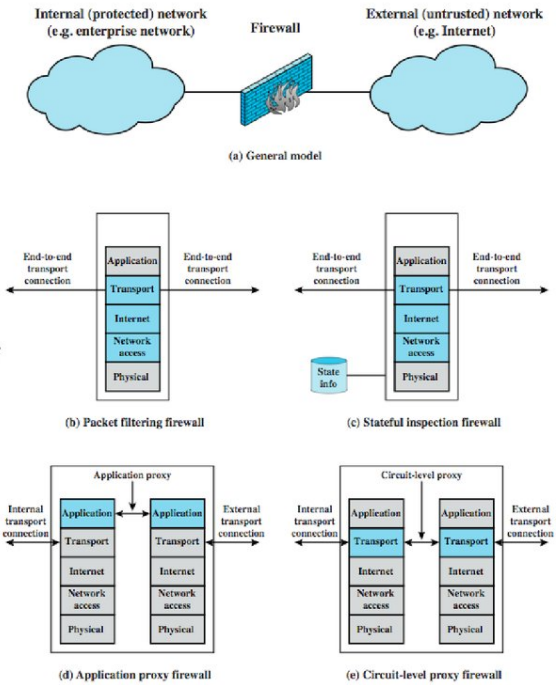
It simply prevents unauthorized access to or from a private network. Used to enhance the security of computers connected to a network, such as LAN or the Internet. Considered as an integral part of a comprehensive security framework for your network.

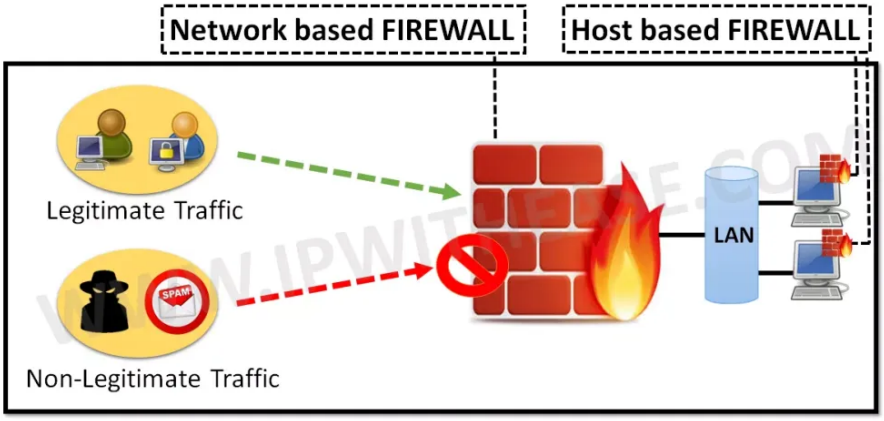
WiZXPERT

# Types of Firewalls

Positive (negative) filter: Allow (reject) packets that meet a criteria

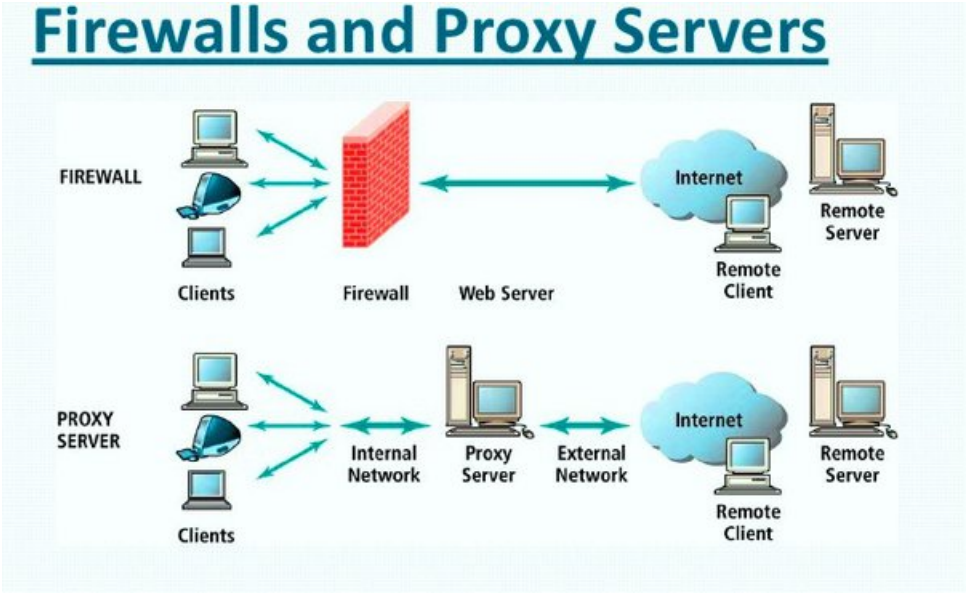
Stateful inspection: Keeps track of TCP connections

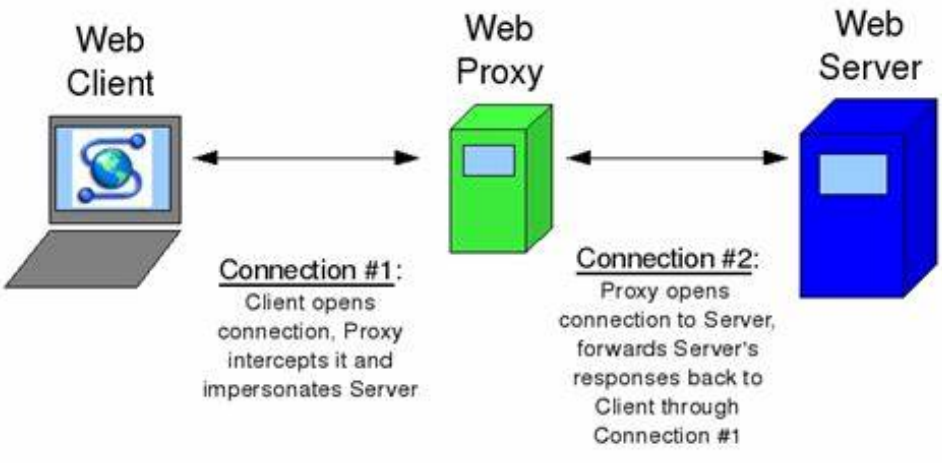


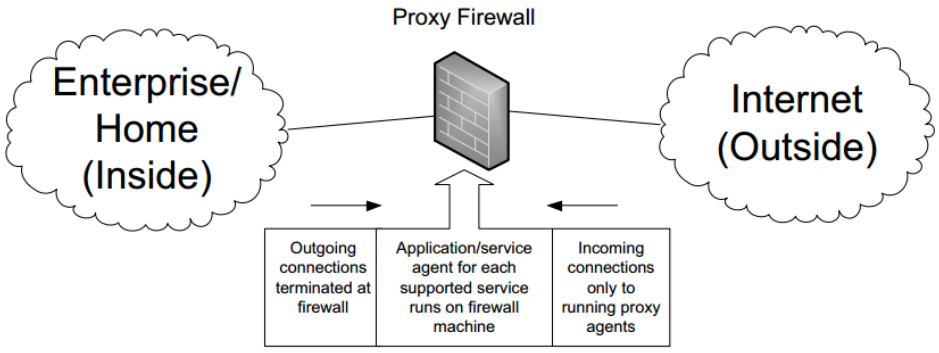



# Proxy

| PARAMETER | FIREWALL (TRADITIONAL) | PROXY |
|---|---|---|
| Filters | By packet | By application content |
| OSI Model work | Layer 4 | Layer 7 |
| DoS function | Yes | No |
| Caching of content | No | Yes |






## Proxy Cache

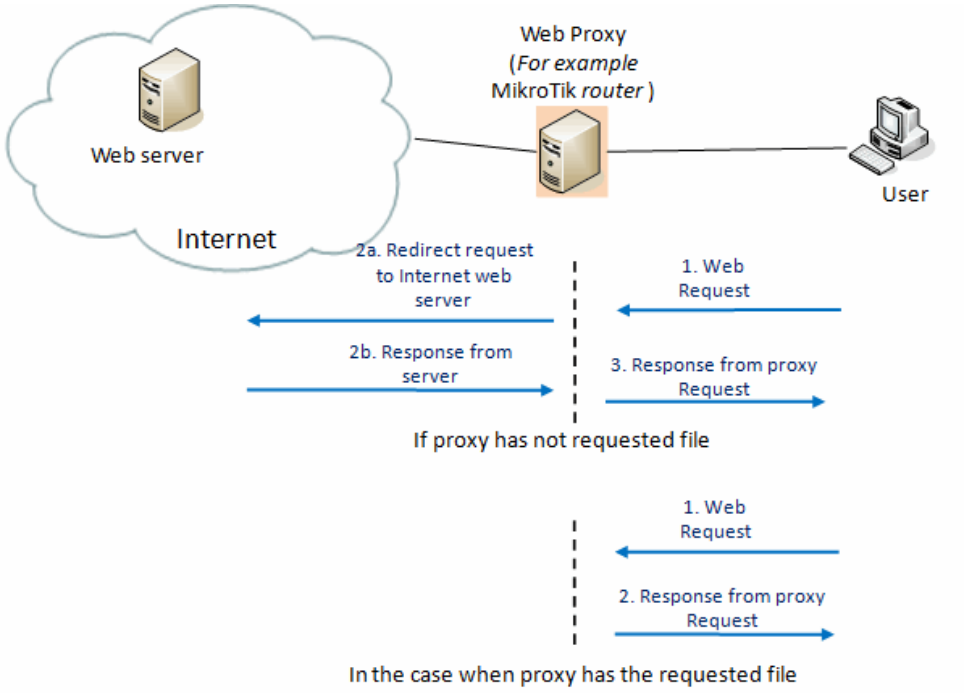
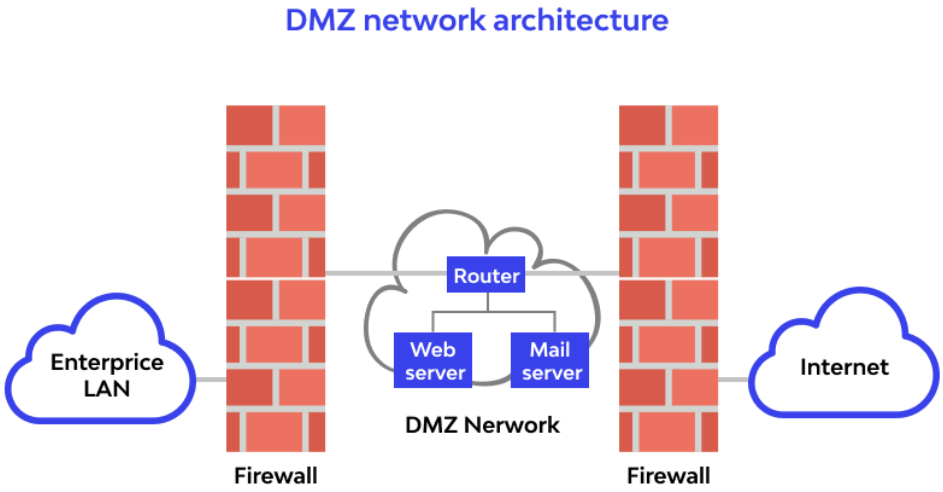
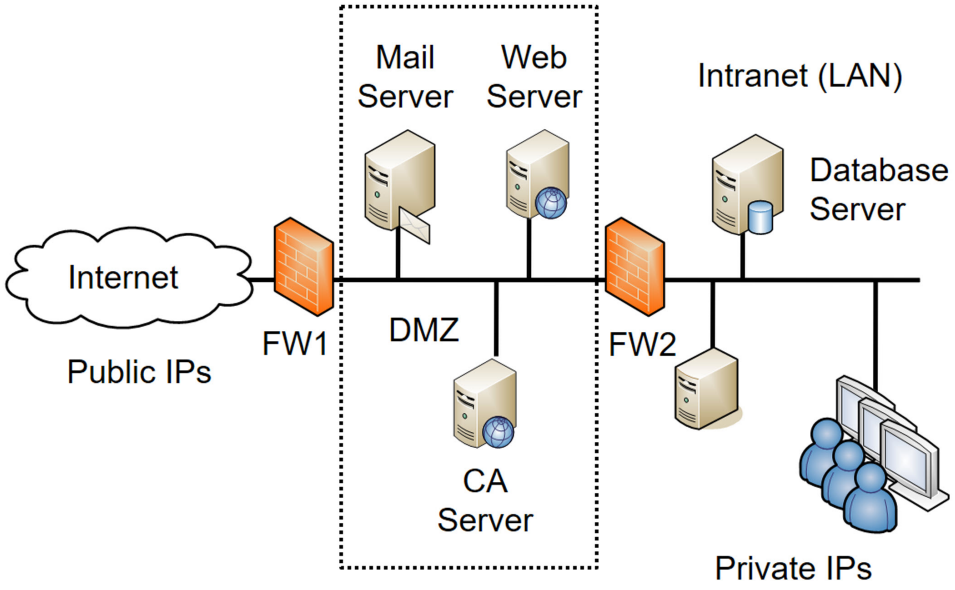
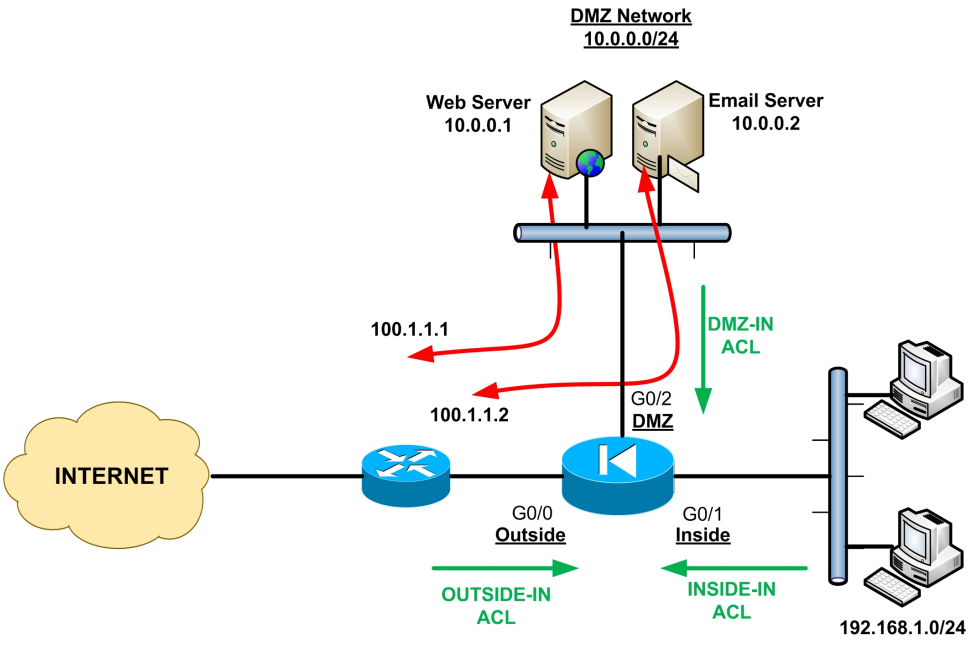



Figure 10.1. Web proxy basic operation scheme

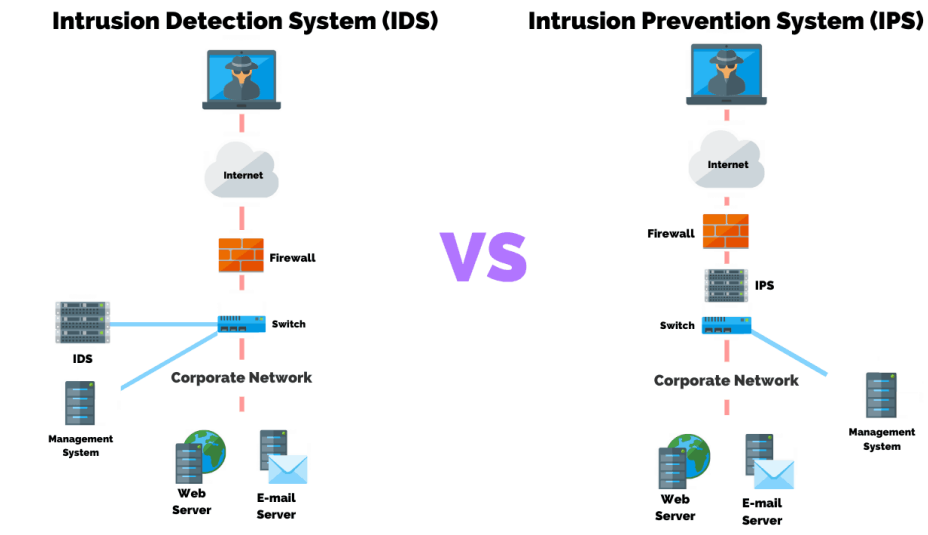
## DMZ

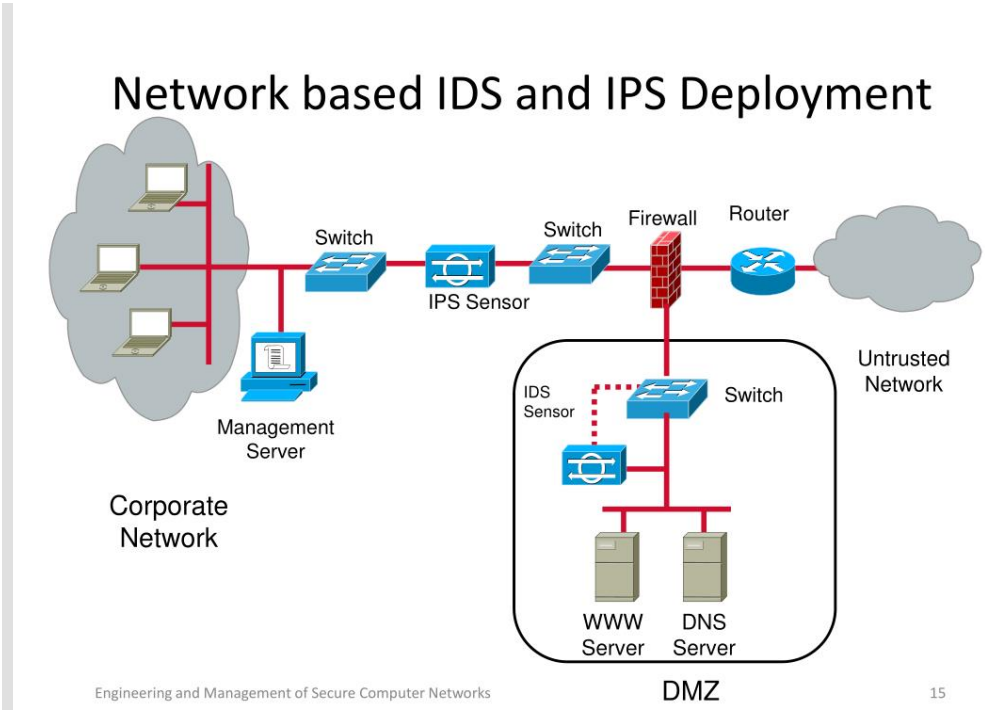


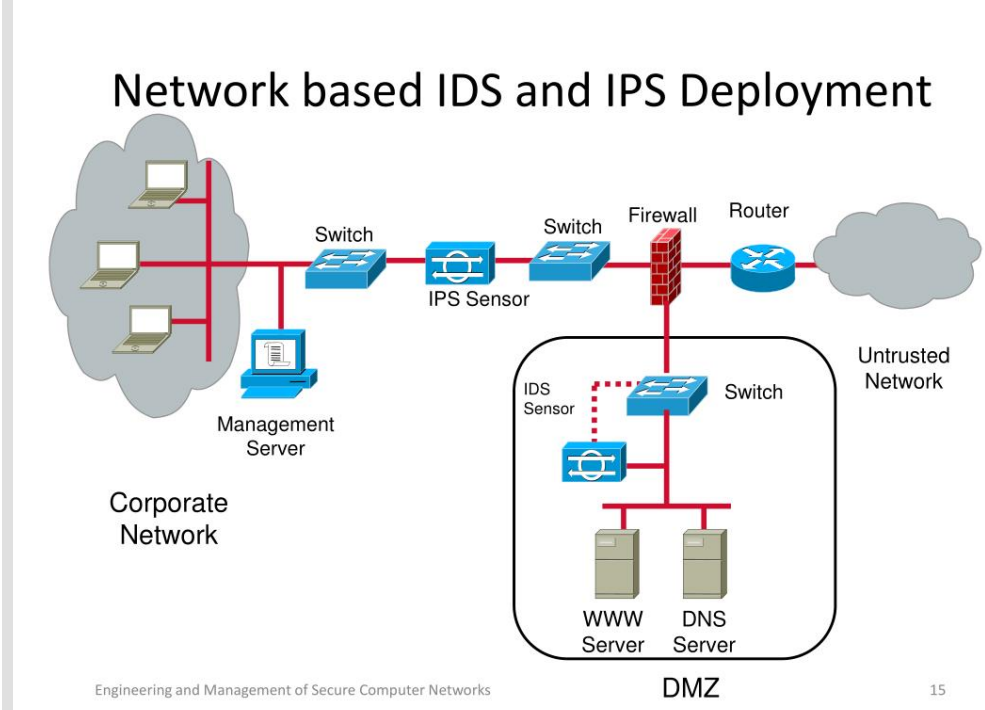

Mail Server
Web Server
Intranet (LAN)
Database Server
Internet
FW1
DMZ
FW2
Public IPs
CA Server
Private IPs


DMZ Network
10.0.0.0/24
Web Server
10.0.0.1
Email Server
10.0.0.2
100.1.1.1
DMZ-IN ACL
100.1.1.2
G0/2
DMZ
INTERNET
G0/0
Outside
G0/1
Inside
OUTSIDE-IN ACL
INSIDE-IN ACL
192.168.1.0/24

# IPS/IDS


Intrusion Detection System (IDS)
Intrusion Prevention System (IPS)
Internet
Firewall
Switch
IDS
Corporate Network
Management System
Web Server
E-mail Server
VS
Internet
Firewall
IPS
Switch
Corporate Network
Management System
Web Server
E-mail Server



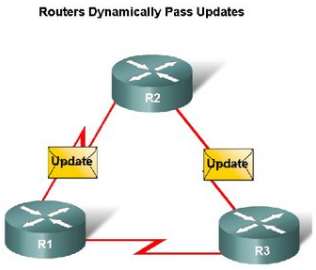

# Routing Protocol

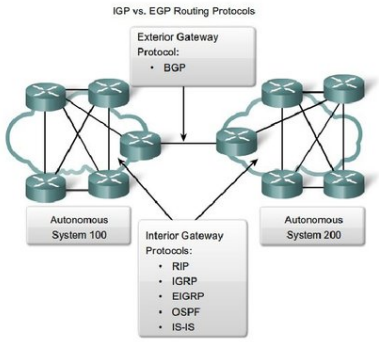
# Dynamic IP Routing Protocols

Routing Protocols learn and **dynamically** share information about the networks connected to each other therefore these protocols are called **dynamic protocols**.

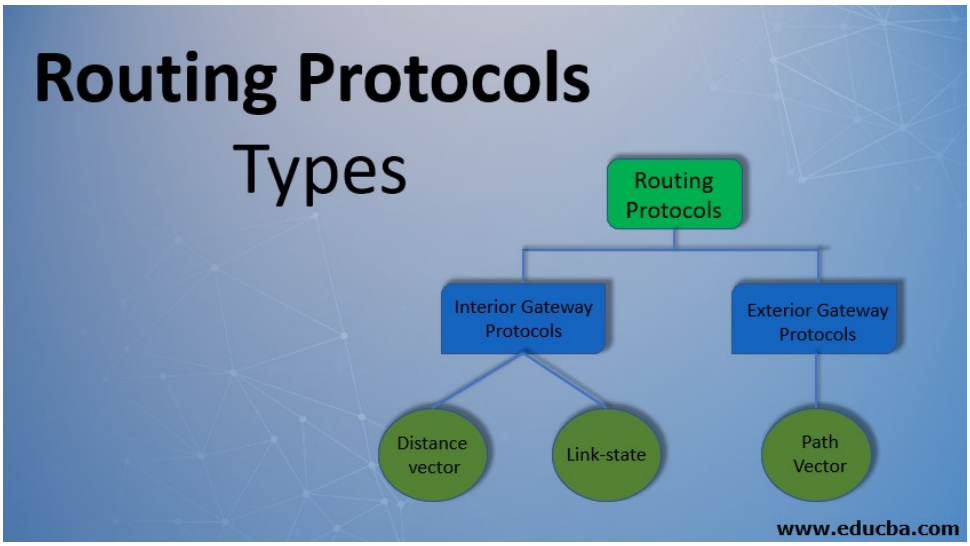
There are quite many dynamic routing protocols for routing IP packets. The most common protocols are:

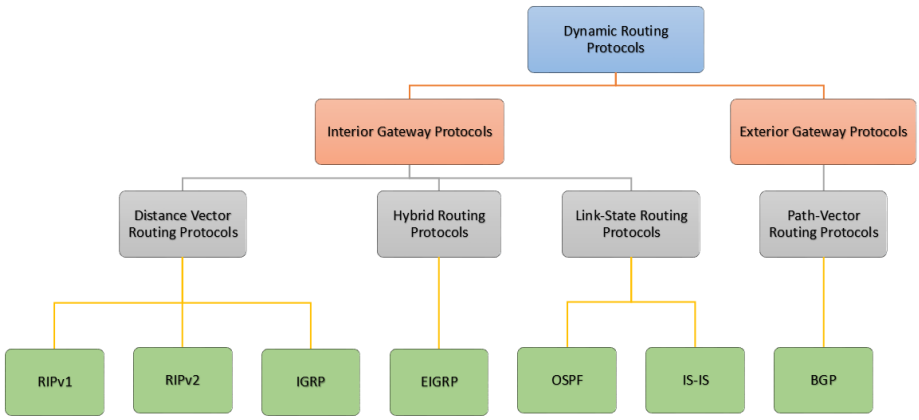
- **RIP** (Routing Information Protocol);
- **IGRP** (Interior Gateway Routing Protocol);
- **EIGRP** (Enhanced Interior Gateway Routing Protocol);
- **OSPF** (Open Shortest Path First);
- **IS-IS** (Intermediate System-to-Intermediate System) *(pronounced "i-s i-s" or more commonly "Eye-Sis")*;
- **BGP** (Border Gateway Protocol).




16



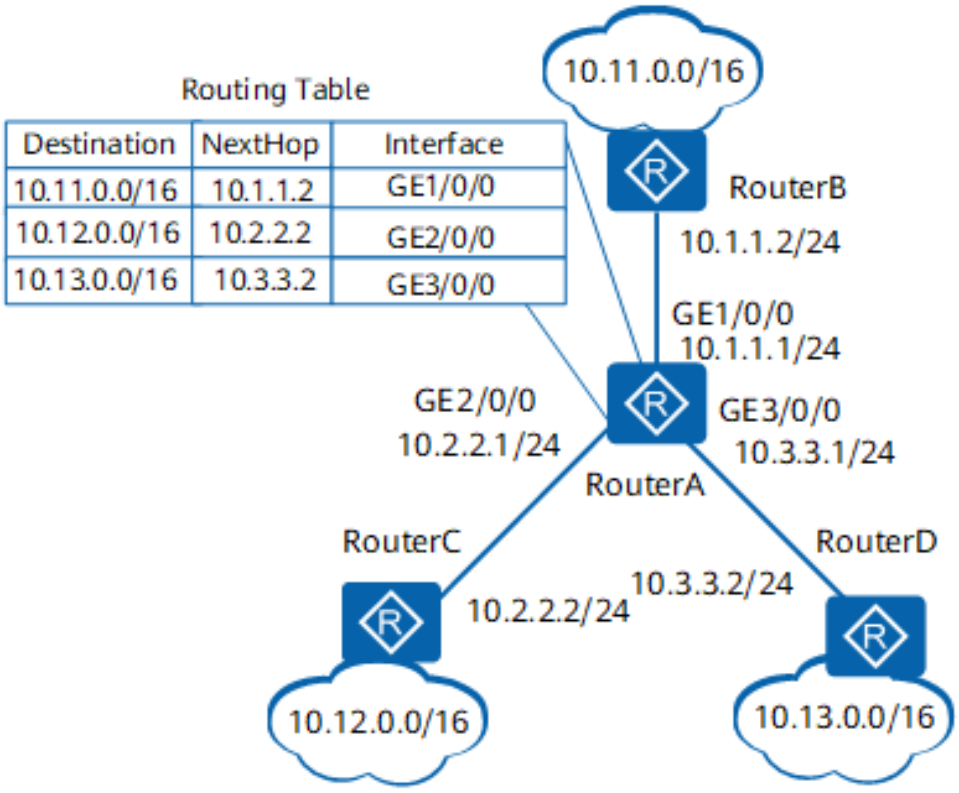
## Routing Protocols for IP Networks

| Protocol | Type | Scalability | Metric | IP classes |
|---|---|---|---|---|
| RIP-1 | Distance vector | Small | Hop count | Classful |
| RIP-2 | Distance vector | Small | Hop count | Classless |
| OSPF-2 | Link state | Large | Cost | Classless |
| IS-IS | Link state | Very large | Cost | Classless |
| IGRP | Distance vector | Medium | Bandwidth, delay, load, MTU, reliability | Classful |
| EIGRP | Dual | Large | Bandwidth, delay, load, MTU, reliability | Classless |
| BGP | Distance vector | Large | Vector of attributes | Classless |

Academy 4 U

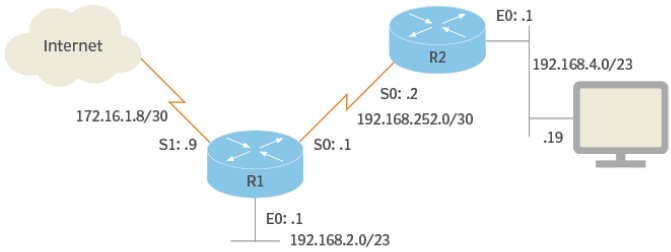
7

## Routing Table



## Subnet masks, prefixes and routing

In this diagram, R1 receives a packet addressed to 192.168.5.19, a host that's connected to R2's LAN. Using a binary AND operation on the address and its mask, R1 finds 192.168.4.0 and forwards the packet out the S0 interface to R2, which will perform the same prefix calculation. R2 determines it should send the packet on interface E0 and deliver it to host 5.19.




R1'S ROUTING TABLE

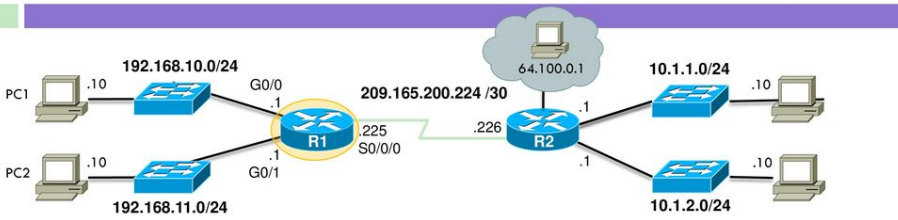
| Prefix | 192.168.2.0 | 192.168.4.0 | 192.168.252.0 | 0.0.0.0 |
|---|---|---|---|---|
| Mask | 255.255.254.0 | 255.255.254.0 | 255.255.255.252 | 0.0.0.0 |
| Outgoing interface | E0 | S0 to R2 | S0 | S1 to internet (default) |

SOURCE: NETWORK ARCHITECT TERRY SLATTERY



Router Routing Tables

## Remote Network Routing Table Entries

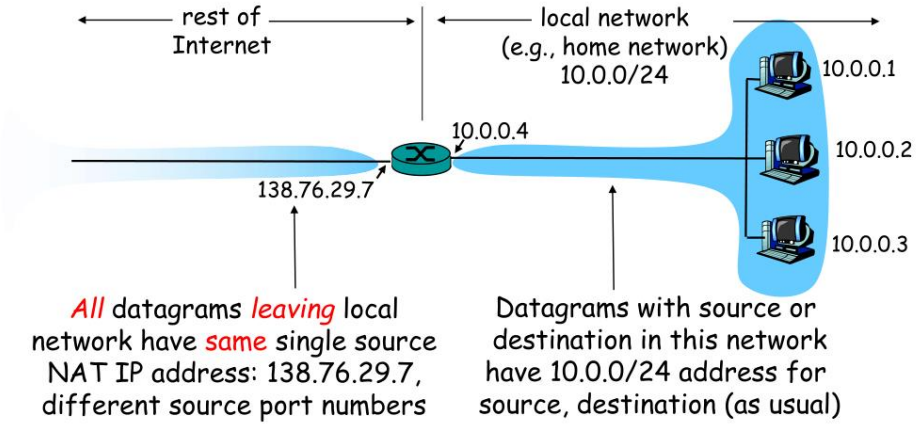



```
D    10.1.1.0/24 [90/2170112] via 209.165.200.226, 00:00:05, Serial0/0/0
```

| | |
|---|---|
| A | Identifies how the network was learned by the router. |
| B | Identifies the destination network. |
| C | Identifies the administrative distance (trustworthiness) of the route source. |
| D | Identifies the metric to reach the remote network. |
| E | Identifies the next hop IP address to reach the remote network. |
| F | Identifies the amount of elapsed time since the network was discovered. |
| G | Identifies the outgoing interface on the router to reach the destination network. |

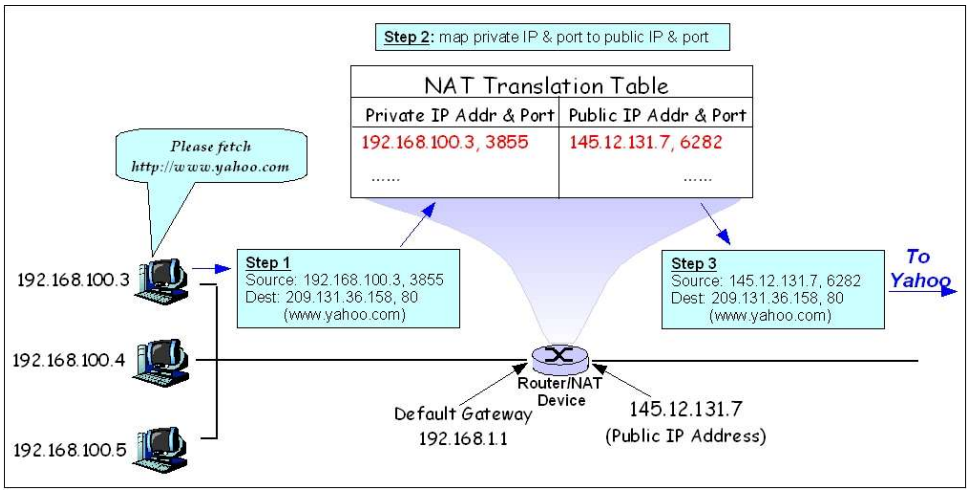
# NAT(Network Address Translation)

# NAT: Network Address Translation

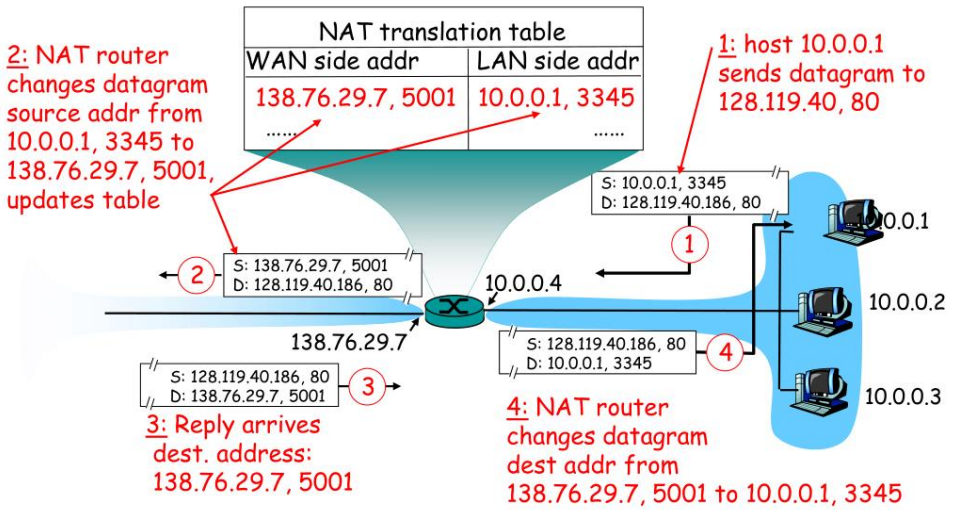


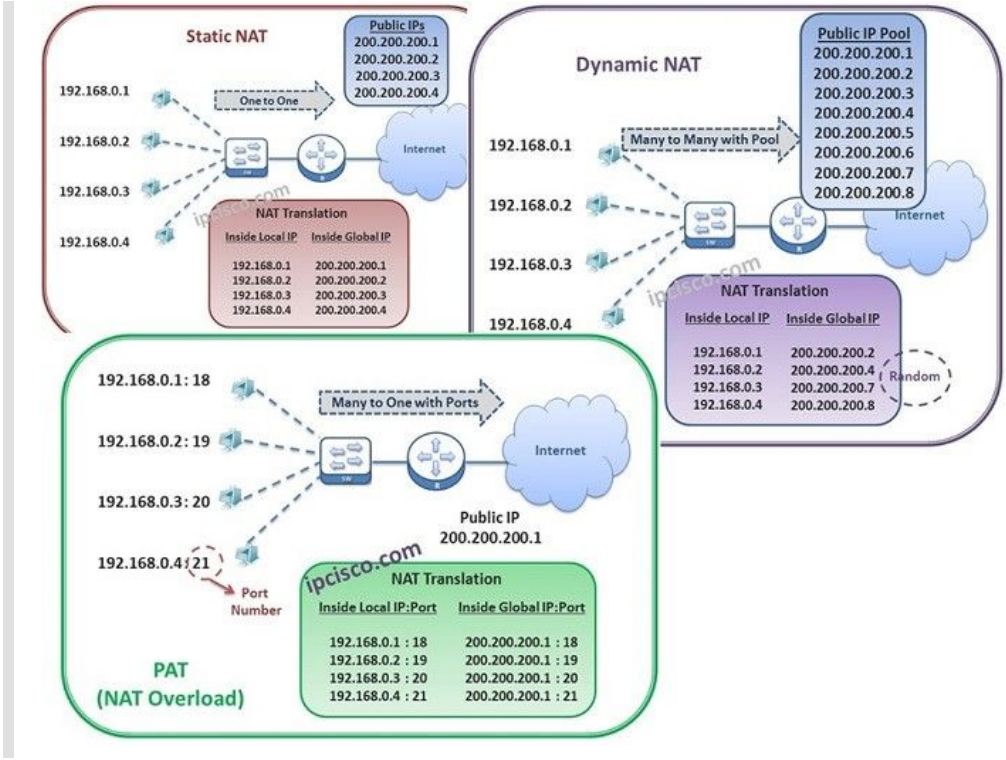

All datagrams leaving local network have same single source NAT IP address: 138.76.29.7, different source port numbers

Datagrams with source or destination in this network have 10.0.0/24 address for source, destination (as usual)

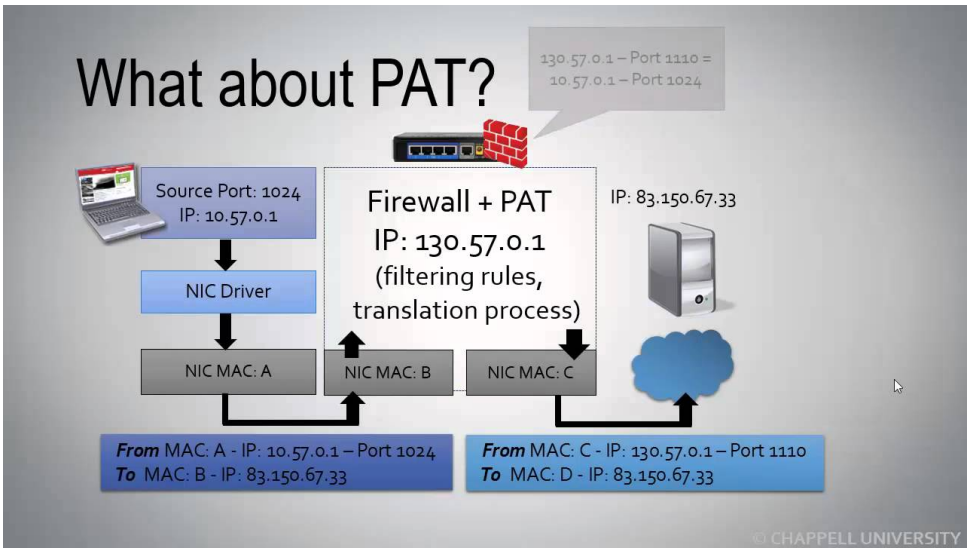


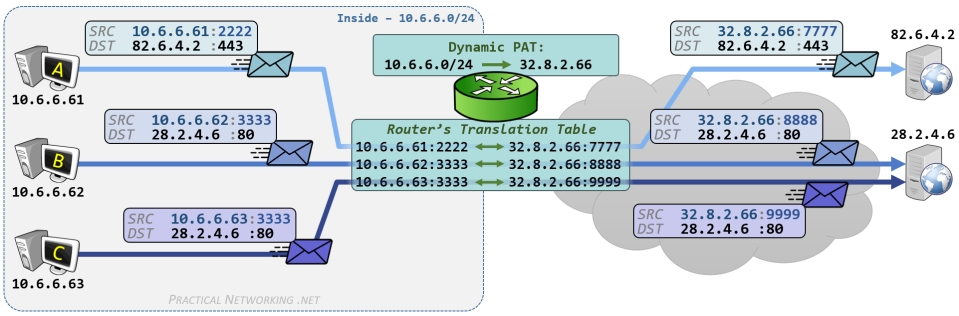

# NAT: Network Address Translation



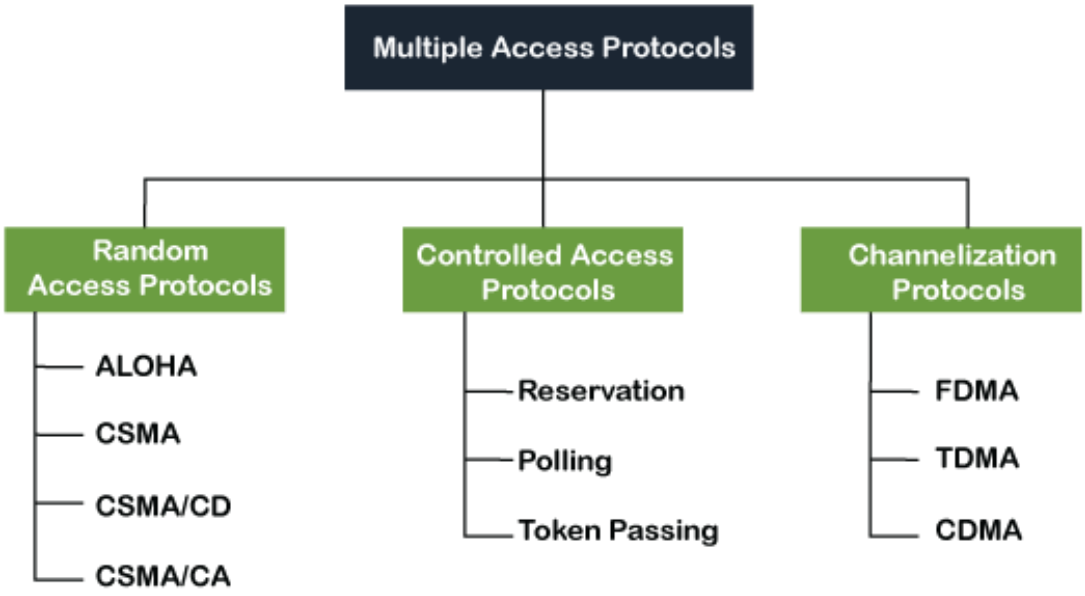



# PAT(Port Address Translation)

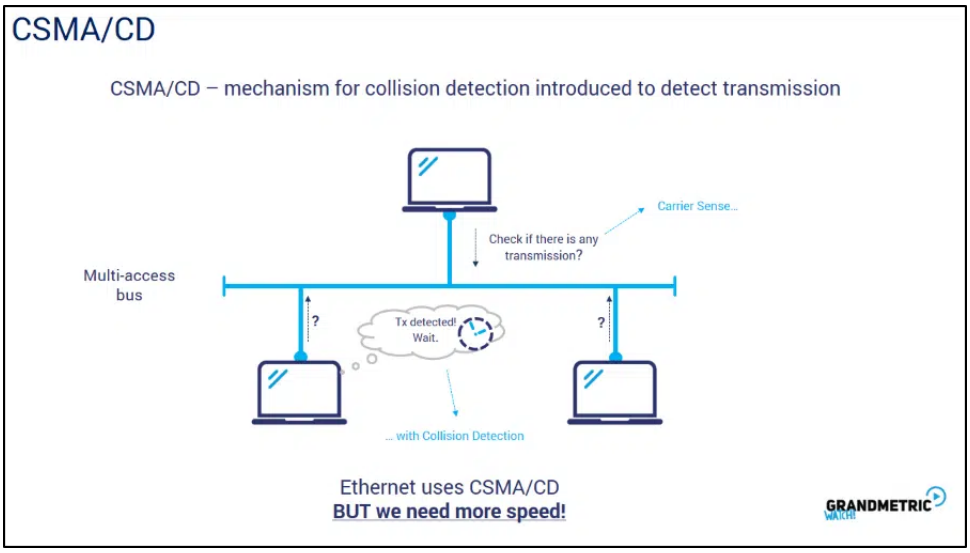


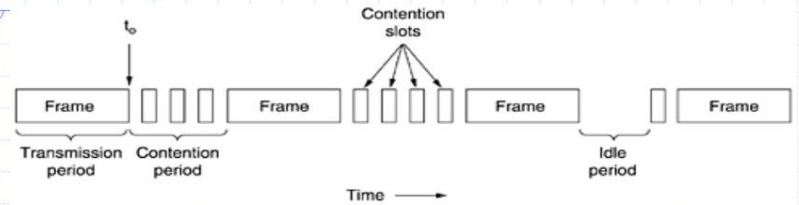

# Mutiple Access Protocols


Multiple Access Protocols
Random Access Protocols
ALOHA
CSMA
CSMA/CD
CSMA/CA
Controlled Access Protocols
Reservation
Polling
Token Passing
Channelization Protocols
FDMA
TDMA
CDMA

# CSMA/CD

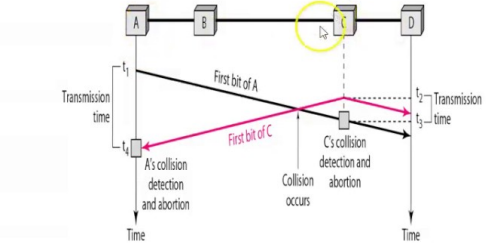

CSMA/CD
CSMA/CD – mechanism for collision detection introduced to detect transmission
Carrier Sense...
Check if there is any transmission?
Multi-access bus
?
Tx detected! Wait.
?
... with Collision Detection
Ethernet uses CSMA/CD
BUT we need more speed!
GRANDMETRIC

# CSMA/CD

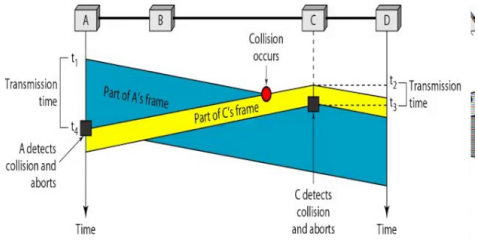



- Sense the channel
- Stop sending when detecting collision
- After collision wait a random amount of time and try again.

## Collision in CSMA /CD




Collision of the first bit in CSMA/CD



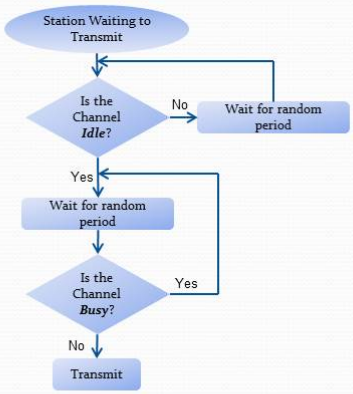

Collision and abortion in CSMA/CD



# CSMA/CA

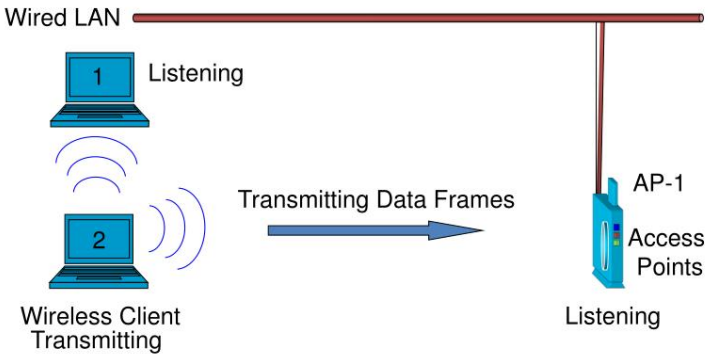
# CSMA/CA

- CSMA/CA is a wireless network multiple access method in which:
  - A carrier sensing scheme is used.
  - A node wishing to transmit data has to first listen to the channel for a predetermined amount of time whether or not another node is transmitting on channel within the wireless range. If the channel is sensed "*idle*", then the node is permitted to begin the transmission process. If the channel is sensed as "*busy*", the node defers its transmission for a random period of time.
  - State of channel "*Idle*" or "*Busy*" is based on CS mechanism, which will explained later in the presentation




## CSMA/CA Collision Handling

- 802.11 standard employs half-duplex radios-radios capable of transmission or reception-but not both simultaneously



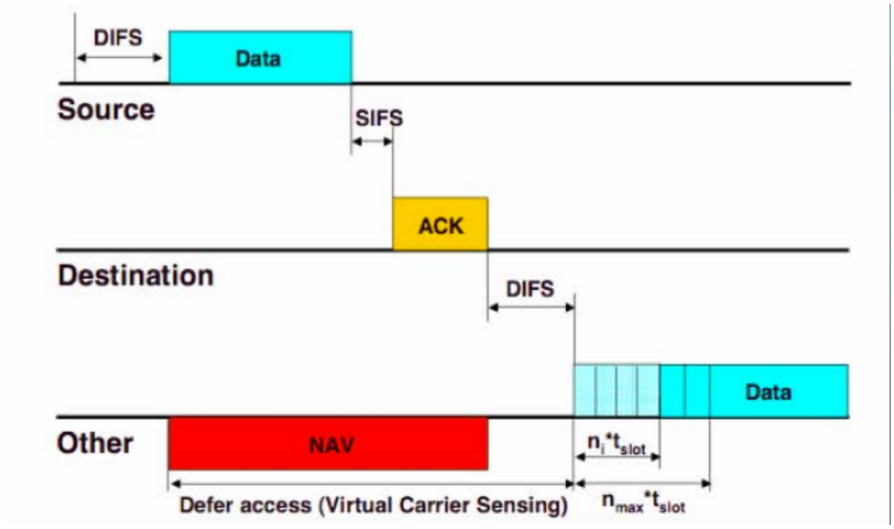
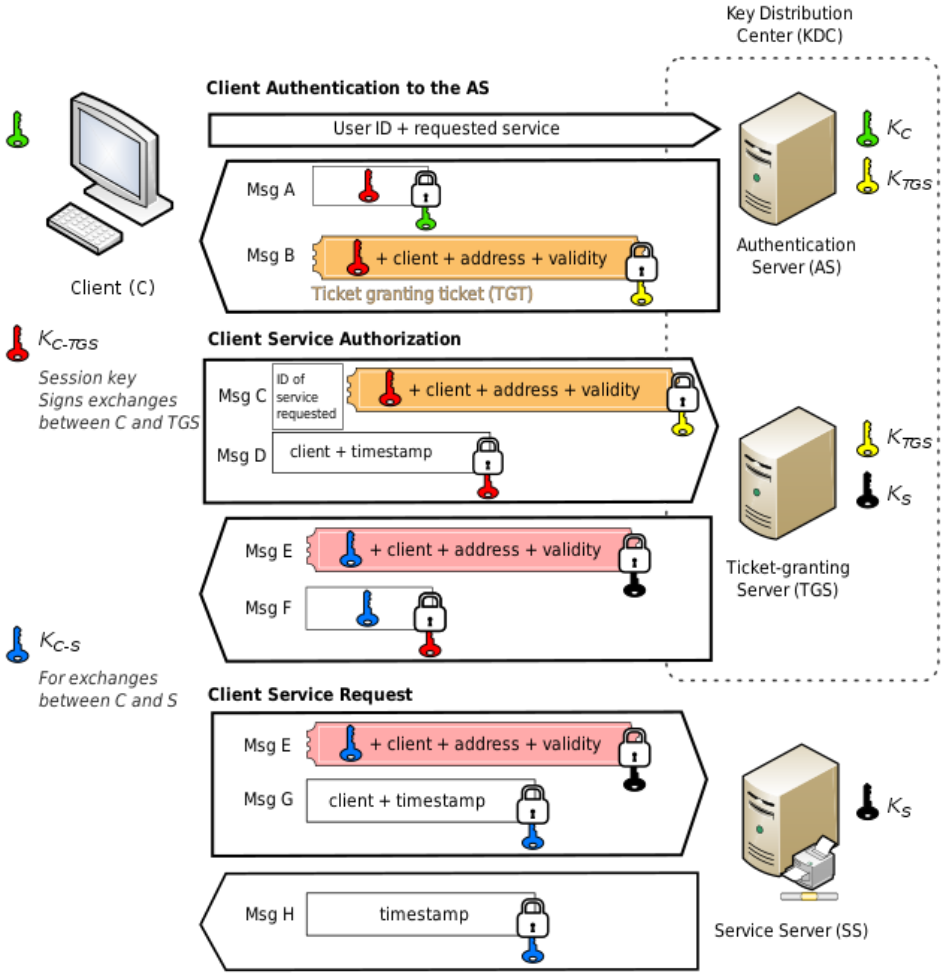
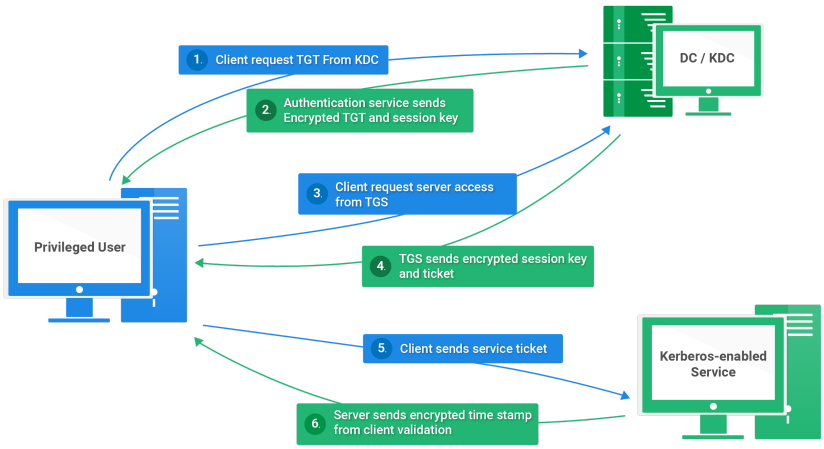



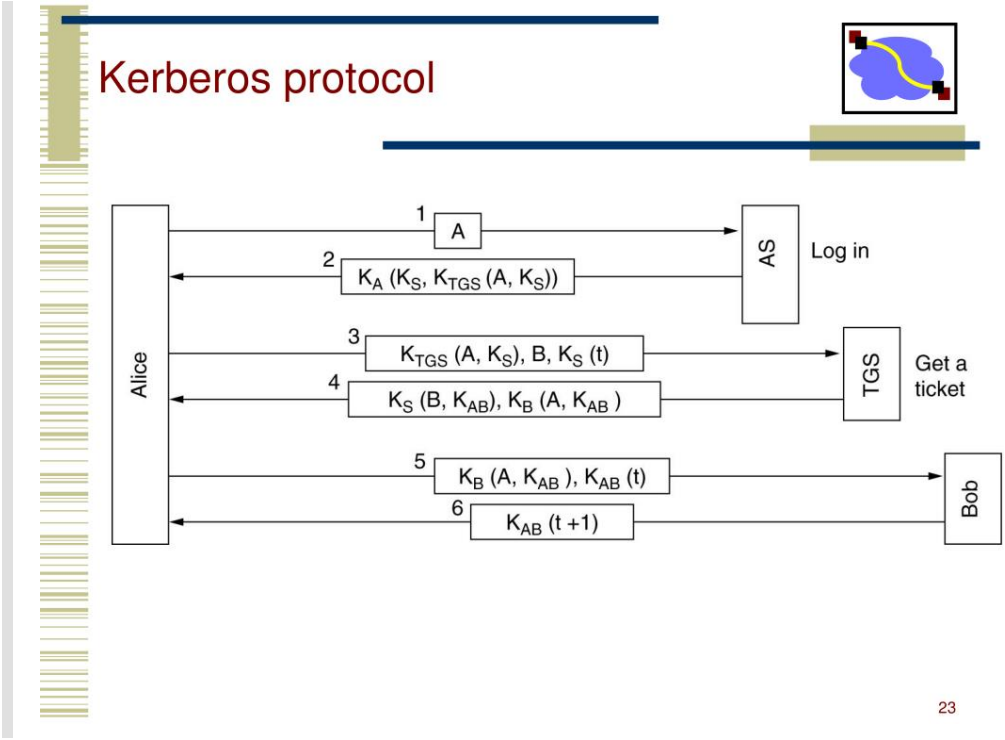
Table 2: the difference between CD and CA

| | Defnition | Media | Detection way | Utilization rate |
|---|---|---|---|---|
| Collision deceiton | Carrier sense multi-access with impact detection, detecting collisions, avoiding conflicts | Bus Ethernet | Detected by voltage changes in the cable (when the data collides, the voltage in the cable changes) | Protocol channel utilization is high |
| Collision avoidance | Carrier sense multiple access with collision avoidance, while transmitting packets can not detect the presence or absence of conflicts on the channel, only try to "avoid" | Wireless LAN | Energy detection (ED), carrier detection (CS), energy carrier hybrid detection - three ways to detect channel idleness | Low protocol channel utilization |

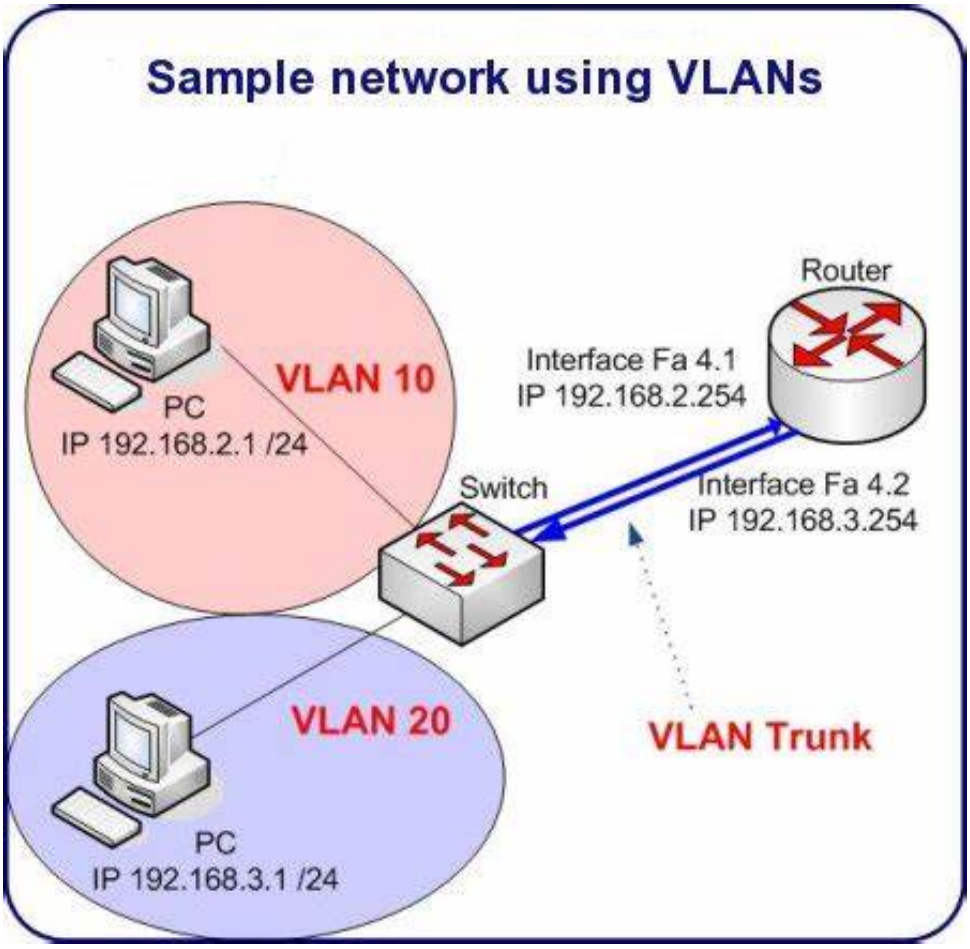
# Kerberos

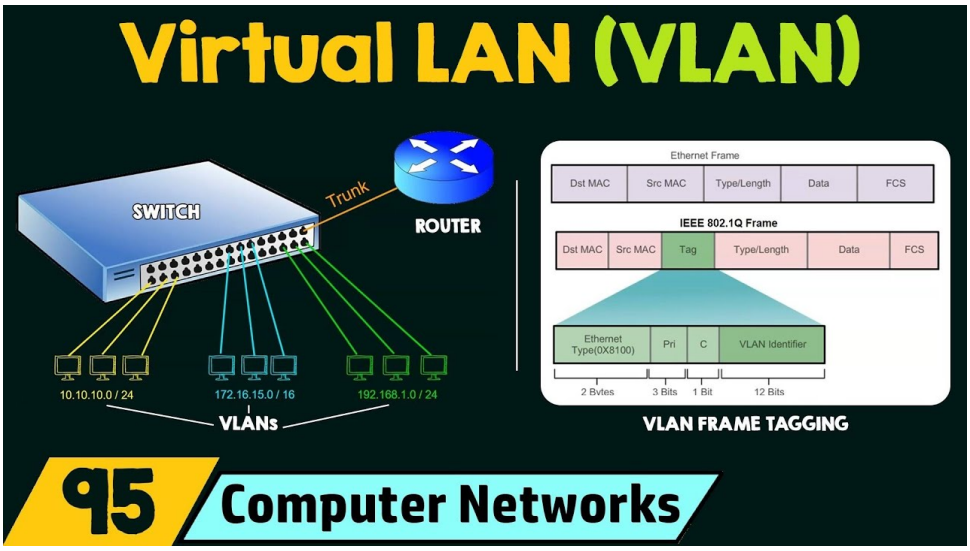



1 Client request TGT From KDC
DC / KDC
2 Authentication service sends Encrypted TGT and session key
3 Client request server access from TGS
Privileged User
4 TGS sends encrypted session key and ticket
5 Client sends service ticket
Kerberos-enabled Service
6 Server sends encrypted time stamp from client validation

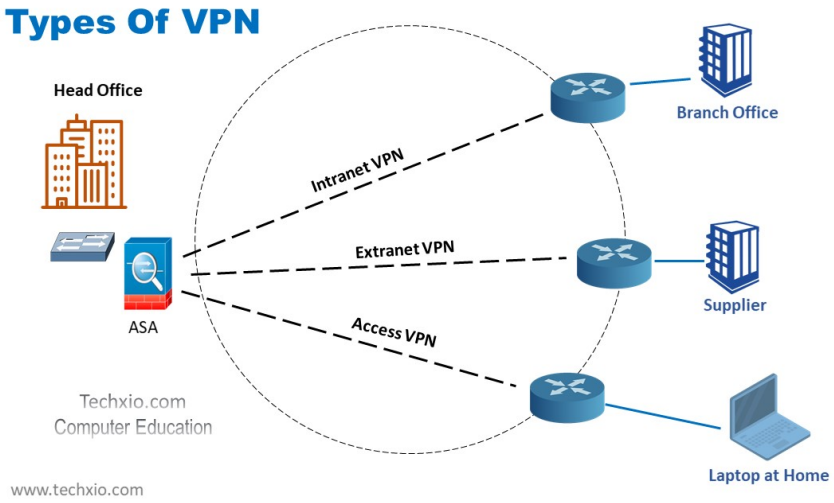

Kerberos protocol
Alice
1 A
AS
Log in
2 $K_A$ ($K_S$, $K_{TGS}$ (A, $K_S$))
3 $K_{TGS}$ (A, $K_S$), B, $K_S$ (t)
TGS
Get a ticket
4 $K_S$ (B, $K_{AB}$), $K_B$ (A, $K_{AB}$ )
5 $K_B$ (A, $K_{AB}$ ), $K_{AB}$ (t)
Bob
6 $K_{AB}$ (t +1)
23

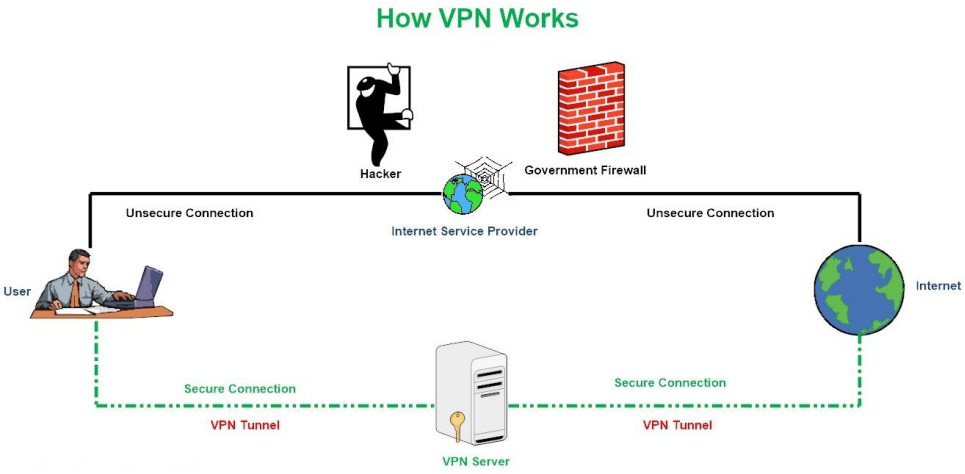
# VLAN

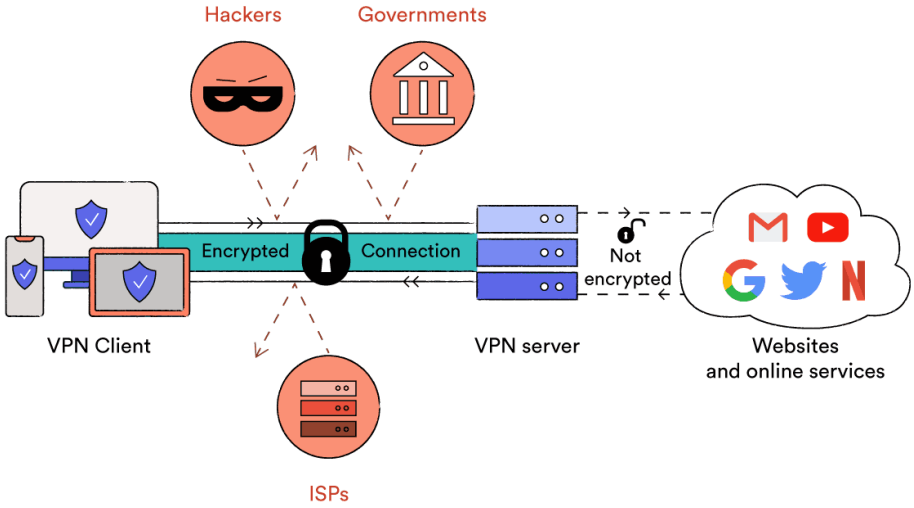

Sample network using VLANs
Router
Interface Fa 4.1
IP 192.168.2.254
VLAN 10
PC
IP 192.168.2.1 /24
Switch
Interface Fa 4.2
IP 192.168.3.254
VLAN 20
VLAN Trunk
PC
IP 192.168.3.1 /24

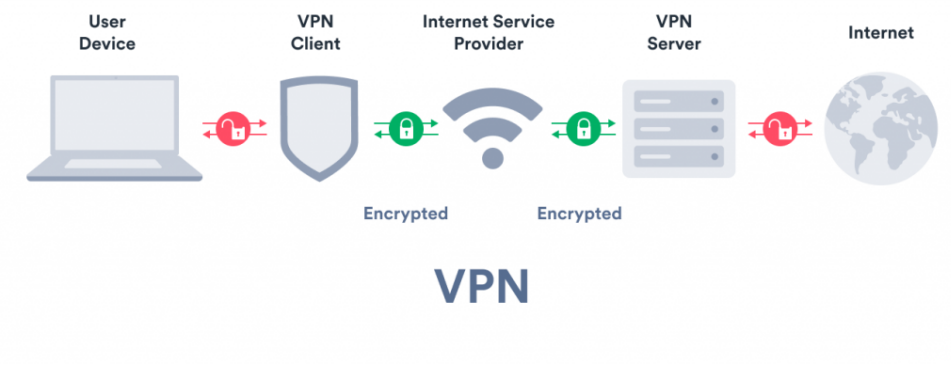

Virtual LAN (VLAN)
SWITCH
Trunk
ROUTER
10.10.10.0 / 24
172.16.15.0 / 16
192.168.1.0 / 24
VLANs
Ethernet Frame
Dst MAC
Src MAC
Type/Length
Data
FCS
IEEE 802.1Q Frame
Dst MAC
Src MAC
Tag
Type/Length
Data
FCS
Ethernet Type(0X8100)
Pri
C
VLAN Identifier
2 Bytes
3 Bits
1 Bit
12 Bits
VLAN FRAME TAGGING
95
Computer Networks

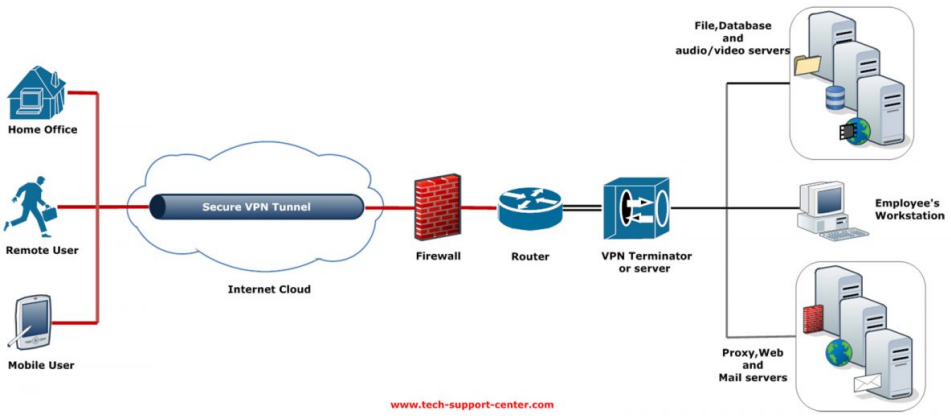
## VPN


Types Of VPN
Head Office
Branch Office
Intranet VPN
Extranet VPN
Access VPN
ASA
Supplier
Techxio.com
Computer Education
Laptop at Home
www.techxio.com

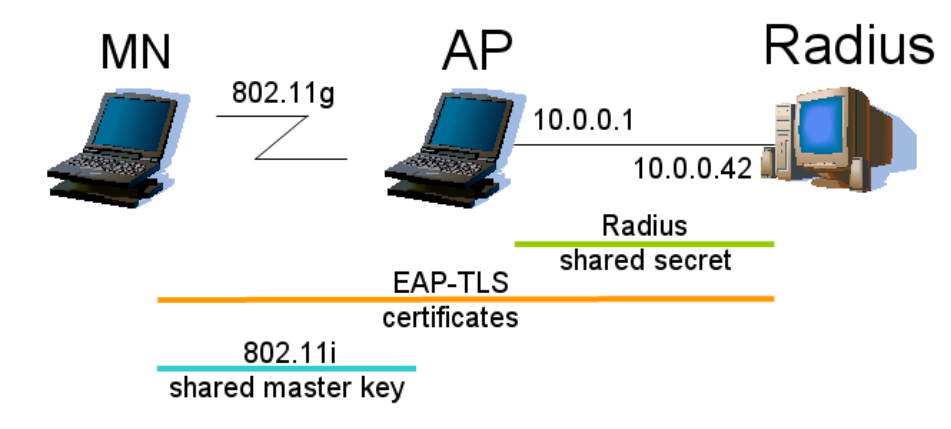

How VPN Works
Hacker
Government Firewall
Unsecure Connection
Internet Service Provider
Unsecure Connection
User
Internet
Secure Connection
VPN Tunnel
VPN Server
Secure Connection
VPN Tunnel

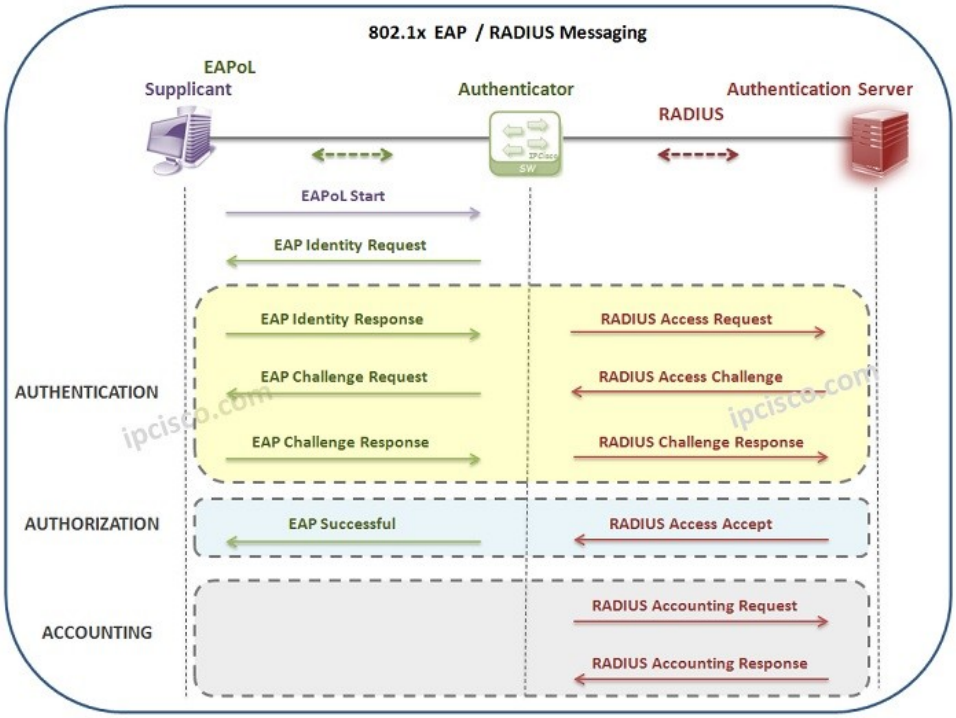

Hackers
Governments
Encrypted
Connection
Not
encrypted
VPN Client
VPN server
Websites
and online services
ISPs



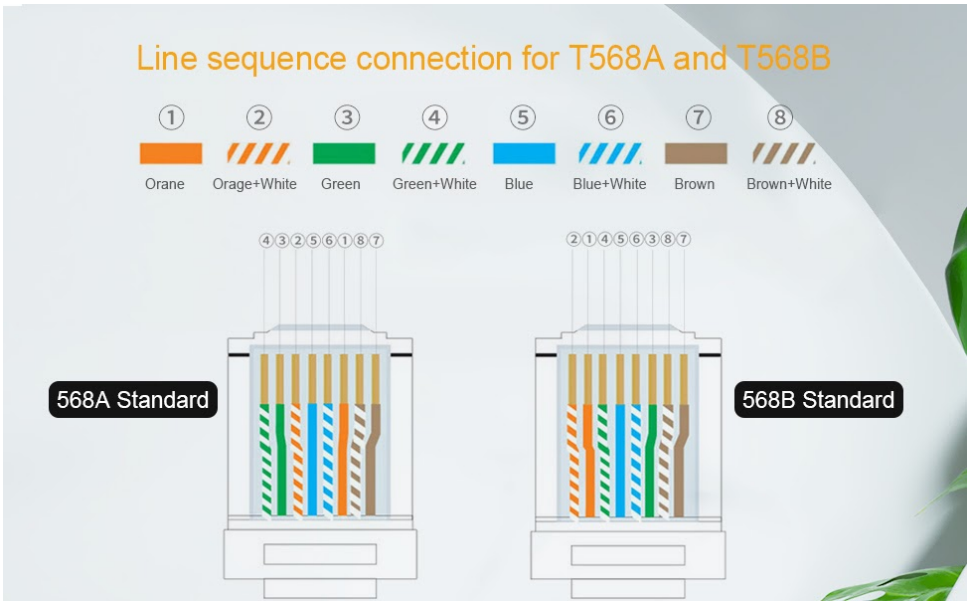

## EAP and RADIUS



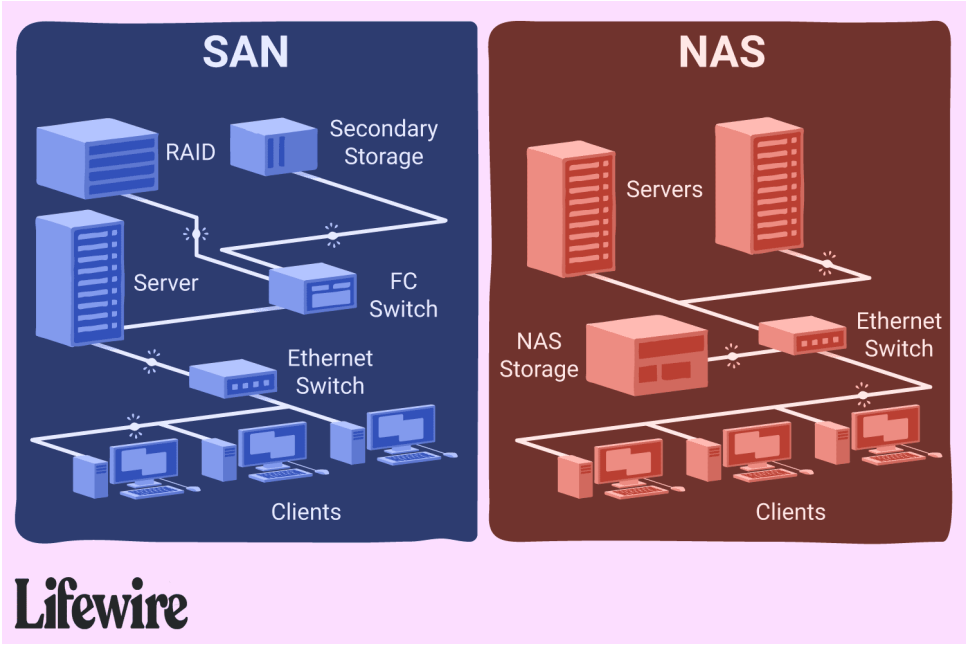


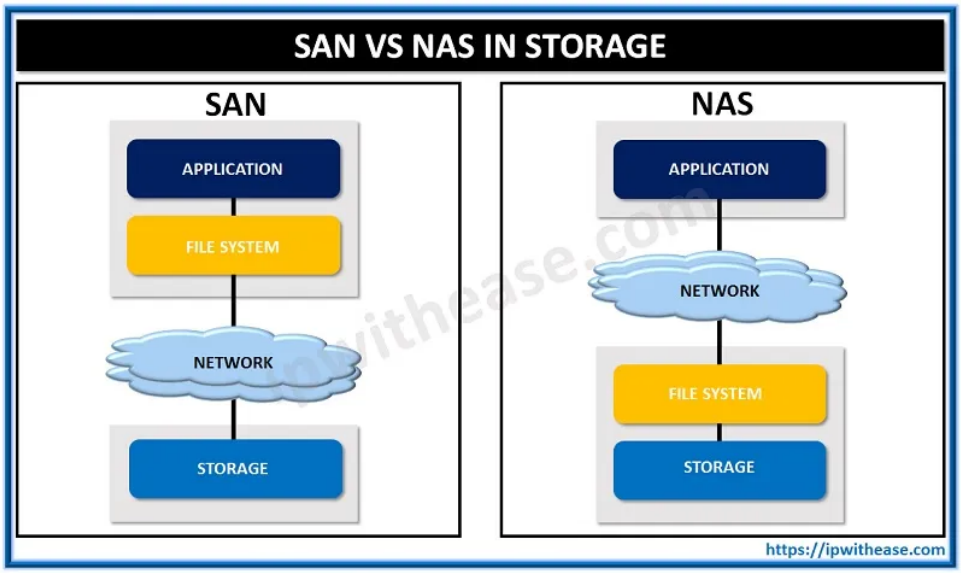

# Cable

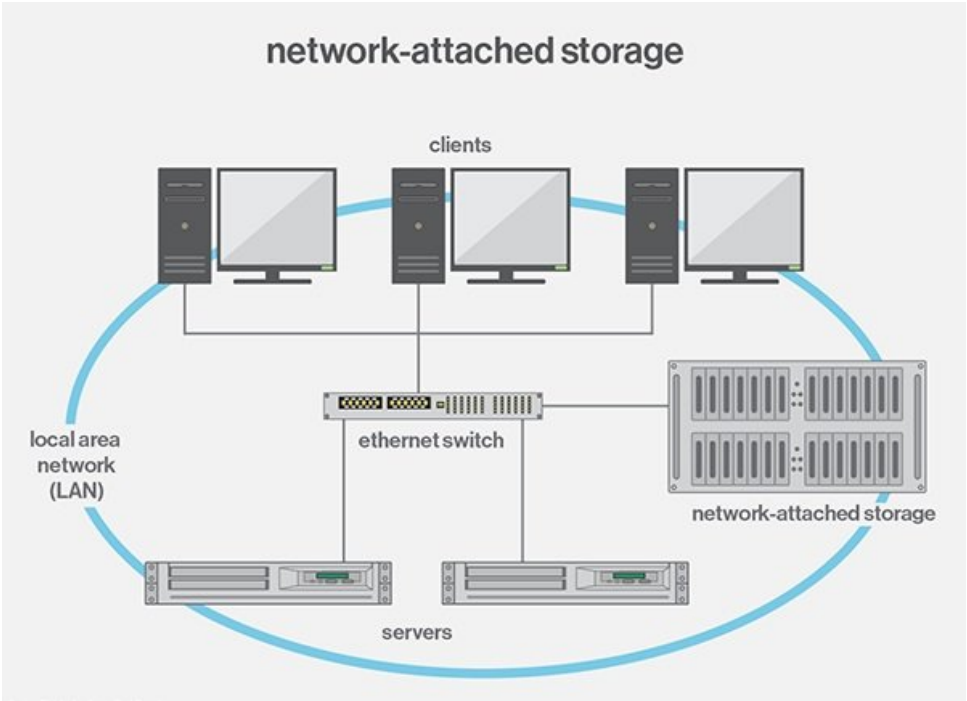
| Category | Standard Bandwidth | Max Data Rate | Shielding |
|---|---|---|---|
| **Cat5e** | 100MHz (up to 350) | 1000Mbps | UTP or STP |
| **Cat6** | 250MHz (up to 550) | 1000Mbps | UTP or STP |
| **Cat6A** | 500MHz (up to 550) | 10Gbps | UTP or STP |
| **Cat7** | 600MHz | 10Gbps | Shielded only |
| **Cat8** | 2000MHz | 25Gbps or 40Gbps | Shielded only |

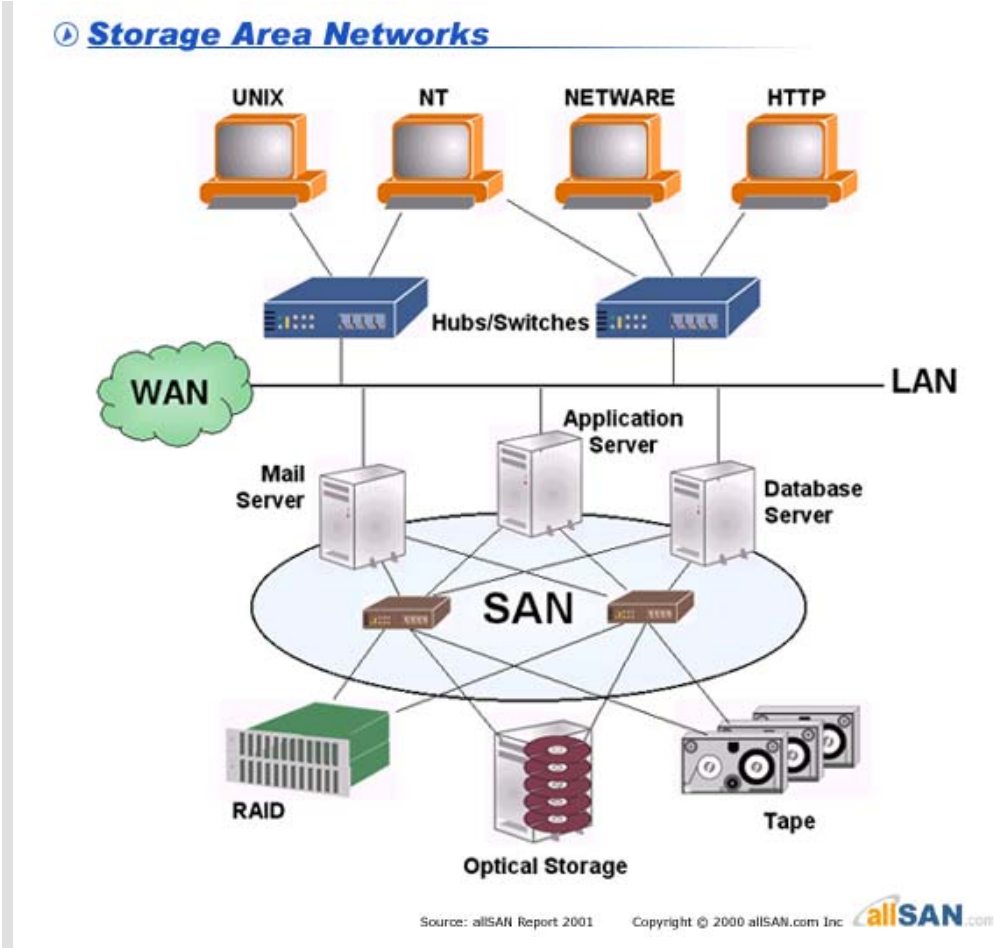



# NAS vs SAN

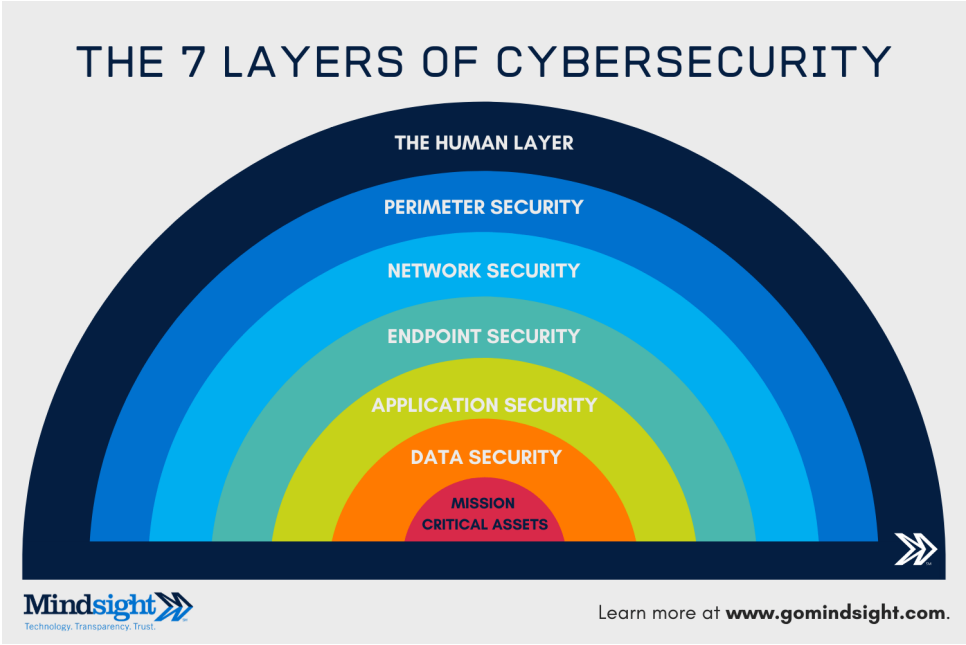

SAN
RAID
Secondary Storage
Server
FC Switch
Ethernet Switch
Clients
NAS
Servers
NAS Storage
Ethernet Switch
Clients
Lifewire


SAN VS NAS IN STORAGE
SAN
APPLICATION
FILE SYSTEM
NETWORK
STORAGE
NAS
APPLICATION
NETWORK
FILE SYSTEM
STORAGE
https://ipwithease.com

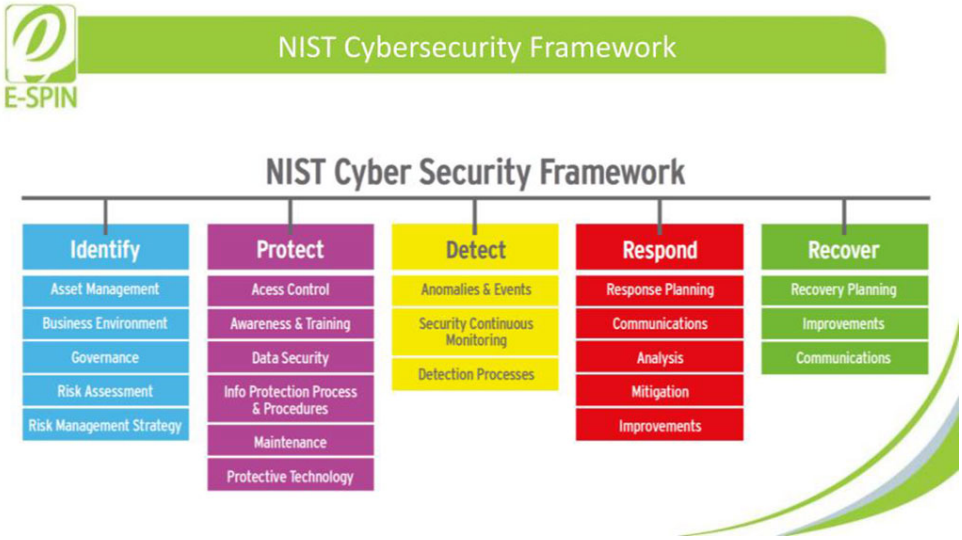

network-attached storage
clients
local area network (LAN)
ethernet switch
network-attached storage
servers




# CyberSecurity

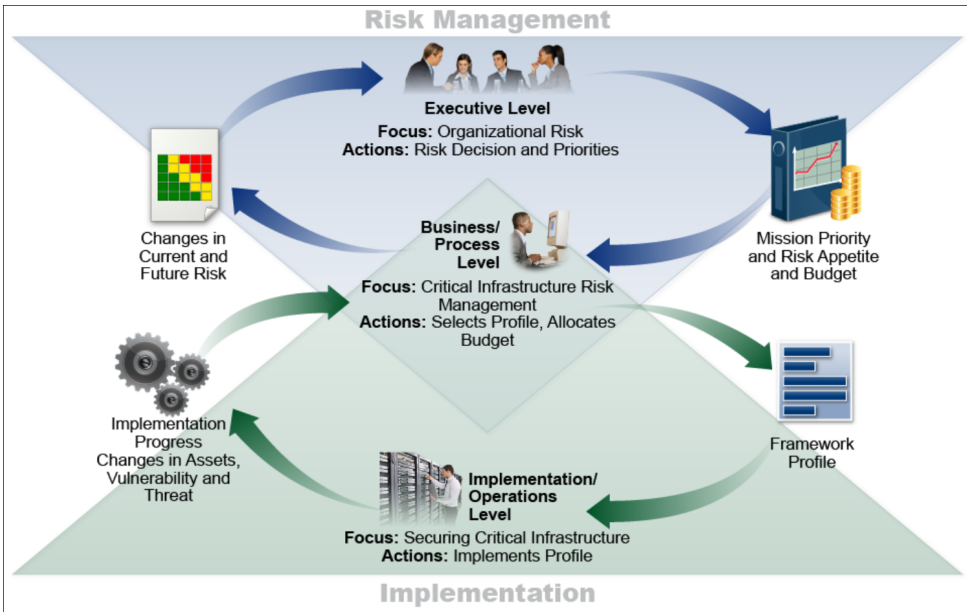



1 IDENTIFY
Identify and control who has access to your business information
Conduct background checks
Require individual user accounts for each employee
Create policies and procedures for cybersecurity
2 PROTECT
Limit employee access to data and information
Install Surge Protectors and Uninterruptible Power Supplies (UPS)
Patch your operating systems and applications routinely
Install and activate software and hardware firewalls on all your business networks
Secure your wireless access point and networks
Set up web and email filters
Use encryption for sensitive business information
Dispose of old computers and media safely
Train your employees
3 DETECT
Install and update anti-virus, anti-spyware, and other anti-malware programs
Maintain and monitor logs
4 RESPOND
Develop a plan for disasters and information security incidents
5 RECOVER
Make full backups of important business data and information
Continue to schedule incremental backups
Consider cyber insurance
Make improvements to processes/ procedures/ technologies
IDENTIFY
PROTECT
DETECT
RESPOND
RECOVER

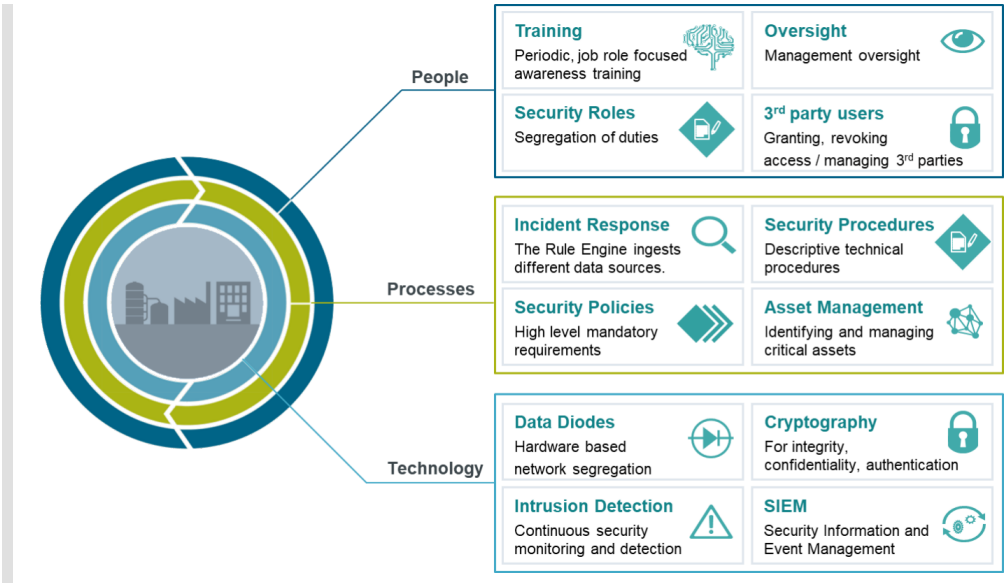

E-SPIN
NIST Cybersecurity Framework
NIST Cyber Security Framework
Identify
Asset Management
Business Environment
Governance
Risk Assessment
Risk Management Strategy
Protect
Acess Control
Awareness & Training
Data Security
Info Protection Process & Procedures
Maintenance
Protective Technology
Detect
Anomalies & Events
Security Continuous Monitoring
Detection Processes
Respond
Response Planning
Communications
Analysis
Mitigation
Improvements
Recover
Recovery Planning
Improvements
Communications

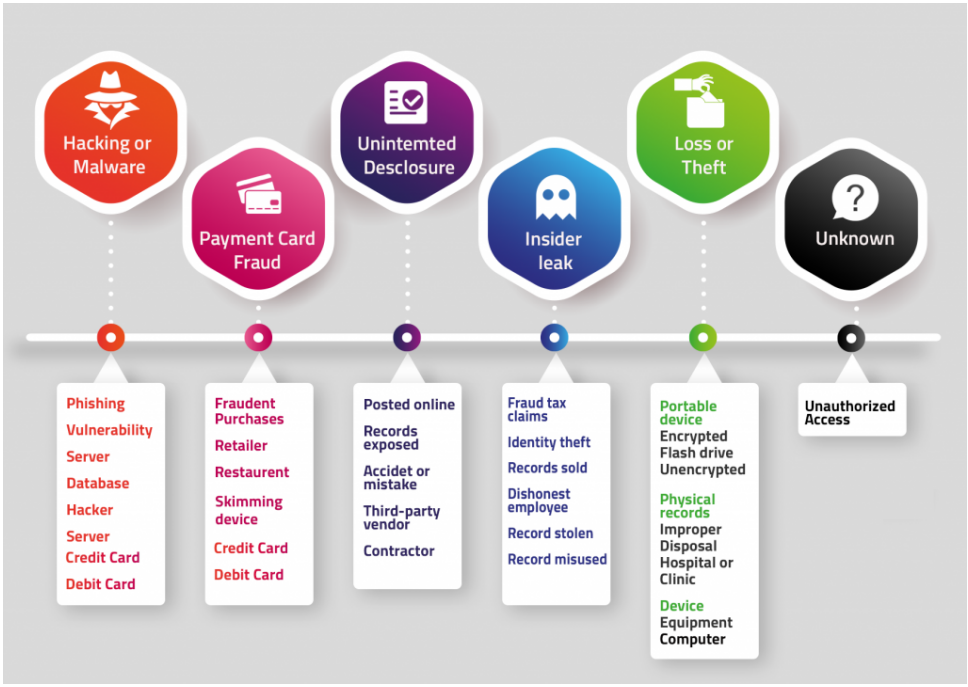

# Risk Management


BEST CYBERSECURITY PRACTICES
01
Install and regularly update protective software
02
Apply a strong password policy
Use multi-factor authentication
03
Make regular backups
04
Drudesk
Drupal Support On Demand

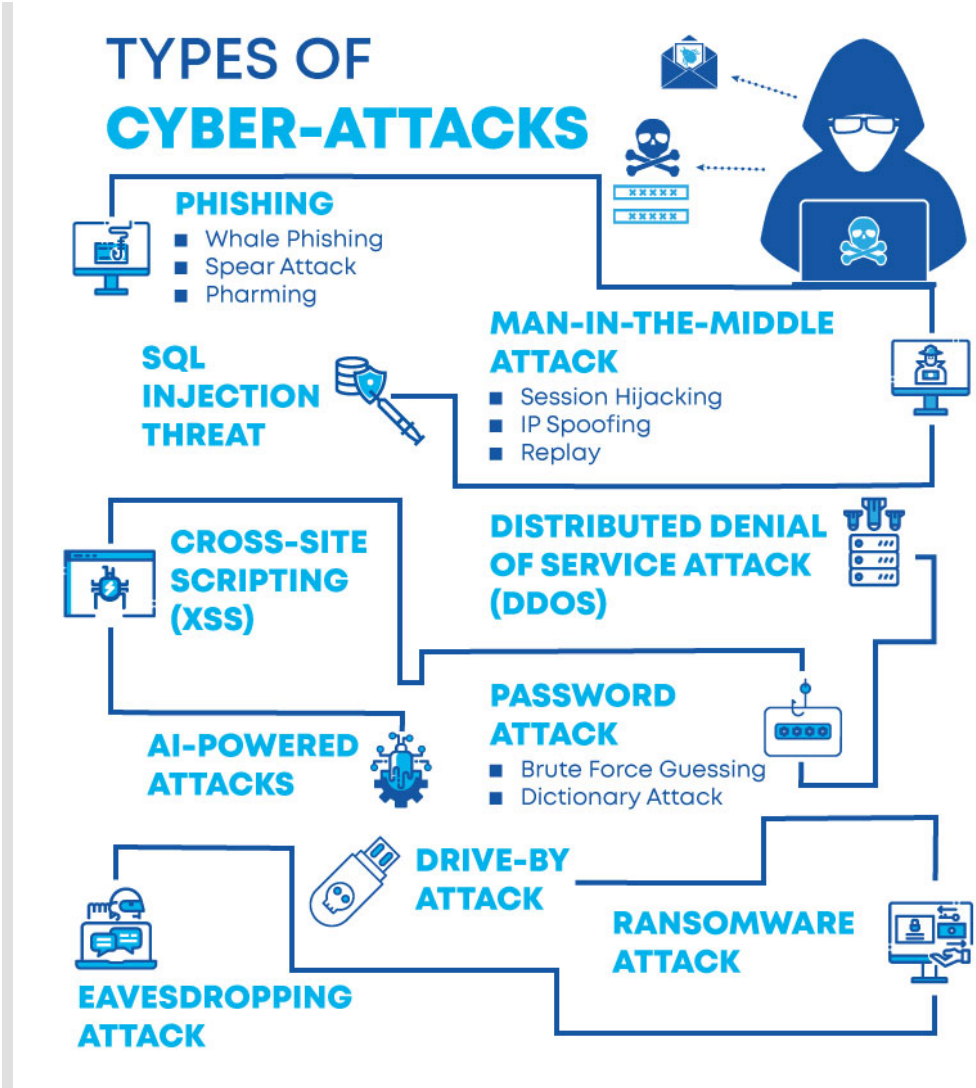

Risk Management
Executive Level
Focus: Organizational Risk
Actions: Risk Decision and Priorities
Changes in Current and Future Risk
Business/ Process Level
Focus: Critical Infrastructure Risk Management
Actions: Selects Profile, Allocates Budget
Mission Priority and Risk Appetite and Budget
Implementation Progress Changes in Assets, Vulnerability and Threat
Framework Profile
Implementation/ Operations Level
Focus: Securing Critical Infrastructure
Actions: Implements Profile
Implementation

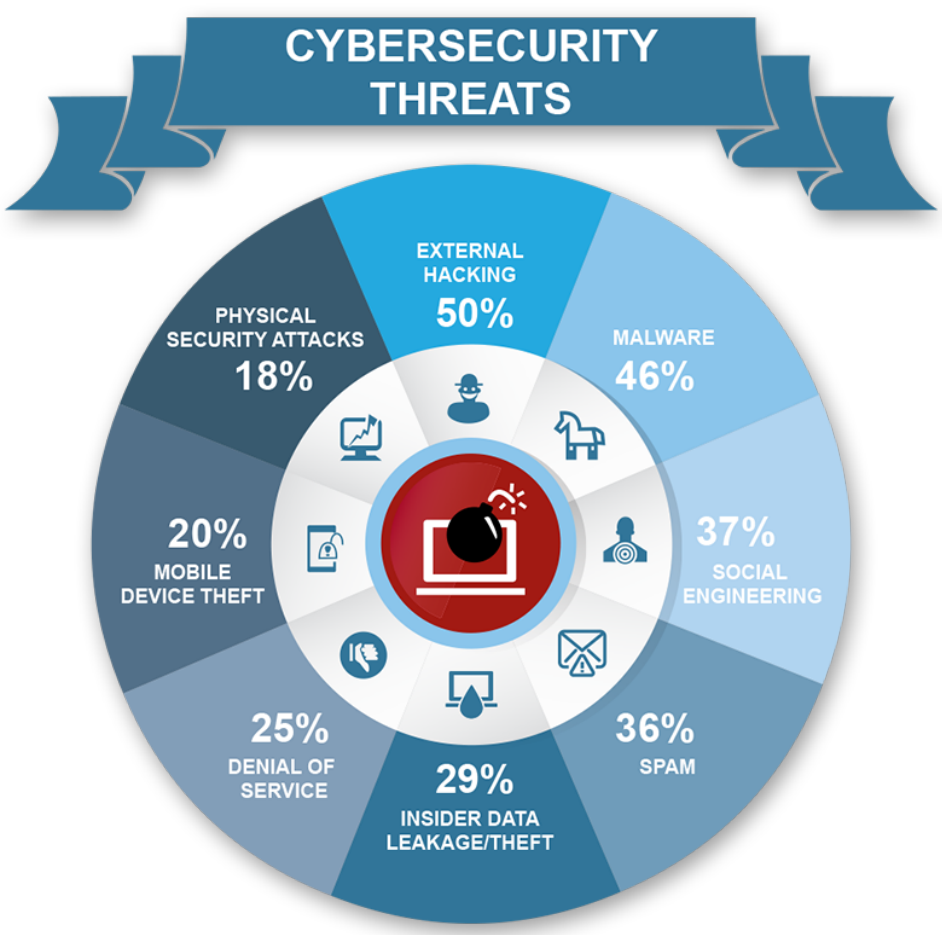

Application Security
Information Security
Network Security
Disaster Recovery
End-user Compliance
Elements of Cybersecurity

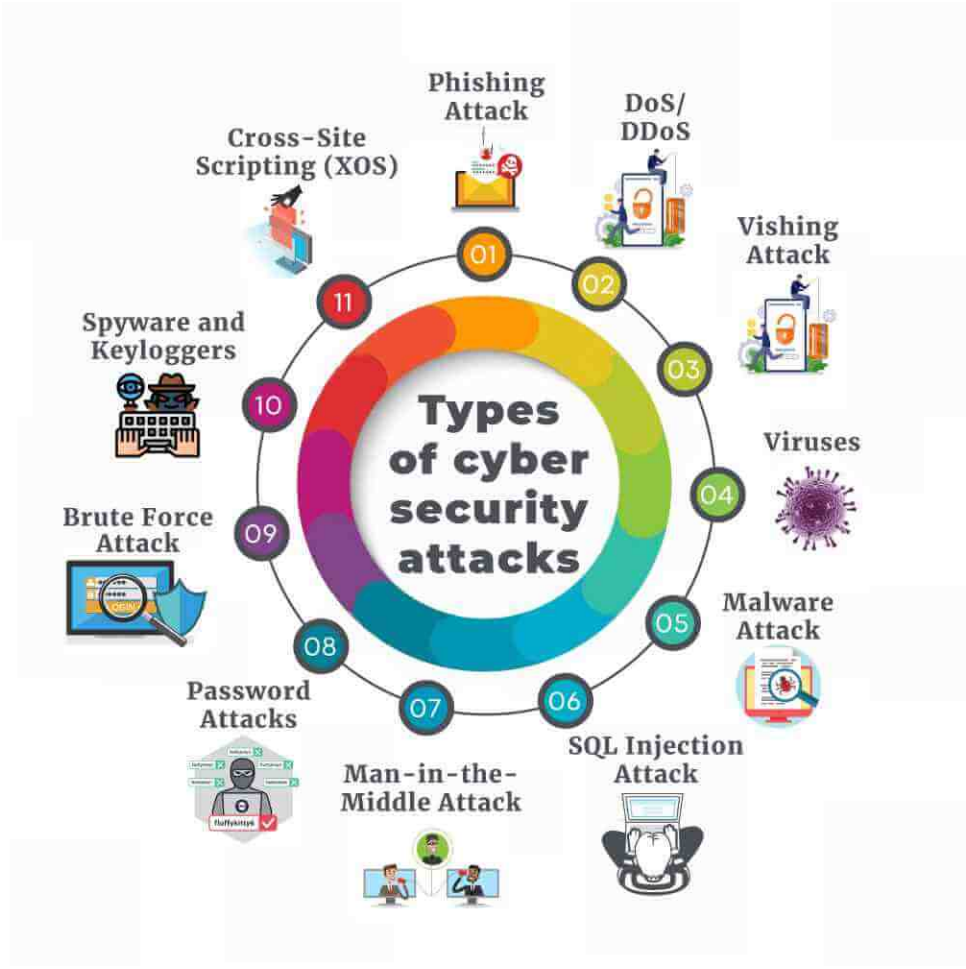

People
Processes
Technology
Training
Periodic, job role focused awareness training
Oversight
Management oversight
Security Roles
Segregation of duties
3rd party users
Granting, revoking access / managing 3rd parties
Incident Response
The Rule Engine ingests different data sources.
Security Procedures
Descriptive technical procedures
Security Policies
High level mandatory requirements
Asset Management
Identifying and managing critical assets
Data Diodes
Hardware based network segregation
Cryptography
For integrity, confidentiality, authentication
Intrusion Detection
Continuous security monitoring and detection
SIEM
Security Information and Event Management



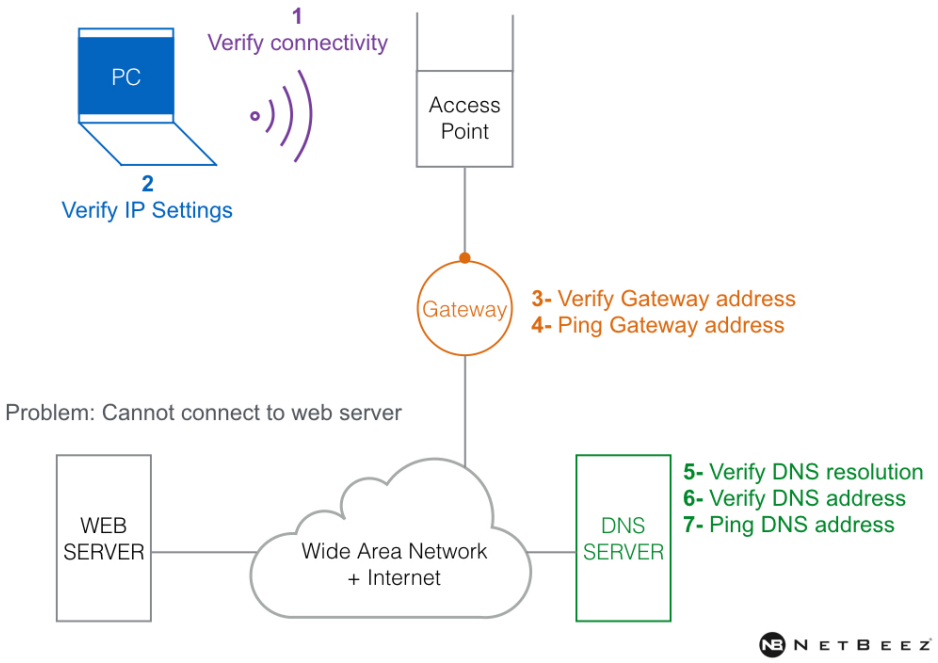

# Cybersecurity Attacks

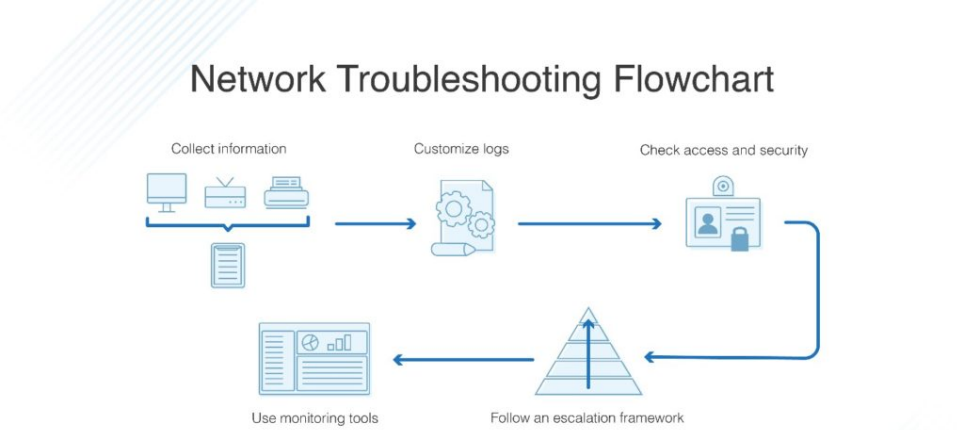


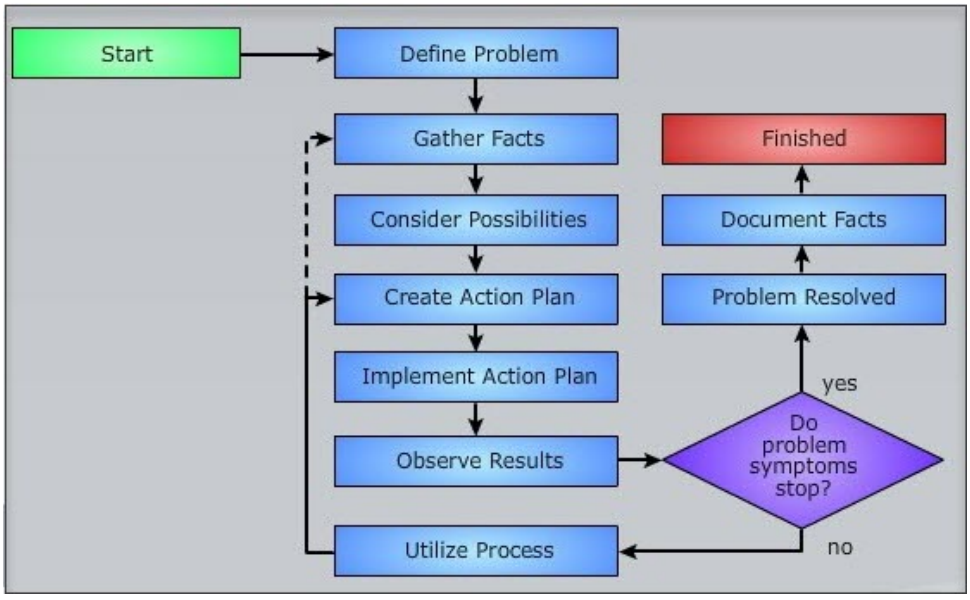


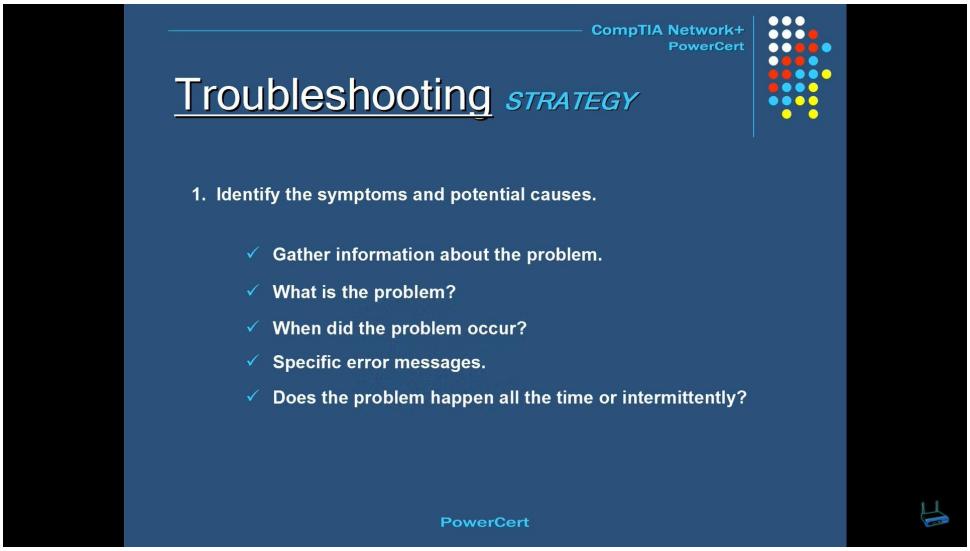

# Network Troubleshooting

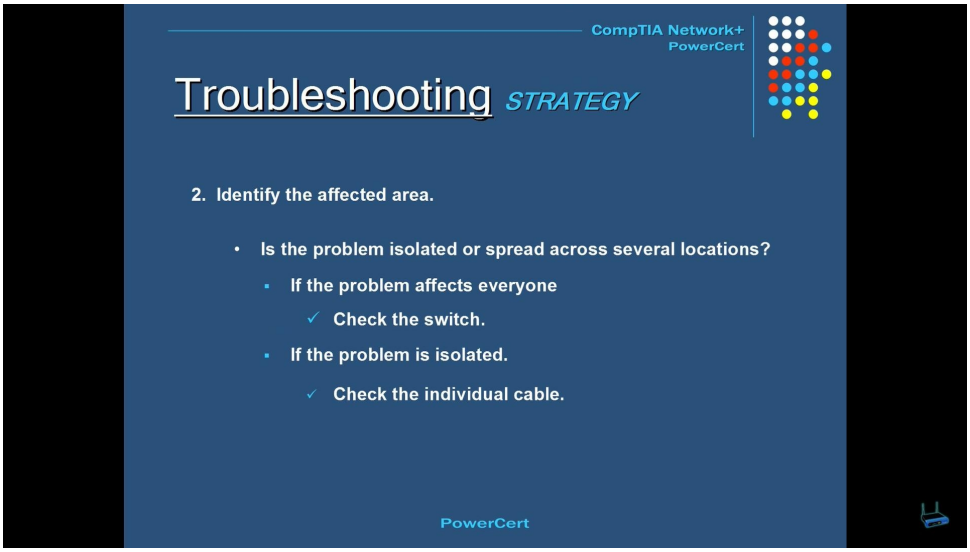


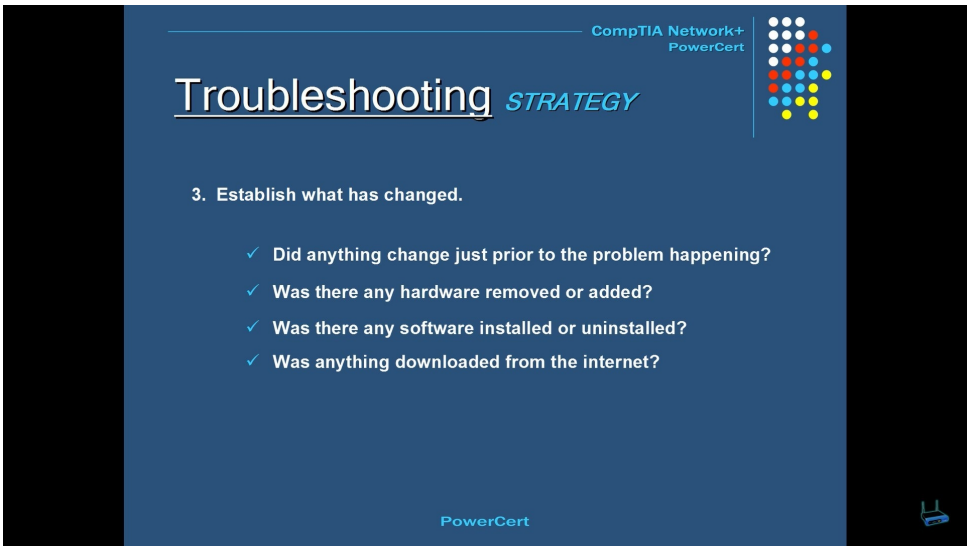



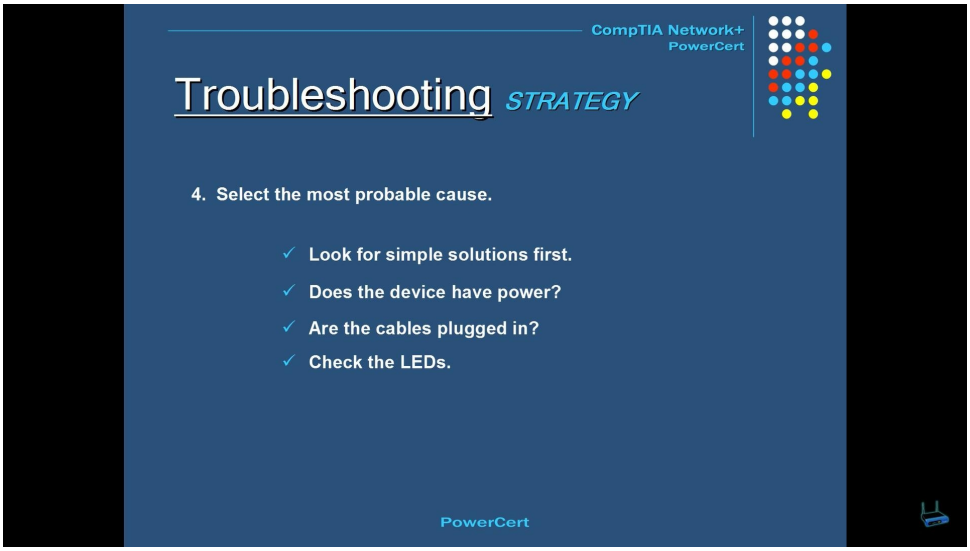



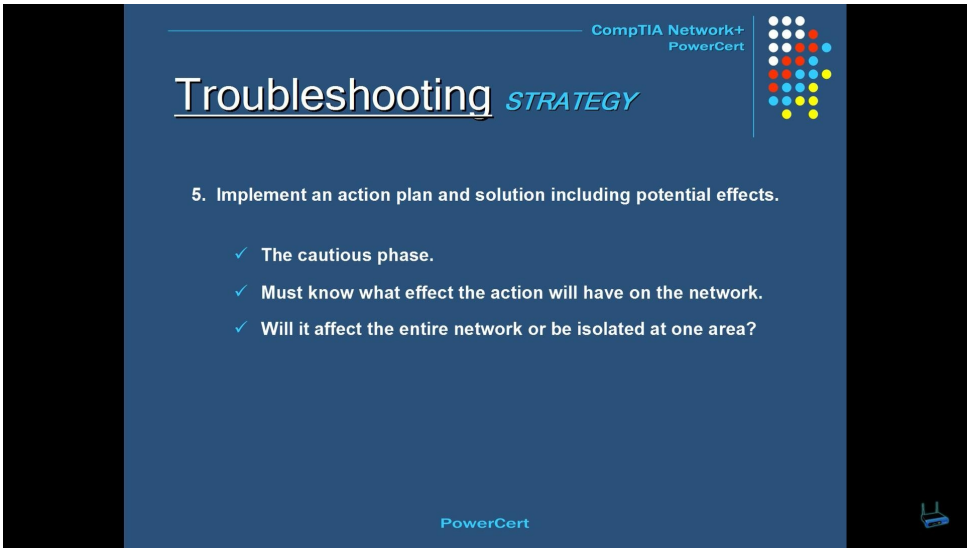

# Troubleshooting Strategy

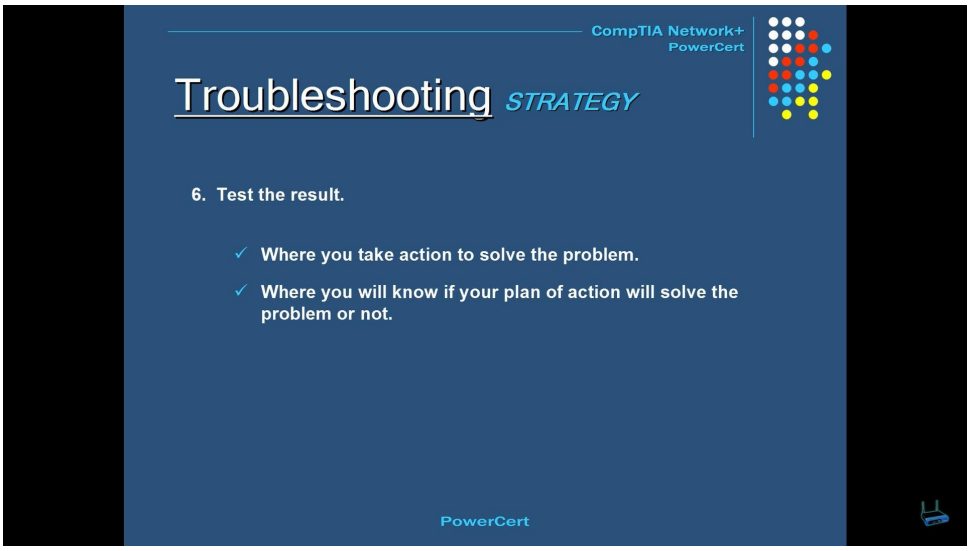

CompTIA Network+
PowerCert
Troubleshooting STRATEGY
1. Identify the symptoms and potential causes.
✓ Gather information about the problem.
✓ What is the problem?
✓ When did the problem occur?
✓ Specific error messages.
✓ Does the problem happen all the time or intermittently?
PowerCert

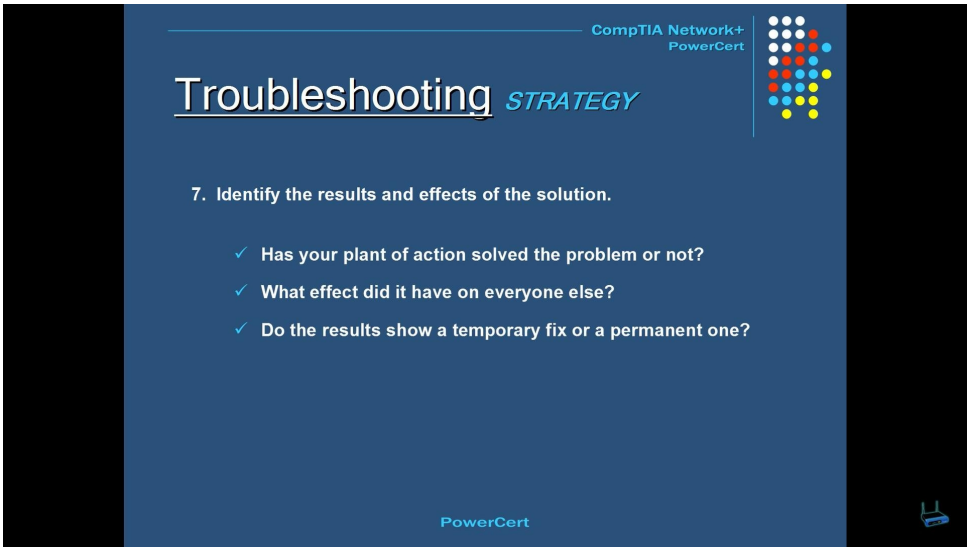

CompTIA Network+
PowerCert
Troubleshooting STRATEGY
2. Identify the affected area.
• Is the problem isolated or spread across several locations?
▪ If the problem affects everyone
✓ Check the switch.
▪ If the problem is isolated.
✓ Check the individual cable.
PowerCert

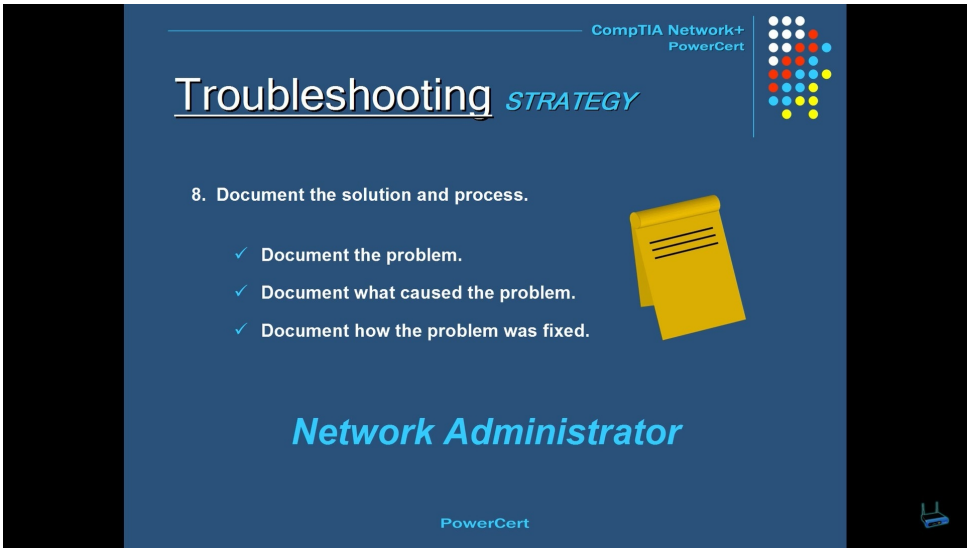

CompTIA Network+
PowerCert
Troubleshooting STRATEGY
3. Establish what has changed.
✓ Did anything change just prior to the problem happening?
✓ Was there any hardware removed or added?
✓ Was there any software installed or uninstalled?
✓ Was anything downloaded from the internet?
PowerCert


CompTIA Network+
PowerCert
Troubleshooting STRATEGY
4. Select the most probable cause.
✓ Look for simple solutions first.
✓ Does the device have power?
✓ Are the cables plugged in?
✓ Check the LEDs.
PowerCert

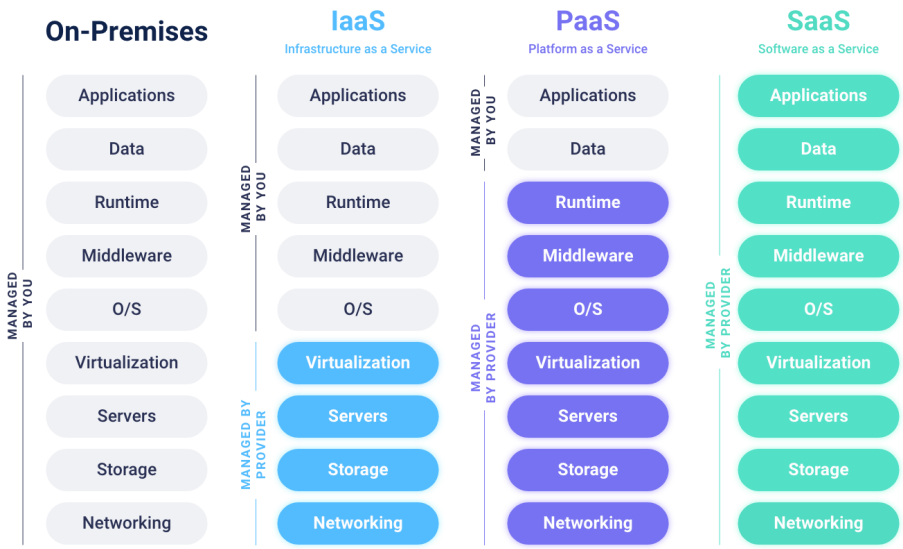

CompTIA Network+
PowerCert
Troubleshooting STRATEGY
5. Implement an action plan and solution including potential effects.
✓ The cautious phase.
✓ Must know what effect the action will have on the network.
✓ Will it affect the entire network or be isolated at one area?
PowerCert

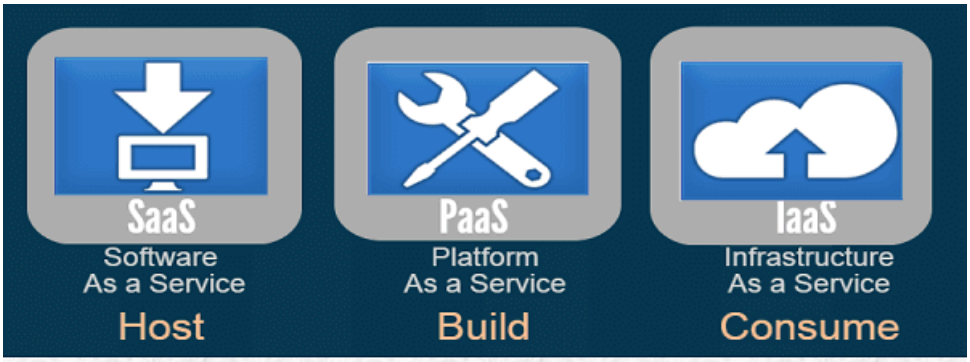

CompTIA Network+
PowerCert
Troubleshooting STRATEGY
6. Test the result.
✓ Where you take action to solve the problem.
✓ Where you will know if your plan of action will solve the problem or not.
PowerCert



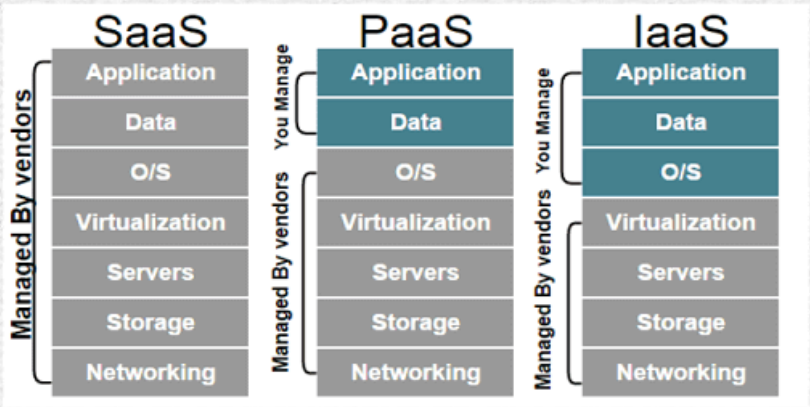




# Could Computing - Iaas Paas Saas

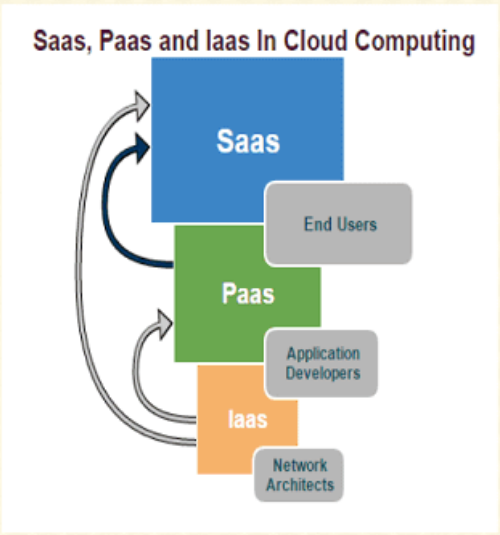


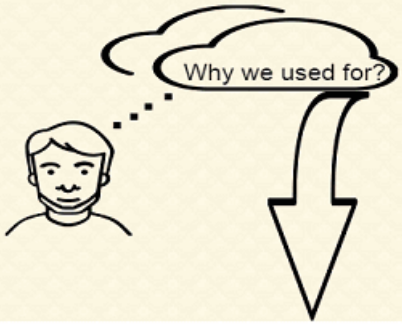



## Difference between SaaS, PaaS and IaaS



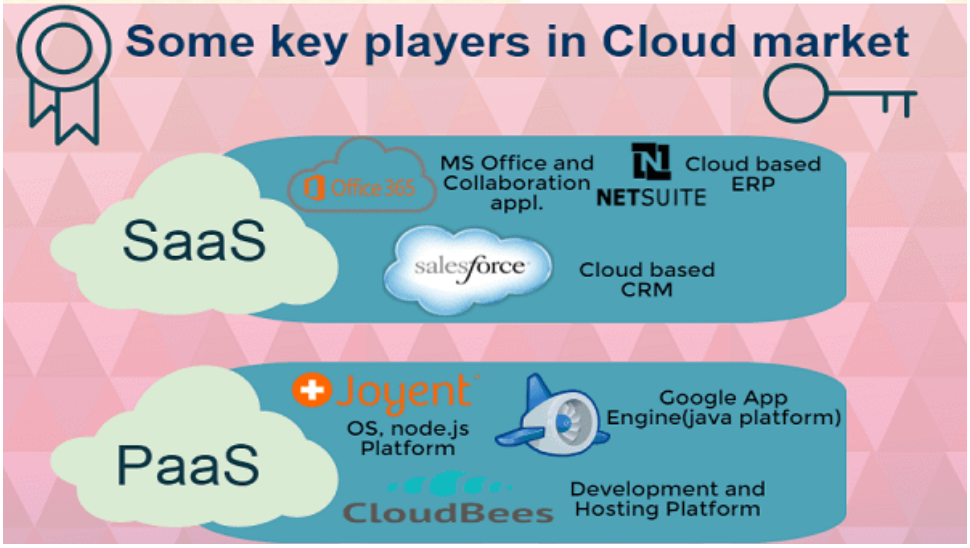

## How Structured in Cloud Computing?




| Cloud | Enterprise |
|---|---|
| Saas | Application (Oracle BS, SAP) |
| Paas | Middleware (DB, App server, ESB) |
| Iaas | Virtualization/ Hardware/ OS |

## Some key players in Cloud market



-- Memo End --


IaaS
rackspace
Cloud Servers
Dropbox
Simply Storage
Akamai
Content Delivery
Network